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7	Procedural Hearing May 26, 2009										
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9	Jefferson City, Missouri										
10	Volume 1										
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12	In The Matter Of The Application) Of Noel Water Company, Inc. For)										
13	A General Increase In Water) Revenue Through The Informal Rate) Case No. WR-2009-0395										
14	Proceedings For Small Companies) As Provided For In Rule 4 CSR)										
15	240-3.050										
16	UNDOLD CHEADLEY moodiding										
17	HAROLD STEARLEY, presiding, SENIOR REGULATORY LAW JUDGE										
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- JUDGE STEARLEY: All right. Good morning.
- Today is Tuesday, May 26, 2009, and we are
- 4 here for the procedural conference in the matter of the
- 5 application of Noel Water Company, Incorporated for a
- 6 general increase in water revenue through the informal
- 7 rate proceedings for small companies as provided for in
- 8 Rule 4 CSR 240-3.050, File No. WR-2009-0395.
- 9 My name is Harold Stearley. I'm the
- 10 presiding officer over this matter. Judge Daniel Jordan
- 11 is also with us this morning and some backup for me today
- 12 in case I forget to go over anything that we're going to
- 13 cover in today's rule.
- 14 And we'll begin by taking entries of
- 15 appearance, starting with the Office of Public Counsel.
- MS. BAKER: Thank you.
- 17 Christina Baker, Senior Public Counsel,
- 18 P. O. Box 2230, Jefferson City, Missouri 65102.
- 19 JUDGE STEARLEY: Thank you, Ms. Baker.
- 20 And Staff for the Missouri Public Service
- 21 Commission.
- MS. BRUEGGEMANN: Representing the Staff
- 23 today is Shelley Brueggemann and Sam Ritchie. We also
- 24 have Staff experts here today in case it's necessary.
- JUDGE STEARLEY: All right. Thank you.

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1 We have no representative from the Company
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- 2 for this conference today, although we have provided a
- 3 phone bridge in case they want to call in, and their
- 4 presence is really not required.
- 5 This is a procedural conference addressing a
- 6 motion for clarification and/or reconsideration of setting
- 7 the procedural schedule, which is primarily a duty of
- 8 Staff and more of interest to Staff and the Public
- 9 Counsel, so their presence is really not required.
- 10 I know we've been working with this new rule
- 11 now for, what, maybe six, nine months, and we're trying to
- 12 work some of the bugs out of the rule as time goes on. So
- 13 hopefully by going through some of the items, the timeline
- 14 that's been submitted, we can get some clarification that
- will make things go a little bit more expeditiously.
- As an initial matter I'd like to say that
- 17 the Commission adopted Staff's timeline formally in this
- 18 case anticipating that it would lead to this conference
- 19 and we could work out some of these matters, but as a
- 20 general rule that's not required. These are informal
- 21 proceedings.
- 22 Plus the rule specifically states in
- 23 Subpart 5 that the Staff shall file a timeline under which
- 24 the case will proceed.
- 25 So when Staff files the timeline, presuming

- 1 that is in compliance with the time periods laid out in
- 2 the rule, that is, in fact, the procedural schedule for
- 3 these cases.
- 4 So just a matter of clarification in that
- 5 regard. The Commission should not need to formally adopt
- 6 these schedules, and you probably won't see that happening
- 7 in the future, but we did it specifically for this case,
- 8 hopefully to lead to some clarification in the timeline
- 9 itself.
- 10 Also, in Public Counsel's motion, one thing
- 11 I'll take up early, I believe there was a request that a
- 12 settlement mediator be appointed.
- 13 Sub 3 of the rule provides that the
- 14 regulatory law judge assigned to the case can be asked at
- 15 any time to mediate any dispute.
- 16 The Commission really sees no point in
- 17 designating a separate settlement mediator but would
- 18 encourage the parties instead to please call upon us, the
- 19 regulatory law judges, if there are problems with the
- 20 cases.
- 21 Prior to there being any hearing set there
- 22 is not a problem with ex parte contact. Certainly we want
- 23 to keep these proceedings as informal as possible to
- 24 minimize costs on these companies, which can ultimately
- 25 get passed on to the rate payers.

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1 You all are certainly free to contact me
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- 2 with any disputes and we can arrange a conference, whether
- 3 by phone or another conference, such as to work out any
- 4 disputes. So please don't hesitate to call.
- 5 There is an issue we'll take up momentarily
- 6 regarding data requests. And, again, if there is any
- 7 discovery disputes, I would appreciate being called upon
- 8 early to try to mediate any of those.
- 9 I had a case recently where I was at home on
- 10 a Friday handling a discovery dispute by teleconference.
- 11 An evidentiary hearing in that case was set to start
- 12 Monday. That's a little bit late in the proceeding to be
- 13 trying to iron out discovery disputes.
- I'm more than happy to do that. I can do it
- 15 at home even on my days off, but I think earlier in the
- 16 process is perhaps better than the day before a hearing
- 17 starts.
- 18 So by all means please feel free to call
- 19 upon us with any of these issues.
- 20 Do the parties want to bring up anything to
- 21 me before I start going through Public Counsel's list of
- 22 items they put forward in their motion?
- MS. BAKER: I'm sure that I will have
- 24 questions at the end as far as procedure goes.
- 25 JUDGE STEARLEY: And you can interject

- 1 anywhere as we go along here as well.
- MS. BRUEGGEMANN: I think it may be easiest,
- 3 Your Honor, if we just respond to Public Counsel's motions
- 4 since there is a lot contained. It's very specific. It
- 5 may be easiest to go through it that way.
- JUDGE STEARLEY: Okay.
- 7 The first thing I have outlined out here is
- 8 looking at Days 90 to 110 of the timeline, Day 90 being
- 9 the day that Staff provides the Utility and Public Counsel
- 10 with its preliminary report, and Public Counsel requesting
- 11 a 20-day response period instead of a 10-day response
- 12 period at that point in the timeline.
- 13 I know these are tight time tables, and I'm
- 14 going to have some suggestions for maybe freeing up some
- 15 additional days as we go along here as well.
- 16 But is there a particular reason why 10 days
- 17 has been selected and why additional days can't be
- 18 provided?
- 19 MS. BRUEGGEMANN: Well, I guess I do need to
- 20 back up a little bit and maybe say some things that
- 21 everybody at the table is already aware of.
- 22 If you look at the front page of our
- 23 timeline, the introduction makes sure to set out -- as
- 24 you've said before, that this is a timeline. Again, we
- 25 all know it's filed under Subsection 5.

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1 It's assuming that the investigation will
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- 2 result in a possible increase to the utility company's
- 3 revenues as needed. It knows that it's part of the
- 4 informal case and that if this goes to an evidentiary
- 5 hearing pursuant to Subsection 20, then at that point it
- 6 becomes a contested case where a specific procedural
- 7 schedule has to be set just to be able to deal with the
- 8 contested case procedure and setting up evidentiary
- 9 hearing.
- 10 So the idea of this was establishing target
- 11 dates in the timeline, along with briefly describing case
- 12 activity within the timeline and also specifically citing
- 13 rule sections in the timeline, so that all of the parties
- 14 were more clear on the holes in the rule, if you will, and
- 15 they could also be clear on what Staff was attempting to
- do throughout when we're talking about these things.
- 17 So if you look at the first page of the
- 18 timeline -- I'm not going to go through every single
- 19 section, because many of these on the far right side of
- 20 the timeline, the rule section is cited. Even where we
- 21 file our timeline it cites to Section 5, the draft of the
- 22 initial customer notice is sent. It should cite to
- 23 Section 7 because that's required also.
- But then we have some other things in there.
- 25 Like at Day 20 Staff requests for information needed for

- 1 audit communicated to Utility by assigned Staff.
- 2 That's getting to the point of Subsection 6
- 3 that requires Staff to conduct an investigation, but
- 4 that's also for clarification of Staff's internal
- 5 deadlines.
- 6 We have so many different departments,
- 7 Auditing, Water and Sewer. There is Depreciation,
- 8 Analyst, different people working on these cases, that
- 9 just for coordination purposes it's very helpful to Staff
- 10 to have specific internal deadlines, so that we all know
- 11 where Auditing is in the procedure or when Auditing is
- 12 coming to a completion or Auditing should have to --
- 13 should be expected to almost be complete with its
- 14 investigation, when the case coordinator can expect to see
- 15 the next batch of information coming to him.
- 16 So that in this case, Jim Russo, so that he
- 17 can go ahead and process that information, whether it be
- 18 into the disposition agreement or passing it on to OPC and
- 19 the party as workpapers, whatever that might be.
- 20 So I just need to point out that many of the
- 21 deadlines in here are for internal deadline purposes and
- 22 also to give OPC and the Company an idea of where at in
- 23 our process and what they can expect.
- So the Company can expect, okay, Staff is
- 25 going to be asking us for more information of our books

- 1 and records. Great. Okay. That's going to be at Day 20.
- 2 That's going to be followup at Day 50. That's going to be
- 3 also at Day 40. They have a process in mind, so that this
- 4 isn't as hard for them and that they have a little bit of
- 5 an agenda, too, to know what they have to be prepared for.
- 6 So in light of that, you look at Day 80 and
- 7 Day 85. We have our basic audit investigation, work
- 8 completed and other internal deadlines. Then at 85 the
- 9 initial audit, slash, investigation report completed and
- 10 provided to case coordinator.
- 11 Well, remember, this is two separate things.
- 12 This is Auditing's initial audit and this is any other
- 13 investigation report as to the operations, the facilities,
- 14 anything that has to do with or could affect rates needs
- 15 to be provided to the case coordinator by that day.
- 16 That way the case coordinator has in theory
- 17 five days, because it could be a weekend that crosses in
- 18 the middle of that, the ability to put that together at
- 19 Day 90, the overview of Staff's initial audit, slash,
- 20 investigation results and provide those to the Utility and
- 21 OPC.
- 22 So that is where Day 90 comes from and
- 23 that's also the preliminary report that I believe OPC
- 24 referenced in their filing, also an initial audit, slash,
- 25 investigation result is the audit and whatever

- 1 investigation aside from that was provided. Then you get
- 2 to Day 100 and Day 120, and I don't think you can separate
- 3 the two.
- 4 At Day 100, 10 days after the preliminary
- 5 report was provided to the Company and OPC, this states
- 6 that the Utility and OPC submit responses regarding
- 7 Staff's case overview to the case coordinator or Staff
- 8 assumes information provided is acceptable.
- 9 Now, what this really means, you have to
- 10 look at Day 120, because Day 120, also required by the
- 11 rule, requires Staff's settlement proposal packet be sent
- 12 to the Utility and OPC and then we start arranging
- 13 conference calls.
- 14 So what happens is at Day 100 typically
- 15 OPC's expert and someone from the Utility contacts -- and
- 16 it's typically Jim Russo -- the case coordinator by phone
- 17 and says, look, I'm looking at the preliminary report that
- 18 you provided to me and these are some initial problems I
- 19 see with it or, you know, I see this number doesn't look
- 20 right to me or on the facilities I seem to remember
- 21 something from another time that would indicate something
- 22 different.
- That's where we talk about the errors/
- 24 omissions to be identified and suggested changes to be
- 25 included. Because, remember, this is still a preliminary

- 1 report at Day 90.
- 2 So what we do is we take some of those
- 3 comments, we think you should rework your numbers. Well,
- 4 if we have to rework any numbers, we have to go back to
- 5 the source of those numbers, and that means the auditors
- 6 have to go back, and hopefully they have the information
- 7 at their hands, but if they don't they may have to go back
- 8 on site to the Company to go ahead and evaluate that.
- 9 That's not going to be a one-day-turnaround-time thing.
- If it's an investigation, if they're saying,
- 11 look, we don't see anything in the investigation that
- 12 shows you looked at the well pumps more closely or
- 13 whatever happened to the continuing property record, I
- 14 thought they replaced the well pump three years ago and,
- 15 you know, just something like that.
- 16 So maybe there is some reason or maybe there
- 17 is an incoming complaint that said my water is sour, you
- 18 know. Maybe there is some reason that OPC or the Utility,
- 19 but probably OPC, is saying, we think you need to look at
- 20 your investigation further.
- 21 So that, too, takes time. And so we have to
- 22 go ahead and put that information together. And then once
- 23 we have that information together, then we have to put
- 24 together the settlement proposal packet. And that's no
- 25 small ordeal.

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1 I mean, basically the settlement proposal
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- 2 packet first has the disposition agreement in it. Then it
- 3 will have -- and, Jim Russo, could you state off the top
- 4 of your head all of the attachments that go into the
- 5 disposition agreement?
- 6 MR. RUSSO: Example tariff sheets,
- 7 ratemaking income statement, the audit workpapers, EMS
- 8 run, rate design, billing comparison, depreciation rates,
- 9 the EMSD report, the manager report from the EMSD
- 10 Department. And we do -- we do a case summary, which may
- 11 or may not be there at that point in time, depending where
- 12 we're at.
- 13 MS. BRUEGGEMANN: But all of the substantive
- 14 information that he was referring to, the EMSD reports,
- 15 the auditing workpapers, the rate design worksheets, any
- 16 type of possible investigatory report and the actual
- 17 proposed disposition agreement that takes all of that
- 18 information and forms it into suggested conditions and
- 19 terms, if you will, is a pretty big feat.
- 20 And we have to double-check. Once Mr. Russo
- 21 has put that together, then we have to send it back
- 22 through to all of the Staff that worked on it to try to
- 23 make sure there aren't other errors, typographical or
- 24 otherwise, in this proposal packet before it goes out.
- JUDGE STEARLEY: Okay. So if I'm

- 1 understanding correctly, you need to keep intact 20 days
- 2 between Day 100 and Day 120?
- MS. BRUEGGEMANN: We prefer to.
- 4 MS. BAKER: They would prefer to. But, of
- 5 course, that limits us just to 10 days for review. And
- 6 they have 120 days that they have this in front of
- 7 them. This is not something that is brand new to them.
- 8 They have 120 days to this. We're given 10.
- 9 JUDGE STEARLEY: I understand that. I think
- 10 what might be helpful -- and we'll come back to this -- is
- 11 if we can free up a couple other days in other parts of
- 12 the schedule. They may be able to shift and build into
- 13 this to allow Public Counsel perhaps a few more days.
- MS. BRUEGGEMANN: Well, I'm not sure that we
- 15 can, Your Honor, because under the rule it says the 90-
- 16 day preliminary report will be provided at 90 days and
- 17 then no later than 120 days the settlement proposal packet
- 18 will be sent out.
- 19 But the other half of this is that on the
- 20 settlement proposal packet, it's not just a 10-day
- 21 turnaround time. The preliminary report is so that OPC
- 22 has an idea of what's coming.
- 23 And so that if they see any glaring errors
- 24 or omissions or big things when they first look at it,
- 25 that they can give us a heads-up, and we can try to deal

- 1 with some of that then before we send out the settlement
- 2 proposal and so that we can also streamline negotiations.
- But in actuality, once we send out the
- 4 settlement proposal packet at Day 120, then that's when
- 5 the real negotiation begins with the Utility, Staff and
- 6 OPC, and that's when everybody starts having the
- 7 conference calls.
- 8 If you see, 10 days after the settlement
- 9 proposal packet is sent out, typically a conference call
- 10 tries to be set up. And then after that, on the 15 days
- 11 later, Staff -- the Utility and OPC are supposed to notify
- 12 Staff of whether they agree with the settlement proposal.
- But, remember, these are all -- you know,
- 14 these are deadlines in a timeline so that everybody has an
- 15 idea.
- Many times this Day 135 isn't met, or many
- 17 times on that Day 100, it's around Day 100 when we get a
- 18 response back from OPC's expert to the case coordinator.
- 19 It's --
- MS. BAKER: Wait a minute. I'm going to
- 21 interject here, because I want to make it very clear that
- 22 this is Staff's timeline.
- MS. BRUEGGEMANN: Correct.
- 24 MS. BAKER: Public Counsel is not given this
- 25 ahead of time to review. I have asked for it to be given

- 1 to us to review ahead of time so that we can make comments
- 2 on it and I've been refused.
- Well, that was fine when this was an
- 4 informal thing. Now that this is a procedural schedule in
- 5 this, every target date, every calendar date is to be
- 6 adhered to by every party.
- 7 MS. BRUEGGEMANN: Right.
- 8 MS. BAKER: So I want to point out that we
- 9 are not given this to look at. This is all Staff saying
- 10 this is what you're going to do, this is what you're going
- 11 to do.
- 12 I also want to point out that Staff doesn't
- 13 meet their timelines. Here we are with this, with the
- 14 procedural schedule intact, where we're supposed to be
- 15 meeting these timelines, and Staff has missed a timeline.
- And so it is not Public Counsel that misses
- 17 all of the time. Public Counsel has a very difficult time
- 18 with this because the target keeps changing. Staff
- 19 changes it daily. And I have one person to work on this.
- 20 And so 10 days for meeting a timeline that
- 21 is now set is too short, especially when Staff has 20 days
- 22 in order to fix it. I don't think that that is correct.
- 23 And so if this is going to be the procedural
- 24 schedule that we all adhere to, I want it so that it is
- 25 workable for us, because we don't get to comment on it.

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1 JUDGE STEARLEY: By the rule as it's set up,
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- 2 you don't get to comment on it.
- 3 MS. BAKER: True. But by the rule it does
- 4 not include all of those things.
- 5 By the rule the only thing that this is
- 6 supposed to include at a minimum are the sections from 9,
- 7 10 and 13. There is a whole lot in here that have dates
- 8 that are made up by Staff and dates that are imposed on
- 9 Public Counsel that are made up by Staff.
- JUDGE STEARLEY: And that is contemplated in
- 11 the rule, Ms. Baker.
- 12 MS. BAKER: And so that's why -- that's why
- 13 a lot of the things that we're asking for are just
- 14 clarifications.
- I appreciate that we're having a set
- 16 schedule because we are having difficulty keeping to
- 17 Staff's set schedule. And so we think that there are some
- 18 things that need to be tweaked in this, and that's what
- 19 we're asking.
- JUDGE STEARLEY: And there may be, but just
- 21 for clarity, when Staff files the timeline in these cases,
- 22 that's the procedural schedule, whether it's adopted
- 23 formally or not. That's what the rule provides.
- MS. BAKER: And that's fine.
- 25 JUDGE STEARLEY: It doesn't provide a

- 1 negotiation on what that timeline is going to be.
- 2 It delegates all that discretion to Staff.
- 3 MS. BAKER: Okay.
- 4 JUDGE STEARLEY: If we get into problems
- 5 where there needs to be rule modifications, and the
- 6 Commission may want to modify this rule for other reasons
- 7 of its own, we may need to come back with a rulemaking
- 8 procedure.
- 9 MS. BAKER: I understand.
- JUDGE STEARLEY: But as we have this now,
- 11 once Staff files this timeline, that's the procedure,
- 12 whether the Commission adopts it or not formally.
- Now, at a minimum it includes the dates
- 14 specified under certain subsections, one of which is going
- 15 to be when the preliminary report is provided, one of
- 16 which is when that settlement proposal comes in. That
- 17 date is not modified. Day 120 is not modified.
- 18 MS. BAKER: Right. But there are 30 days in
- 19 between --
- 20 JUDGE STEARLEY: There may be days before
- 21 that where there is some flexibility, and that's what
- 22 we're going to need to look at.
- MS. BRUEGGEMANN: I'm sorry. There is
- 24 30 days before what?
- JUDGE STEARLEY: No. I said there may be

- 1 days. I didn't say 30. I believe that --
- 2 MS. BAKER: That was me. I was saying
- 3 between 90 and 120 are 30 days.
- 4 And so all Public Counsel is asking for is
- 5 for the 20 days to be for Public Counsel's response and
- 6 then the 10 days be on Staff.
- JUDGE STEARLEY: It may be you're going to
- 8 have to reach a compromise and make it 14/16, 15/15,
- 9 something of that order to make this work.
- 10 MS. BAKER: I mean, I am willing to work on
- 11 this --
- 12 JUDGE STEARLEY: Day 90 to Day 120 are not
- 13 going to --
- 14 MS. BAKER: -- because this has been imposed
- on us by Staff. So I'm willing to negotiate how -- I'm
- 16 telling you 10 days is not enough.
- 17 MS. BRUEGGEMANN: If I can go back to the
- 18 statements of imposition or Staff's timeline or the
- 19 ability of OPC not to be able to review.
- 20 This is -- this is a draft template
- 21 timeline. So for every case that we have that comes
- 22 through in these small water and sewer cases, this 100,
- 23 120, 130, 135, 140, 145, 150, this is our template.
- 24 This is what we do. This is what we fill out.
- The case activity language does not change.

- 1 The responsible party language does not change. The
- 2 target date does not change. The only thing that possibly
- 3 changes or is added in for clarity is the target due date
- 4 and the actual calendar due date.
- 5 So to say that this is some sort of document
- 6 that is ever changing and not provided is I think not
- 7 correct.
- 8 Also, when it came to the rule development
- 9 and the actual passing of the rule, a timeline draft
- 10 was -- many -- many timeline drafts were continuously sent
- 11 to the working group, sent to the Commissioners, sent to
- 12 everyone involved.
- So for OPC especially to say that they've
- 14 never had an opportunity to comment on the timeline or to
- 15 have input into the timeline is also incorrect.
- The timeline development I believe started
- 17 back as early as 2005; but, of course, this rule wasn't
- 18 filed until November of 2007 and wasn't -- didn't become
- 19 effective until May 2008.
- 20 So the timelines that were closer to that
- 21 date I think were more pertinent to the discussion of
- 22 being able to adapt the rule and just have a working
- 23 timeline so that everybody had an idea.
- JUDGE STEARLEY: Okay. Regardless of the
- 25 history of this, we've got a rule. We've got certain

1 deadlines that are defined in the rule. We've got the way

- 2 the procedural schedule is set by the rule.
- 3 I would like to look at this on a going-
- 4 forward basis. I do not want to look at this as a
- 5 historical stone-throwing event, where we're going to say,
- 6 well, I didn't get to put input on this or I didn't get to
- 7 do that and another person or party tells me, well, that's
- 8 incorrect.
- 9 What I would like to do is focus on
- 10 constructively working through this timeline and making
- 11 sure that all of the parties' needs are met, and we can
- 12 all walk out of here with a schedule that is acceptable to
- 13 us.
- 14 And hopefully, and on a going-forward basis,
- 15 we can all work together on this. And if there is rule
- 16 changes that need to be brought up subsequently, a
- 17 rulemaking proceeding, we can do so.
- 18 So I would like to concentrate right now on
- 19 this 30 days, going between Day 90 and 120.
- 20 The preliminary report gets filed or
- 21 submitted to the other parties on Day 90. That's provided
- 22 for in the rule.
- MS. BAKER: Yes.
- JUDGE STEARLEY: It's what it's going to be.
- 25 The rule reads no later than, so it could be provided

- 1 earlier.
- MS. BRUEGGEMANN: No. Actually,
- 3 technically, we really can't provide it any earlier. The
- 4 30 days is about as much time as we can process it
- 5 through, even though the rule allows for Staff somehow
- 6 magically coming up with it before that 120 deadline.
- JUDGE STEARLEY: Well, I'm talking about the
- 8 90 days for the preliminary report.
- 9 MS. BRUEGGEMANN: Right. Well, and that,
- 10 too, that three months, when we go into these companies,
- 11 and many times they have their receipts and their accounts
- 12 in shoe boxes. They don't have books built. They don't
- 13 have continuous property records. They don't have
- 14 records.
- They're not like larger companies where you
- 16 go in and say, open your books up to me, let me take a
- 17 look, and they bring a book out and actually open it up.
- 18 A lot of this is Auditing actually
- 19 rebuilding and building for them, depending on how long
- 20 that they've been -- haven't been in for a rate case,
- 21 actually building up the books and getting in there.
- 22 Essentially if you look at the timeline by
- 23 Day 10 there is a letter sent to the Utility and OPC
- 24 regarding which Staff is assigned, and then by Day 20 the
- 25 first auditing communications are sent to the Utility as

- 1 Auditing goes ahead and takes a look at the Company a
- 2 little bit and formulates what it needs to be asking for
- 3 as documents and information.
- 4 So that whenever it goes on its on-site
- 5 review, typically at Day 45 maybe -- and this is also EMSD
- 6 too. I mean, I keep saying Auditing. But EMSD is doing a
- 7 lot of the same things, looking at their billing, looking
- 8 at their management, looking at their -- the actual bills
- 9 that they have on for rule compliance.
- 10 I mean, everybody is working as soon as they
- 11 can as soon as this case is filed. So that 90 days is
- 12 actually pretty stringent to meet in and of itself.
- 13 JUDGE STEARLEY: Let me ask this: Can five
- 14 days be shaved off that 90 days?
- MS. BRUEGGEMANN: I think, if anything, the
- 16 100 -- I think Staff could try to do, like, the 100-day
- 17 mark to a 104 mark, your 14/16 idea, and give two weeks to
- 18 OPC.
- 19 Because -- and why I don't think this is a
- 20 problem --
- JUDGE STEARLEY: Mr. Russo is shaking his
- 22 head over there when I asked if five days could come off
- 23 of that.
- 24 So I'm trying to find out -- and that's what
- 25 I want to know -- is what is the bottom line on this case.

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1 MS. BAKER: We feel that it should be given
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- 2 more leeway to Public Counsel's review, because I have one
- 3 person who reviews this. They have many, many staff who
- 4 have been doing this, who take our response and put it
- 5 into a settlement proposal packet.
- 6 It doesn't stop while we're reviewing. They
- 7 can still make their documents. They can still do the
- 8 template. I think that it should err towards giving
- 9 Public Counsel some more time.
- 10 JUDGE STEARLEY: There is a lot of other
- 11 areas in this rule which I think do err toward giving
- 12 Public Counsel a lot of leeway, but our staff does need to
- 13 be able to complete its full audit so the people know what
- 14 numbers they're working with.
- MS. BAKER: If we do that, then I want to
- 16 focus a lot more on some of the other suggestions that I
- 17 have, because what we get --
- 18 JUDGE STEARLEY: We'll work through those
- 19 too.
- 20 What I'm getting from Staff is, if I
- 21 understand correctly, is you need 90 days --
- MS. BRUEGGEMANN: Yes.
- JUDGE STEARLEY: -- no matter what to get to
- 24 the point where you're going to have this preliminary
- 25 report?

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1 MS. BRUEGGEMANN: Right.
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- MS. BAKER: And I have no problems with
- 3 that. That's in the rules.
- 4 JUDGE STEARLEY: So we're not going to work
- 5 backwards on shortening that time period.
- 6 Now --
- 7 MS. BRUEGGEMANN: If I can finish what I was
- 8 saying earlier. I didn't quite get to finish, if that's
- 9 okay.
- 10 JUDGE STEARLEY: Okay. Go ahead.
- MS. BRUEGGEMANN: Thank you.
- 12 When it comes to the settlement proposal
- 13 packet, I think at the 120-day mark, as required, we have
- 14 to look at also the 150-day mark, where the executed
- 15 disposition agreement gets filed.
- 16 And then after that it also needs to be
- 17 noted that negotiations typically still continue towards a
- 18 unanimous stipulation and agreement, if you've ever seen a
- 19 case where -- or been a party to a case where Staff filed
- 20 the Company/Staff disposition agreement, and then in a
- 21 later timeframe, in a few weeks down the road, a unanimous
- 22 disposition agreement was filed after the fact.
- 23 So negotiations are continuing throughout
- 24 this.
- 25 At the Day 120 mark, with the settlement

- 1 proposal packet, I just -- I think it should be noted
- 2 that, yes, the initial response of OPC's right now is set
- 3 at the 10 days, and I know we're discussing the 10 days.
- 4 But it is set at the 10 days.
- 5 But that doesn't stop after that Day 100.
- 6 OPC still has the ability to continue reviewing that
- 7 information for the next 20 days.
- 8 And then at that point, at Day 120, they
- 9 receive a settlement proposal packet for anything that
- 10 might have changed, if they noted it or if the Utility
- 11 noted it. Then they have a settlement proposal packet.
- 12 So they begin reviewing that, comparing for differences.
- 13 I know that Mr. Russo and OPC's experts
- 14 typically have a good communication to be able to discuss
- 15 these things.
- 16 So then the settlement proposal packet is
- 17 being reviewed by OPC and the Utility, and then we all get
- 18 together -- or Staff, Utility and OPC, or it may just be
- 19 the experts that all get together, a conference call or
- 20 meeting, you know, 10 or 12 days after the fact, whatever
- 21 their schedules actually abide by.
- 22 That Day 130 mark for the conference call is
- 23 not set in stone, or it wasn't in the draft. Remember,
- 24 we're talking about the draft.
- 25 I'm talking going back to generally -- the

- 1 timeline in general, aside from the procedural schedule in
- 2 this case, that you kind of have to arrange it as everyone
- 3 is available to have this conference call.
- 4 So that September 14th may not work for a
- 5 primary Staff member or a primary OPC expert or the
- 6 Utility. That just may not be a day that ends up working,
- 7 because, you know, everybody is coming into this after
- 8 100 days and saying, well, I now have a hearing set or I
- 9 now have to testify or something else goes on.
- 10 So if you look, then, if you are going to
- 11 135 -- I mean, there is continuous time for the parties to
- 12 continuously be talking to each other to discuss this and
- 13 to be able to go through it formally.
- 14 The preliminary report is more informal and
- 15 to give everybody a first glance at what's coming on
- 16 Day 120. That's what the intent of it was meant to do.
- 17 Then the Day 120 is where the serious proposal comes in.
- 18 And, again, that preliminary report is sent
- 19 out so that a general idea can get had -- a general
- 20 feeling can get had from everybody of what else they would
- 21 like to generally see.
- 22 But the details, the numbers, everything is
- 23 going to continue to change throughout this negotiation
- 24 process.
- 25 Because, unfortunately, when Staff sends out

- 1 its preliminary review or its settlement proposal, I'm not
- 2 sure it's ever been where everybody has immediately signed
- 3 off on the dotted line when we -- Utility and OPC, when we
- 4 send out that first settlement proposal packet. It just
- 5 doesn't happen.
- 6 So from the discussion restricting it to
- 7 just the 90, 100 and 120 days, it makes it sound like that
- 8 is a key review point, only that 10 days. That's not it.
- 9 MS. BAKER: Well, if I can point out, on
- 10 their schedule itself it says we respond or Staff assumes
- 11 the information provided is acceptable. That's a big
- 12 "or."
- I mean, that puts a big emphasis on that
- 14 timeline and a big emphasis on the fact that we had better
- 15 respond. That makes it much bigger than what Shelley is
- 16 pointing out.
- MS. BRUEGGEMANN: But it's not binding,
- MS. BAKER: It is now. It is now.
- MS. BRUEGGEMANN: It's the procedural
- 20 schedule, but before that --
- 21 MS. BAKER: I mean, if we want to get beyond
- 22 this, if you're having trouble with giving Public Counsel
- 23 20 days for response, I'm fine with splitting it 15/15.
- 24 We just need more time. That's all I'm asking for, and I
- 25 don't see why that is so hard to give.

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1 JUDGE STEARLEY: Part of what I understand
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- 2 here is that once the settlement proposal is provided at
- 3 Day 120, until you get to Day 150, where an actual
- 4 disposition agreement is filed, there is continual
- 5 negotiations going on here.
- 6 MS. BAKER: There is also continual
- 7 documentation that is given to us to review. We are not
- 8 given a set document to review on Day 90. We review a
- 9 little bit, then they change and we get another set to
- 10 review.
- 11 JUDGE STEARLEY: Day 120 provides for the
- 12 settlement offer comes in for all of the Staff's
- 13 documentation --
- MS. BAKER: Right.
- JUDGE STEARLEY: -- workpapers, et cetera,
- 16 which is another portion that I believe you are requesting
- 17 that those be provided earlier, along with the preliminary
- 18 report.
- 19 MS. BRUEGGEMANN: Well, actually, the
- 20 accounting schedules, the proof -- the revenue worksheets
- 21 and Staff's workpapers are already provided with the
- 22 preliminary report at Day 90, even though the rule does
- 23 not specify that.
- 24 A listing of the supporting documentation
- 25 which Staff utilized; we don't put together a list. If

- 1 OPC's expert asks for some supporting documentation, if we
- 2 have it, we'll provide it, unless it's voluminous, and
- 3 then we'll ask OPC's expert to come upstairs or
- 4 downstairs, whatever floor they're on, to come and look at
- 5 it, but also it includes the physical location.
- 6 So we're already providing accounting
- 7 schedules, revenue worksheets and workpapers.
- 8 MS. BAKER: And then we are asking for the
- 9 list as well.
- 10 JUDGE STEARLEY: Okay. Well, here is what I
- 11 would propose is that Day 100 be changed to Day 105.
- 12 MS. BRUEGGEMANN: Can it be just straight
- 13 two weeks? Can it be Day 104, the 14/16?
- MS. BAKER: How are we going to play
- 15 weekends?
- JUDGE STEARLEY: Are we going to fight over
- 17 one day?
- 18 Let's make it 105 and split it right in the
- 19 middle. The rule requires that Staff is going to provide
- 20 anything it has not provided in that preliminary report,
- 21 from what I read, workpapers, workpapers and rate design,
- 22 and everything is coming in at Day 120.
- I see no point in changing, altering the
- 24 rules in terms of you're going to have all of the
- 25 information. It appears you've made this one request that

1 all that information be given to you at 90 days with the

- 2 preliminary report.
- 3 MS. BAKER: Well, because that's what we're
- 4 reviewing. That's what we're being asked to respond to.
- 5 JUDGE STEARLEY: And Staff is indicating
- 6 that you're getting almost all of that information.
- 7 MS. BRUEGGEMANN: Yeah. We already have it
- 8 continuously.
- 9 MS. BAKER: And so then it would be fine to
- 10 put that into the procedural schedule then?
- 11 JUDGE STEARLEY: Well, the rule provides
- 12 that the Staff will provide the following with its
- 13 settlement proposal.
- 14 MS. BAKER: But what I'm saying is what we
- 15 get on 90 will be different from what we get on 120.
- JUDGE STEARLEY: Exactly.
- MS. BAKER: And so if we could get at 90
- 18 what she says we apparently get already at that point, put
- 19 that into the writing, because this is the procedural
- 20 schedule, that's what Public Counsel is asking for.
- JUDGE STEARLEY: That is by rule.
- MS. BAKER: Uh-huh.
- JUDGE STEARLEY: Those items are
- 24 discretionally provided up until Day 120, no later than
- 25 120 that you're getting that.

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1 MS. BAKER: And Public Counsel is asking
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- 2 that we also get.
- 3 So I fully understand that you can deny my
- 4 request. But I'm saying that if you ever want a response
- 5 at Day 100 or 105 that is meaningful from Public Counsel,
- 6 we have to see those things that come in with what we're
- 7 getting on 90. Otherwise, it's just numbers from Staff.
- 8 We don't know where they came from, what they are,
- 9 anything.
- 10 JUDGE STEARLEY: And my understanding is the
- 11 preliminary report is supposed to put you on track with
- 12 general guidelines, and you're getting the specific
- 13 settlement proposal at Day 120.
- MS. BAKER: Ted, what do we get at 90?
- 15 MR. ROBERTSON: The only real concern I have
- 16 is the auditors' supporting workpapers. Russo can correct
- 17 me if I'm wrong.
- 18 But at times on Day 90 we get all of the
- 19 documents he described, but the actual workpapers behind
- 20 those numbers, those lead schedules that Staff puts
- 21 together that Russo provides me, those are -- those are
- 22 the calculations that show how they got to it.
- 23 And without those calculations, those
- 24 workpapers, we're just looking at adding good numbers and
- 25 sometimes don't know where they came from, don't know how

- 1 that they arrived at them.
- 2 MR. RUSSO: There are times that those
- 3 workpapers are not provided to me by the auditors on
- 4 Day 90, the exception instead of the norm, but there have
- 5 been times that OPC has not received those backup
- 6 workpapers on Day 90. It may be Day 93. It may be
- 7 Day 95.
- 8 But there are times that the auditors just
- 9 haven't for whatever reason completed their work on them
- 10 or forwarded them to me, which I can't explain, and that's
- 11 what Ted is referring to.
- 12 MS. BAKER: And that's why we're trying to
- 13 get this into the procedural schedule that we are all to
- 14 adhere to, to try to help get those documents from
- 15 whichever section of Staff they're supposed to come from.
- 16 JUDGE STEARLEY: The Commission is not going
- 17 to alter the rule, as it's said, that you receive those
- 18 documents no later than 120 days. I would assume Staff is
- 19 going to get this information to you as timely as they
- 20 possibly can. And the Day 90, as stated, is more for a
- 21 general guideline.
- 22 Once you get the settlement packet, there is
- 23 another 30 days built into this schedule for more specific
- 24 analysis and negotiation. I can see allowing you an extra
- 25 period of time for evaluating the preliminary report and

- 1 figuring out what you need to make data requests,
- 2 whatever, but I don't see any advantage to changing or
- 3 shortening up what is already provided for in the rule
- 4 that those documents be provided.
- 5 MS. BAKER: Okay. Well, then can we define
- 6 what we are going to get on Day 90, so that we know what
- 7 we are supposed to respond to?
- 8 MS. BRUEGGEMANN: Your Honor, I think the
- 9 rule says it clearly. The Staff shall provide the
- 10 preliminary report of its investigation and audit to the
- 11 Utility and the Public Counsel.
- 12 MS. BAKER: I mean, that could be as little
- 13 as, yeah, we're working on it. I mean, what is a
- 14 preliminary report? What makes them meet that deadline?
- JUDGE STEARLEY: A preliminary report by
- 16 just basic terminology to me sounds like an overview. It
- 17 also sounds like you're getting an audit.
- 18 So what is Staff exactly providing?
- 19 MS. BRUEGGEMANN: The accounting schedules
- 20 and the revenue worksheets, to go ahead and look at the
- 21 rate design proposal, and then the workpapers to follow
- 22 that up. But the accounting schedules and the revenue
- 23 worksheets are the primary parts of that and then --
- JUDGE STEARLEY: The report, is there some
- 25 type of executive summary with that summarizing anything

- 1 or --
- 2 MR. RUSSO: No. The revenue requirement
- 3 shows the auditors' EMS run, the audit workpapers. It
- 4 also shows on the preliminary rate -- rate design
- 5 workpapers that I provided on Day 90. We don't do an
- 6 executive summary, a work document of any kind, at that
- 7 point.
- 8 MS. BAKER: And I think that's where we're
- 9 having difficulty, because what we are getting on Day 90
- 10 that we are supposed to respond to is not set in stone.
- 11 We don't always get the same things. We
- 12 don't always get it on Day 90. And that's why we're
- 13 asking for a set definition in this case as to what we are
- 14 going to get on Day 90.
- JUDGE STEARLEY: Well, Mr. Russo has
- 16 described some impediments to getting all workpapers to
- 17 you in Day 90 but that's provided for for an allowance of
- 18 Day 120, that you're getting all of that no later than
- 19 Day 120.
- The response that you say you're being
- 21 required to provide at what we're now going to say is
- 22 Day 105 doesn't sound to me like it's requiring a great
- 23 deal of response. It doesn't sound like to me you can say
- 24 anything that is not provided for you at that time or you
- 25 wish to have you can't say we request that information be

- 1 provided no later than Day 120 or this will not be
- 2 acceptable to us at this time until we have additional
- 3 information.
- 4 The response that is being required doesn't
- 5 sound like it's asking you to concede any part of the
- 6 case. So I don't -- I don't understand where Staff needs
- 7 to provide you anything more than a preliminary overview
- 8 of the results of its investigation and its audit at
- 9 Day 90, which has been presented as trying to tip you off
- 10 as to the major elements of this case, of which you're
- 11 going to get the specifics within a 30-day time frame.
- MS. BAKER: I mean, I disagree, because it
- 13 has in there, or Staff assumes information provided is
- 14 acceptable. I mean, they are putting a very, very strong
- 15 statement there for our response. So that means our
- 16 response needs to be as thorough as it can be.
- 17 JUDGE STEARLEY: Your response need only say
- 18 it's not acceptable because we don't have enough
- 19 information.
- MS. BAKER: Okay.
- 21 MS. BRUEGGEMANN: And in the past and in
- 22 other cases that is what the understanding is, a phone
- 23 call that says, I don't have enough information right now.
- MS. BAKER: But this is now a procedural
- 25 schedule --

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1 JUDGE STEARLEY: This will be --
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- MS. BAKER: -- and since we're doing that --
- 3 MS. BRUEGGEMANN: Right.
- 4 MS. BAKER: -- I want to know --
- JUDGE STEARLEY: I'm not going to go back to
- 6 this again. Whether the Commission adopts a timeline
- 7 filed by Staff is irrelevant by provision of the rule that
- 8 is the procedural schedule.
- 9 If we get to an evidentiary hearing, we may
- 10 be looking at adopting a further procedural schedule. So
- 11 the fact that the Commission adopted this formally to
- 12 bring us to this conference today doesn't change that.
- MS. BAKER: Okay. As long as all parties
- 14 understand that.
- JUDGE STEARLEY: Well, I think I've made
- 16 that clear. So I think everyone should understand that.
- 17 MS. BAKER: All right.
- 18 So back on 90. May I get a list of what we
- 19 are expecting to get? Can you reiterate what you are
- 20 going to give to us?
- 21 MS. BRUEGGEMANN: The accounting scheduleS.
- MR. RUSSO: Typically it's the EMS run, the
- 23 accounting schedules, preliminary rate design. Any
- 24 workpapers that I have from any source, I provide them
- 25 then or as soon as I get them, if it's Day 92 or Day 95 or

- 1 when Ted calls and reminds me, maybe I have got something
- 2 I forgot to give him. But they're always -- as soon as
- 3 they're available to me, they're passed on to OPC.
- I can't think of anything else at Day 90
- 5 right now.
- 6 MS. BAKER: We have requested just a listing
- 7 of the documentation that you have and where it is
- 8 located. Can that be provided?
- 9 MS. BRUEGGEMANN: I don't think at this
- 10 time, no.
- 11 MR. RUSSO: We'd have to talk to the
- 12 auditors about that. I don't know what they keep a list
- 13 of.
- MS. BRUEGGEMANN: Part of the problem from
- 15 my discussion with auditors -- and Paul Harrison was
- 16 unavailable to be here today, although we talked to him
- 17 last week -- is that, again, first of all, they don't
- 18 necessarily keep a list of the supporting documentation;
- 19 but as they're going through, I mean, they have a
- 20 reference to receipts they've looked at or other
- 21 documentation they look at, so far as I understand it.
- 22 A lot of times the physical location of the
- 23 documentation is on site at the Company's place of
- 24 business.
- 25 What they will do is do their audit on site

- 1 and put numbers in -- and I think Ted will want to say
- 2 something apparently -- put their numbers in to their
- 3 computer and their spreadsheets. And then once they've
- 4 actually put them in, if it's voluminous or if the Company
- 5 doesn't have a copier, which is somewhat regular, they
- 6 won't make copies of the receipts and other documentation
- 7 that they have, that the Company has. They will look at
- 8 them on site.
- 9 And so then the response is to OPC, Company
- 10 has them. They're probably better organized now because
- 11 we went and looked at all of them, so you'll have to go on
- 12 site to the Company.
- JUDGE STEARLEY: Mr. Robertson.
- MR. ROBERTSON: Everything Shelley said is
- 15 correct. There is no doubt.
- 16 What we're looking at here was a request to
- 17 try to speed things along a little bit because of the way
- 18 the timeline is set. I'm not really looking for a
- 19 detailed list of every invoice that they have or something
- 20 like that. I'm looking just for a general list of
- 21 documentation, specifically accounting or operational
- 22 documentation, that they have in their possession or they
- 23 don't have in their possession.
- 24 For example, if they have a general ledger,
- 25 which is very important, a lot of small companies don't,

- 1 but a checkbook. Sometimes they make copies of the
- 2 checkbook statements or the actual check register or
- 3 whatever. Sometimes Staff brings -- makes copies and
- 4 brings some of the invoices back to the office with them.
- 5 Sometimes they don't.
- 6 I mean, it's all over the board with all of
- 7 those small companies, just for exactly the reasons
- 8 Shelley said. Sometimes they have documentation.
- 9 Sometimes they don't.
- 10 I'm just looking for a general list of what
- 11 Staff has on site, so that I can avoid having to send data
- 12 requests and the timeframe for data request responses. If
- 13 they have something on site, I know they've got it there.
- 14 Within a day or two I can go get it or I can go make
- 15 copies of it or I can go look at it.
- I'm really not looking for an exhaustive,
- 17 detailed list of every invoice they have. I'm just
- 18 looking for a general category -- I can't speak English --
- 19 category of items they do have, like general ledgers,
- 20 invoices, invoice payables, check book registers, those
- 21 kinds of things, just so I can avoid sending data requests
- 22 and go out and waste more time.
- MR. RUSSO: I do have a suggestion,
- 24 possibly, that maybe Ted can develop this quick checklist
- 25 thing he's referring to and he can provide that to us and

- 1 we can probably do his checkmarks for him, I mean, if he
- 2 can develop one, and it could be a going-forward thing.
- JUDGE STEARLEY: I think that anything that
- 4 can be formated and put into standardized forms that
- 5 expedite things is a good idea.
- 6 MS. BAKER: If I prepared a checklist, or at
- 7 least a list of the things that we are looking for, is
- 8 there any problem with adding this in as we've requested?
- 9 MS. BRUEGGEMANN: I have to say there is a
- 10 problem. I mean -- I'm sorry. There is not an auditor
- 11 here and -- but the thing is, you know, typically Ted does
- 12 send through DR requests.
- But putting it on the Day 105 or Day 1-- or
- 14 excuse me. We're still back at Day 90. Putting it on the
- 15 Day 90 requirement, as of Day 90 this is absolutely due,
- 16 is kind of difficult at this point.
- JUDGE STEARLEY: Mr. Russo, by Day 90 your
- 18 auditors have figured out where all of these items are
- 19 within the Company's records, or as much as you can find
- 20 anyway?
- 21 MR. RUSSO: Sometimes. There is a lot of
- 22 times on Day 90 -- and that's why it's a preliminary audit
- 23 in that sense -- they're still waiting on things from the
- 24 Company. The Company -- these companies, some of them are
- 25 pretty primitive in that sense. Their recordkeeping is

- 1 not nonexistent, so it's really difficult.
- 2 MS. BAKER: But then they can put that on
- 3 the checklist.
- 4 JUDGE STEARLEY: I think that's the answer
- 5 to that. I am going to direct OPC to prepare a checklist,
- 6 provide it to Staff. As you're going through your
- 7 auditing, check off what you find. If there is items that
- 8 are missing, you're going to get the checklist as best as
- 9 Staff knows what they have, Mr. Robertson.
- 10 MR. ROBERTSON: Actually I'd just add a
- 11 little bit here.
- 12 The formality of setting up a standardized
- 13 list is not -- it's a great idea, but it won't really work
- 14 for these small companies, simply because every small
- 15 company is different.
- 16 The auditors -- we're all familiar with what
- 17 we're looking at to create these audits, the workpapers
- 18 and everything. They know what invoices are. They know
- 19 what general ledgers are.
- 20 All I'm really asking for them to provide me
- 21 is a general list of what they have, what they're using to
- 22 develop their workpapers, which they're going to give me
- 23 copies of.
- JUDGE STEARLEY: Granted, every one of these
- 25 companies is different, but I'm finding it difficult that

1 you're telling me you can't list out 25, 30, 40 items that

- 2 any company may or may not have and Staff can check off
- 3 from that list what the Company does have. I don't
- 4 understand why that is such a problem.
- 5 MR. BUSCH: This is Jim Busch.
- In all respect OPC -- I used to work there.
- 7 They've got Ted and Mr. Trippensee are their auditors.
- 8 They can start their investigation when Staff does.
- 9 They are asking for Staff to do all of the
- 10 work and then at Day 90, then they start to do the audit,
- 11 what information does Staff have. There is nothing that
- 12 prevents them from sending out data requests to the
- 13 Company to get that information upfront, so they don't
- 14 have 10 days to review everything that Staff has done.
- 15 They are choosing to wait until Day 90, or
- 16 waiting for Staff to do all of the work and then to
- 17 provide it to OPC. They can get out there much sooner,
- 18 get the information that they want and then start
- 19 reviewing what Staff has done if they disagree.
- 20 MS. BAKER: I want to point out that this is
- 21 in the rule that they are to provide us documentation on
- 22 Day 90. There is nothing in there that says that we have
- 23 to follow you around before Day 90.
- 24 MR. BUSCH: I'm not suggesting you follow us
- 25 around.

1 MS. BAKER: And you have many, many people

- 2 who go around to these. We have two.
- JUDGE STEARLEY: Ms. Baker, I do have to
- 4 take Mr. Busch's comment, though, as being valid, in that
- 5 Public Counsel has means to investigate some of these
- 6 things on their own, just like you have the means to meet
- 7 with the public on your own, who is your client.
- 8 I don't see whereas a simple checklist on
- 9 items that the Auditing Department has found by Day 90,
- 10 that someone just checks in the blank, is a problem.
- 11 MS. BAKER: And if they will fill it out --
- JUDGE STEARLEY: And I don't see why it's
- 13 impossible for someone to sit down and prepare a
- 14 checklist, even though these companies may be different in
- 15 nature or the extent of documentation that they have.
- MS. BAKER: Public Counsel is more than
- 17 willing to try in this case.
- 18 JUDGE STEARLEY: I don't see any problem
- 19 with having standardized data requests. If a company
- 20 cannot answer questions or if another party can't answer a
- 21 question, you can simply respond to that.
- 22 But I don't see whereas these obstacles
- 23 exist, because companies are different in their nature,
- 24 their accounting, that items can't be standardized and
- 25 prepared ahead of time to help facilitate these processes

- 1 going at a guicker rate or much smoother.
- MS. BAKER: I agree. And that's why we were
- 3 asking what are we going to get at Day 90, because this
- 4 can --
- 5 MR. ROBERTSON: I'm an auditor, so I know
- 6 what the auditors do.
- 7 For them to come up with the schedules and
- 8 documentation that Jim provides us on Day 90, they have to
- 9 develop workpapers. They have to develop schedules,
- 10 calculations. They have those at that time ready to
- 11 provide, as far as maybe they have to print them out,
- 12 format them, because they are there because they use them
- 13 to put the schedules together. They exist.
- 14 So whether or not they can give it to us
- 15 with a day or two afterwards, that should only be a
- 16 formality. It's not like they don't exist. The
- 17 workpapers do exist.
- 18 JUDGE STEARLEY: It sounds like from
- 19 Mr. Russo's comments they do provide those to you as soon
- 20 as he gets access to them, and that's prior to Day 120
- 21 when they're absolutely required to be provided.
- MR. ROBERTSON: And I don't disagree with
- 23 that, and they're very good about that. Jim does get them
- 24 to me as soon as they possibly can.
- The point being made is they do exist. It's

- 1 not something they have to make up after Day 90. They
- 2 already exist.
- 3 But now according to the rules, as I
- 4 understand it, they don't have to provide them until
- 5 Day 120, is the way the rule reads.
- 6 All I'm trying to do is -- with all credit
- 7 to Jim. He does a great job, tries to get them to us as
- 8 soon as possible so we can look at them so that we're not
- 9 wasting time.
- 10 I mean, 30 days -- if you want us to respond
- 11 to something in 10 days based on documents we don't even
- 12 have until 20 days later, you don't get a valid response.
- JUDGE STEARLEY: If I understand also,
- 14 Mr. Robertson, that's not the end of the process here.
- 15 There is a settlement proposal that comes in. There is
- 16 times for negotiation, continued auditing, whatever is
- 17 allowed there.
- 18 I get the impression from the parties here
- 19 is that they're looking at some of these dates and feeling
- 20 like some type of definitive decision has to be reached at
- 21 Day 100 or Day 120, and that's not the way I see this
- 22 timeline at all.
- 23 So if there is a response required at
- 24 Day 100, which we're now making Day 105, it doesn't have
- 25 to be a formalized, complete response, we agree to this.

1 As I said, it can simply say it's not acceptable at this

- 2 time because we need additional information and
- 3 information that is forthcoming.
- 4 So let's back up a little bit. This is an
- 5 informal process. Let's not get into being too rigid here
- on what responses are supposed to be on certain dates.
- 7 It sounds to me like the parties are working
- 8 diligently to meet these timelines and providing
- 9 information when they're available.
- 10 If having a standardized check-off list is
- 11 helpful to facilitate that, I don't see any problem with
- 12 having that done, in addition to the materials Mr. Russo
- 13 said can be provided at Day 90, others which filter in
- 14 after Day 90, Day 120 being the cutoff.
- Does that sound acceptable? It certainly
- 16 seems reasonable to me.
- MS. BAKER: It's a step forward.
- 18 MR. ROBERTSON: I have no problem with what
- 19 you're saying. All I'm really looking for, if we can get
- 20 the workpapers supporting the lead schedules that Jim
- 21 provides on Day 90.
- I hate to give you a response on Day 100 or
- 23 10 days later that it's not acceptable. Maybe it is. Do
- 24 you want us to give you that response every time?
- 25 JUDGE STEARLEY: And your response may have

- 1 to be until such time as I receive additional information,
- 2 it's not acceptable.
- 3 MR. ROBERTSON: I understand that. But if
- 4 you have that documentation on Day 90 with the other
- 5 documents, maybe on Day 100 you can say, yeah, when you
- 6 put it together, we're ready to sign.
- JUDGE STEARLEY: Maybe you can and maybe
- 8 you're going to have to wait until Day 130.
- 9 MR. ROBERTSON: That's kind of where we're
- 10 at right now.
- 11 JUDGE STEARLEY: And that time period is
- 12 built into this schedule, so I don't see that as being
- 13 problematic.
- MS. BAKER: As long as we all understand
- 15 that a response like that, that it's not acceptable and
- 16 that we need more information, does not trigger that, or
- 17 Staff assumes information provided is acceptable.
- 18 JUDGE STEARLEY: I don't see how it could
- 19 trigger that.
- 20 MS. BRUEGGEMANN: The note there, for
- 21 clarification, was so that -- it was just there so that
- 22 Staff could emphasize, we just need some sort of response.
- MS. BAKER: You're not going to get much of
- 24 a response. That's it.
- 25 MS. BRUEGGEMANN: But my point is, it's only

1 there to just say, please tell us something. We need some

- 2 sort of response. Don't be silent. That was the intent
- 3 of the "or" put in there.
- 4 MS. BAKER: That's a very strong "or."
- JUDGE STEARLEY: Why don't you change "or"
- 6 to "or the other party shall notify Staff what additional
- 7 information they require."
- 8 MS. BAKER: I mean, it's their timeline,
- 9 their wording. I apparently have no say on their wording,
- 10 so . . .
- 11 JUDGE STEARLEY: I mean, it seems odd to me
- 12 to dig in on items like this. There is time provided in
- 13 this schedule. There is information to filter in, for
- 14 people to have a chance to digest it, for them to engage
- in settlement talks without bogging down over something
- 16 like that.
- 17 MR. BUSCH: I think putting that language --
- 18 because maybe the Company doesn't know what information
- 19 they need. This is also the Company's response as well,
- 20 not just OPC's response.
- 21 MS. BAKER: I don't really even know why the
- 22 "or" is in there.
- MS. BRUEGGEMANN: Can he finish?
- Just finish.
- MR. BUSCH: I was close enough.

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1 MS. BRUEGGEMANN: I'm sorry, Your Honor.
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- 2 What was the language that you suggested? I didn't write
- 3 it down. Or the parties shall --
- 4 JUDGE STEARLEY: Shall notify Staff what
- 5 additional information they require.
- 6 MR. ROBERTSON: Your Honor, that's a no-
- 7 brainer. Any time --
- 8 JUDGE STEARLEY: Maybe this whole thing is a
- 9 no-brainer, Mr. Robertson.
- MS. BAKER: It isn't.
- 11 MR. ROBERTSON: On Day 90 they provide the
- 12 first documents. They're just essentially lead schedules.
- 13 They're just a set of numbers, with no documentation
- 14 behind them on how they got to those numbers.
- 15 If you don't have the documentation to them
- 16 behind them as an auditor, now, you can't make a rational
- 17 situation to sit there and say we will notify them what we
- 18 need.
- 19 JUDGE STEARLEY: I think what the problem is
- 20 is that people regard this Day 100 as a magic day when a
- 21 decision has to be made, and no decision has to be made.
- MS. BAKER: All right.
- MR. ROBERTSON: And I don't disagree. What
- 24 we're trying to do is work through this process
- 25 efficiently, and all we're trying to do, all we're trying

- 1 to request, is so we can get documentation and process
- 2 these cases as soon as possible. That's it.
- Now, if you want to just have a deadline
- 4 date where we say, not enough, we can do that, but it
- 5 doesn't really do anything for the case, for Staff, for us
- 6 or the small company.
- 7 JUDGE STEARLEY: Well, we could cut Day 100
- 8 completely out of the schedule if that would make
- 9 everybody happy, and we'll just say Day 90 you get the
- 10 preliminary report and Day 120 you get everything else. I
- 11 mean --
- 12 MR. ROBERTSON: 30 days later -- you get the
- 13 preliminary report. 30 days later we get the
- 14 documentation to support that. It means for 30 days we've
- 15 done nothing. Is that what --
- MS. BAKER: Again, what would we get at
- 17 Day 90 I think -- I quess is the question?
- 18 JUDGE STEARLEY: I think we went through
- 19 that.
- 20 MS. BAKER: Okay. If that is still -- we
- 21 would still get those things at Day 90 --
- JUDGE STEARLEY: Day 90 is still set.
- 23 That's part of the rule. It doesn't go away.
- MS. BAKER: The inclusion of a response for
- 25 OPC anywhere between Day 90 and Day 135 is purely Staff's

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1 response. That is not contemplated in the rule at all.
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- JUDGE STEARLEY: Well, it's contemplated in
- 3 the fact that time -- that the rule provides that Staff
- 4 files the timeline. Now --
- 5 MS. BAKER: Right. Right.
- 6 MS. BRUEGGEMANN: And the only reason it's
- 7 in there, the only reason it's in there was just to kind
- 8 of go a little bit towards what Ted was saying, but not
- 9 quite so far, the reason it was in there is so that Staff
- 10 could start getting an idea of what the big, major,
- 11 glaring errors or problem spots or trouble issues were
- 12 going to be or what was glaringly lacking, so Staff could
- 13 continue its work with that in mind prior to sending out
- 14 the settlement proposal packet.
- 15 JUDGE STEARLEY: I think Day 100, which is
- 16 going to become Day 105, should remain. The response that
- 17 should be provided is what do you need additionally other
- 18 than the information that's been provided to you?
- 19 There is nothing from what I can see that
- 20 means from Day 90 to 120 nobody is working and nothing
- 21 happens. It seems to me people are working. They're
- 22 getting more documentation together. They're putting
- 23 together a settlement proposal, which comes in, after
- 24 which you have another 30 days to work on that and
- 25 additional information that you have.

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1 You seem to be bogging down over that you're
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- 2 making some kind of definitive declaration of what is
- 3 acceptable and what is not acceptable on this magic
- 4 Day 100, and I don't think that that's what was intended
- 5 and I don't think that's what is required.
- 6 MS. BAKER: As long as that is true,
- 7 because, yes, we come into this after this is done. And
- 8 so if that is -- if that is what the response is, then
- 9 that helps.
- 10 JUDGE STEARLEY: I think I've made it clear.
- MS. BAKER: All right.
- 12 JUDGE STEARLEY: The response should be for
- 13 Public Counsel and/or the Company to notify Staff what
- 14 additional information it would like to have.
- 15 MR. ROBERTSON: Can I ask for clarification
- 16 there? When you say that are you referring to -- and I
- 17 keep harping on this. I'm sorry. Being the auditor,
- 18 that's what I live and die by.
- 19 But the supporting workpapers behind the
- 20 documents that they provide us on Day 90?
- 21 JUDGE STEARLEY: You can list out to Staff
- 22 whatever documentation you haven't received that you think
- 23 you need.
- 24 The rule provides you should have all
- 25 documentation basically by Day 120. Mr. Russo has

1 indicated they're going to filter that information to you

- 2 as soon as it becomes available to them.
- 3 MS. BAKER: Then I would ask --
- 4 MR. ROBERTSON: They do. They do. But in a
- 5 regular case the parties agreed to provide the workpapers,
- 6 supporting workpapers, within a day or two, because they
- 7 do exist, and it takes a couple days to format them out
- 8 and print them, whatever.
- 9 There is no difference here between a big
- 10 company and these little cases. The workpapers -- the
- 11 auditors have the workpapers. It's just a matter of
- 12 putting them in a format where they provide them.
- Now, I don't see the problem. I'm kind of
- 14 confused. I don't think the auditors would have a problem
- 15 with that.
- 16 JUDGE STEARLEY: I don't see where there is
- 17 a problem at all. The rule provides you get the papers,
- 18 and apparently you do get the papers.
- 19 MR. ROBERTSON: I'm talking about within a
- 20 few days. I'm not talking about a week or two weeks
- 21 later.
- JUDGE STEARLEY: I understand,
- 23 Mr. Robertson, but the rule provides no later than
- 24 Day 120.
- 25 As I said, if Public Counsel is not happy

- 1 with the 120 days, we can come in with a rulemaking
- 2 procedure and people can suggest ways of tweaking or
- 3 modifying this rule.
- The way the rule is written now, you're
- 5 going to get a preliminary report at Day 90. All
- 6 workpapers are provided no later than Day 120. If you can
- 7 get them ahead of time, great. At Day 115, whatever you
- 8 are missing you can notify Staff about. And I don't see
- 9 where we need to discuss this further.
- 10 MS. BAKER: I guess, can I suggest then that
- 11 this language about, or Staff assumes information provided
- 12 is acceptable, be removed and --
- JUDGE STEARLEY: I made a suggestion to
- 14 Staff about that.
- 15 MS. BAKER: And I don't think that was ever
- 16 accepted.
- 17 JUDGE STEARLEY: And Staff asked me
- 18 specifically for my language, to repeat that.
- 19 MS. BRUEGGEMANN: I'm thinking about it.
- 20 My only issue with it is that it just --
- 21 like, Mr. Busch specified, this is also to the Company.
- 22 JUDGE STEARLEY: I understand. And if any
- 23 party wants to say it's not acceptable, say it's not
- 24 acceptable.
- 25 MS. BRUEGGEMANN: Well, I'm thinking about

- 1 what --
- JUDGE STEARLEY: I don't understand what you
- 3 are worried about.
- 4 MS. BAKER: Because they're --
- 5 JUDGE STEARLEY: This is not locking into
- 6 any type of case decision.
- 7 MS. BAKER: There may be information that
- 8 they have that we don't know that they have. And if we
- 9 didn't say that we didn't get it, does that mean --
- 10 JUDGE STEARLEY: That's the purpose of a
- 11 data request.
- MS. BAKER: Again, how do we know that they
- 13 have it?
- I don't want -- I just feel that that
- 15 language puts us in a box a little bit more than it
- 16 should. I don't see that that is necessary.
- 17 JUDGE STEARLEY: You can identify for Staff
- 18 whatever missing information you believe could be out
- 19 there that you would like to have, and you can identify
- 20 that for the Company with a data request as well.
- 21 MS. BAKER: Right. What I would put into it
- 22 is, and any other information that we have not received
- 23 cannot be considered acceptable.
- JUDGE STEARLEY: Well, that takes care of
- 25 the problem, doesn't it?

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1 MS. BAKER: But then why have the language?
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- 2 I mean, it's extraneous language.
- 3 JUDGE STEARLEY: So one of you is arguing to
- 4 me that I want this language and the other is arguing to
- 5 me I don't want to have to respond to that language.
- 6 Now, it seems to me we're at a five-year-old
- 7 level at this point, and I think this cannot be handled in
- 8 this way.
- 9 MS. BRUEGGEMANN: Maybe a solution is just
- 10 adding something to alleviate OPC's fear, that Utility and
- 11 OPC submit responses regarding Staff's case overview to
- 12 case coordinator or your language states that they do not
- 13 have information to give a response at this time --
- 14 JUDGE STEARLEY: Just like any answer would
- 15 be to a petition.
- 16 MS. BRUEGGEMANN: Yes. And then the or
- 17 Staff assumes information provided is acceptable is in
- 18 there for the Company to know, you have to tell us your
- 19 response. You have to give us some sort of response.
- 20 So maybe that's the cure is to just put at
- 21 the end of that or a little -- you know, the or with the
- 22 language that you two have been discussing and that would
- 23 solve it, wouldn't it?
- 24 MS. BAKER: I've already stated that I don't
- 25 see why that language is in there. I've said it several

- 1 times, so . . .
- 2 JUDGE STEARLEY: You can indicate to the
- 3 Company that they need to provide you with different
- 4 information or else you're going to assume it's all of the
- 5 information they have.
- 6 MS. BRUEGGEMANN: Changing the language in
- 7 there or just telling them?
- 8 JUDGE STEARLEY: You can change the language
- 9 in your timeline.
- 10 No one is asking for a concession at this
- 11 point in the timeline. No party is conceding anything at
- 12 this point in the timeline.
- MS. BAKER: I take your word for that,
- 14 because that's not how the language reads to me.
- 15 JUDGE STEARLEY: The only time that they're
- 16 going to be conceding anything is if you sign a
- 17 disposition agreement, Ms. Baker.
- 18 You have the option of taking this to an
- 19 evidentiary hearing.
- MR. ROBERTSON: That's true.
- 21 THE COURT REPORTER: Excuse me. I need to
- 22 change paper.
- JUDGE STEARLEY: Why don't we take a short
- 24 intermission.
- 25 (A RECESS WAS TAKEN.)

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1 JUDGE STEARLEY: All right. We're back on
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- 2 the record.
- 3 Before I pick up again, there was one other
- 4 thing I wanted to mention to you, Mr. Busch, is something
- 5 that the Commission would like to see in those letters
- 6 that come in from the Company.
- 7 I believe you and I spoke before, because we
- 8 had one company where the offices were located in a
- 9 different city and we got confused as to where the
- 10 customers were when we were getting ready to set up a
- 11 local public hearing.
- 12 So please have those letters include the
- 13 location of the Company's office, location of the
- 14 customers, if at all possible the customer account and the
- 15 date of the regular billing cycle, because we like to try
- 16 to minimize mailing expenses when these notices go out.
- 17 If they can be included in billing statements, that can be
- 18 helpful.
- 19 So I kind of backtracked there. I wanted to
- 20 pass that on before I forgot.
- 21 MS. BRUEGGEMANN: The Company office,
- 22 location of customers, billing cycle and --
- MR. BUSCH: Number of customers.
- JUDGE STEARLEY: Number of customers, yes.
- MR. RUSSO: Four things.

- 1 MS. BRUEGGEMANN: Thank you.
- 2 JUDGE STEARLEY: What I was starting to say
- 3 when we concluded is that I think being that we attorneys
- 4 are generally used to adversarial processes, we may be
- 5 getting bogged down a little bit on the informal
- 6 proceeding a little bit, and you need to keep in mind
- 7 these are supposed to be kept informal as much as
- 8 possible.
- 9 It minimizes the time involved, the expense,
- 10 and I think it promotes a little bit more negotiation and
- 11 settlement on the part of the parties as well.
- 12 And I think we're at the point where I
- 13 wanted to address Public Counsel's request that the time
- 14 for responses to data requests be shortened to 10 days.
- Data requests, of course, are covered in the
- 16 Commission's Rule 4 CSR 242.090, and normally there is a
- 17 20-day response period.
- 18 I see no purpose in building in anything
- 19 into this timeline or into the rules on small Company rate
- 20 cases different requirements on data requests. The time
- 21 on data requests and responses can be modified by simple
- 22 agreement of the parties or by showing a good cause.
- 23 These timelines are compressed in these cases.
- 24 Has there been some difficulty with getting
- 25 responses to data requests?

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1 MS. BAKER: Yes. Timely, certainly.
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- 2 MS. BRUEGGEMANN: I'm not aware of DRs that
- 3 have been past due, past the 20 days.
- 4 JUDGE STEARLEY: Again, let me emphasize as
- 5 is noted in the early part of this rule, the RLJ can be
- 6 contacted at any time for any type of mediation of any
- 7 issue in these cases. And we also have our rule discovery
- 8 conferences as well.
- 9 So rather than let -- if there are issues
- 10 that develop, rather than let them slide and become a
- 11 problem timewise, I'd appreciate that you contact the RLJ
- 12 as quickly as possible.
- MS. BAKER: That's one part of it.
- 14 The other part is having to wait 20 days for
- 15 a response before we have to respond is a different one.
- 16 JUDGE STEARLEY: Is there something that's
- 17 being prohibited in response time here of the data
- 18 requests?
- 19 MS. BRUEGGEMANN: Well, sometimes the data
- 20 requests that are being issued are, you know, 20
- 21 questions, with three subparts each.
- 22 So, you know, we just need -- we have to get
- 23 it from one section and from another section and from
- 24 another section, and sometimes we even go ahead and let
- 25 one part of Staff, one department, answer a few of the

- 1 questions that they've gotten done sooner, send those
- 2 through, and then keep whoever has the other sections,
- 3 still taking more time to answer those.
- 4 JUDGE STEARLEY: Mr. Robertson.
- 5 MR. ROBERTSON: Again, Shelley is correct.
- 6 There are sometimes there are multi parts to a data
- 7 request.
- 8 Again, the only reason for a request for a
- 9 shortened response time is because of the timeframe in
- 10 small rate cases itself. It was just an attempt to try to
- 11 make it more efficient because of the limited amount of
- 12 time to do the investigations.
- 13 It's not because of any inherent problem
- 14 we're having in getting responses back. Every time we
- 15 send data requests, the responses are coming back almost
- 16 completely answered, if not completely answered. That's
- 17 not the problem.
- 18 It's just we're looking at a way to save
- 19 time, as I explained with the other items we've already
- 20 explained.
- 21 JUDGE STEARLEY: There is always a
- 22 continuing obligation to supplement interrogatories. Data
- 23 requests are a little bit more informal perhaps than
- 24 adversarial proceedings in the circuit court, but there is
- 25 always an affirmative obligation to supplement those

- 1 requests when additional data becomes available.
- 2 If it's an issue that data is not available
- 3 and it can just be supplemented over time, that should be
- 4 an ongoing process.
- 5 Does Staff see any particular problem with
- 6 just saying we're going to shorten the response time to
- 7 10 days on data requests?
- 8 MS. BRUEGGEMANN: Well, it depends on when
- 9 they come.
- 10 See, the problem is, if they're hitting a
- 11 data request when -- issuing a data request 10 days prior
- 12 to the settlement proposal packet being sent out, we can't
- 13 do it. We can't do both.
- 14 We're sitting there trying to get all of
- 15 Staff involved. We need the 20 days. So it just -- I
- 16 can't -- we can't blanketly --
- 17 MR. BUSCH: Also, our auditors don't just
- 18 work on one small water case. So it could be --
- 19 THE COURT REPORTER: I'm sorry?
- 20 MR. BUSCH: The auditors who are doing the
- 21 work, who a lot of the data requests are going to go to,
- 22 those auditors may be on site doing an audit for another
- 23 major rate case, and so it may take them some time to be
- 24 able to respond back to those data requests in 10 days.
- 25 So I think that could be difficult from our

- 1 auditing perspective if we only get 10 days, where
- 2 everything -- everything could be out of pocket.
- MS. BAKER: If we go back to the 90-day
- 4 target date. If we have any data requests that need to go
- 5 out, just to see what we have and what we not have and
- 6 what is not acceptable or not, a 20-day time frame would
- 7 put us past our response for that. A 10-day time frame
- 8 would at least give us a few days to look at the responses
- 9 from the data requests.
- 10 And so, you know, other cases do allow for
- 11 the parties to limit the time for data requests. And so
- 12 in order for us to get our responses in time --
- 13 JUDGE STEARLEY: All right. The response
- 14 you're looking at, though, again, is going back to
- 15 Day 100, which I see as not being a definitive response --
- MS. BAKER: But, again, if you go to 120,
- 17 where we get the settlement package proposal --
- JUDGE STEARLEY: And then you're going to
- 19 get --
- 20 MS. BAKER: -- and then in 15 days we're
- 21 supposed to notify whether we agree or not, we don't have
- 22 20 days for data requests there either.
- JUDGE STEARLEY: And, again, what prohibits
- 24 Public Counsel from saying we don't agree on these issues
- 25 until we have the data we requested and have an

- 1 opportunity to examine that data?
- 2 MS. BAKER: Then it's being set up that we
- 3 will never agree. We will never be able to agree with the
- 4 settlement proposal because we can't have the data to make
- 5 that response.
- JUDGE STEARLEY: It seems to me you're going
- 7 to have until Day 150. Preliminary -- we're having
- 8 arguments over preliminary responses which don't get to
- 9 the merits of these cases.
- MS. BAKER: Again, these are not responses
- 11 that are by the rules. These are responses that have been
- 12 posed by Staff. And so, again, you know, if --
- JUDGE STEARLEY: Nothing prohibits the
- 14 parties from responding in a manner which says we do not
- 15 agree or we cannot agree until we have such information to
- 16 examine.
- 17 If it results in you never having an
- 18 opportunity to agree until Day 140, 145 or 150, so what?
- 19 MS. BAKER: I mean, then the Commission
- 20 looks at Public Counsel and says, they never agree with
- 21 anything that comes along.
- 22 JUDGE STEARLEY: The Commission never sees
- 23 any of this --
- MS. BAKER: They see --
- JUDGE STEARLEY: -- until the disposition

- 1 agreement is filed on Day 150.
- 2 MS. BAKER: Right. But you will never have
- 3 one that is agreed to by Public Counsel because we don't
- 4 have enough time to review.
- 5 MR. BUSCH: Your Honor, we just had two
- 6 cases where Public Counsel did not agree but they did not
- 7 oppose.
- 8 JUDGE STEARLEY: And I have one of those
- 9 case. I'm aware of that.
- 10 MR. BUSCH: That just happened.
- JUDGE STEARLEY: Whether you agree at
- 12 Day 135 is irrelevant to the Commission.
- MS. BAKER: Okay.
- But on Day 140 it says a copy is sent to
- 15 OPC. OPC may or may not sign. All right? Then by 145
- 16 the signed disposition agreement is to be returned to
- 17 Staff. That is 25 days from when the settlement proposal
- 18 comes.
- 19 That's 20 days for data requests and only
- 20 five days for us to make a comment and ask for any
- 21 changes.
- 22 MS. BRUEGGEMANN: If I can point out a
- 23 reality real quick about these cases. I think something
- 24 that's being overlooked in the conversation that I'd like
- 25 to point out is that the Utility, OPC's staff and the

- 1 Staff that are working on this case, not typically the
- 2 attorneys, are in communication with each other or can be.
- 3 And typically if Mr. Russo knows that a
- 4 company is coming close to agreeing or needs more
- 5 information on the specific issues to determine whether
- 6 they would agree or not, especially if it looks like they
- 7 might agree with you, Mr. Russo is doing everything he can
- 8 to get that information as quickly as possible to the
- 9 parties, because the ultimate goal is -- it causes Staff a
- 10 lot less work to file a unanimous disposition agreement
- 11 than it does to file just a Company and a Staff agreement,
- 12 period.
- 13 You don't have to go through developing and
- 14 filing a second customer notice. You don't have to go
- 15 through still negotiating out a unanimous disposition
- 16 agreement while you're in the middle of filing a
- 17 Company's/Staff disposition agreement.
- 18 It's ineffective for us to take a rigid
- 19 stance in these cases and somehow try to block or try to
- 20 not get information to the other parties as fast as we
- 21 possible can to initiate and hopefully streamline
- 22 negotiations to get to a settlement.
- Now, sometimes we just can't get the
- 24 information. And the Utility themselves, they're
- 25 typically unsophisticated. So 10 days, sometimes they're

- 1 mailing back responses. They don't necessarily even have
- 2 e-mail and sometimes they do have e-mail.
- 3 But the 10 days for the Utility may or may
- 4 not be possible, but for the information that Staff is
- 5 responsible for, but we are trying to get it through as
- 6 fast as we possibly can to, if it's possible, get a
- 7 reasonable unanimous disposition agreement, to get to that
- 8 ultimate point.
- 9 And so that's the reality of what we're all
- 10 talking about right now.
- 11 MS. BAKER: Might I suggest, then, that what
- 12 we do is we say that data requests be responded to in
- 13 10 days. If that is not feasible, then let us know and
- 14 then it will be extended to 20 days per the rule.
- 15 MS. BRUEGGEMANN: I see no difference in
- 16 that than us just making an informal agreement that that's
- 17 what we're trying to do.
- 18 JUDGE STEARLEY: Let me ask this: At the
- 19 point after which the settlement proposal is filed, what
- 20 information are you missing?
- 21 MS. BAKER: At the time that the settlement
- 22 proposal is filed, it changes dramatically. There are
- 23 multiple documents that go out to the Company apparently,
- 24 because Public Counsel often sees the disposition
- 25 agreement filed on Day 150 that is not what was given at

- 1 Day 120. It changes.
- 2 And there are changes that are made by
- 3 Staff, some of it because of Staff, some of it because of
- 4 the Company and some of it because of Public Counsel, but
- 5 there are multiple iterations of that settlement package.
- 6 JUDGE STEARLEY: There are changes that
- 7 happen obviously by the time you get to the agreement.
- 8 MS. BAKER: Right.
- 9 JUDGE STEARLEY: What information are you
- 10 missing in terms of Company information, the audit,
- 11 et cetera?
- 12 MS. BAKER: It's usually trying to get more
- 13 information from the Company as to what their documents
- 14 show, what their books show. You know, there is all kinds
- 15 of things, what documentation they have.
- 16 And we ask Staff for some of it, and
- 17 sometimes they don't have it. Like they said, some of it
- 18 they don't copy. It's still within the hands of the
- 19 Company. And so in order for us to look at it, we have to
- 20 have -- we have to contact the Company.
- 21 There is a myriad of pieces of information
- 22 that we don't have.
- JUDGE STEARLEY: Okay. So Day 120 you get
- 24 the settlement proposal. How long does it take you to
- 25 figure out what information you don't have?

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1 MR. ROBERTSON: It varies from company to
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- 2 company. I mean, depending on when we get the workpapers
- 3 and the time it takes to analyze those --
- 4 JUDGE STEARLEY: Well, you're going to get
- 5 those at Day 120 for sure, if not earlier.
- 6 MR. ROBERTSON: Day 120 for sure. So it
- 7 takes a period of time to go through those things. Every
- 8 company is different, depending on the size of the
- 9 company.
- 10 JUDGE STEARLEY: Give me a ballpark.
- 11 MR. ROBERTSON: I don't think there is a
- 12 ballpark. I could tell you that within -- certainly
- 13 within a week we have a pretty good general idea of
- 14 certain areas.
- 15 And when I say areas, certain costs or
- 16 revenues or plan or whatever, things you put the audit
- 17 together. We have a general idea with where we think we
- 18 need more information about those areas.
- 19 And those areas are different for each
- 20 company. They won't always be the same because each audit
- 21 is --
- JUDGE STEARLEY: So by Day 130 there is a
- 23 conference call. Are you able by Day 130 to have a good
- 24 idea of what information you need? You're talking to the
- 25 Staff on the phone, with the Company.

- 1 MR. ROBERTSON: I wouldn't be as definitive
- 2 as you are, but I would say by Day 130, if we have all of
- 3 the workpapers that support the costs, I would say by 130
- 4 we'd have a pretty good idea of here are other areas that
- 5 we need more information about.
- 6 JUDGE STEARLEY: Okay. Can you make that
- 7 request then at that time you're having a conference call?
- 8 Is that normally the way it's done?
- 9 MR. ROBERTSON: The way we usually do that
- 10 is I will first approach Staff and try to get information
- 11 from them if they have it. If they don't have the
- 12 information, then I then have to contact the Company.
- 13 And if I have to contact the Company, it's usually a data
- 14 request is prepared, it takes time to prepare those, a day
- 15 or so, get them sent out and then you wait 20 days for the
- 16 information.
- 17 That's the reality of it. Now, if Staff has
- 18 the information, Staff is always good about getting us the
- 19 information as soon as I request it, if they have it. If
- 20 they don't have it, which is the case many times, we have
- 21 to seek other avenues.
- JUDGE STEARLEY: Okay. You also have
- 23 10 days built in between the time the settlement proposal
- 24 is made and you have a conference call. Do you need that
- 25 full 10 days to evaluate the proposal?

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1 MR. ROBERTSON: Between what dates now?
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- 2 JUDGE STEARLEY: The settlement proposal is
- 3 filed on Day 120 and then you make your conference call on
- 4 Day 130 or thereabouts.
- 5 MR. ROBERTSON: It's what we were just
- 6 talking about.
- 7 JUDGE STEARLEY: Right. Do you need the
- 8 full 10 days before having that conference call to
- 9 evaluate the settlement proposal?
- 10 MR. ROBERTSON: Again, I would say it would
- 11 depend on the Company. Some of these companies are a
- 12 little more complicated even though they're all smaller.
- I would say it depends on the Company and
- 14 the individual cases. As a general rule, I'd say on the
- 15 larger, more complicated small cases, yes. On some of the
- 16 simpler ones, no.
- 17 You want a ballpark. I can't give you a
- 18 ballpark because each of these cases is different, the
- 19 size, the amount of money. Some of them you can look at
- 20 in a day or two. Some it takes a couple of weeks.
- 21 MS. BAKER: It seems that the 10 days
- 22 between there is at least a sufficient amount of time for
- 23 us to get preliminary questions that we need to gather
- 24 information during the settlement proposal while we're on
- 25 the phone with the company.

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1 MR. ROBERTSON: You're referring to the
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- 2 conference call between the Company, Staff and the Public
- 3 Counsel. Right?
- 4 JUDGE STEARLEY: Yes. I'm just -- I'm
- 5 looking at places in the timeline where we can produce a
- 6 couple more days, if it's helpful.
- 7 MR. ROBERTSON: I don't know that that's set
- 8 in concrete. The quicker we have the supporting
- 9 workpapers -- and I don't really see what the problem is.
- 10 They already exist at the 90 days. They'll make changes
- 11 afterwards because it's usually dynamic. But at least for
- 12 whatever information they provide on the 90 days, they've
- 13 got workpapers prepared already.
- 14 So I don't know what the complication is,
- 15 other than the fact that Jim may not have it, but the
- 16 auditors do. If you have that information upfront,
- 17 you're --
- 18 JUDGE STEARLEY: Right. I think we've gone
- 19 through that.
- 20 MR. ROBERTSON: But I still don't
- 21 understand, if it already exists, why do you need to wait
- 22 30 days to get it? Now, we don't always do. But if
- 23 you're going to have a procedural schedule --
- 24 JUDGE STEARLEY: That's written in the rule,
- 25 and the rule is written no later than.

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1 MR. ROBERTSON: Okay. I understand.
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- JUDGE STEARLEY: So you're provided that
- 3 information.
- 4 MR. ROBERTSON: But that goes back to your
- 5 question about how long does it take you to look at
- 6 information. The quicker you've got the information, the
- 7 quicker you're able to come up with if there is going to
- 8 be problem areas or not.
- 9 So versus having it within a few days and
- 10 start looking at it and saving 20 days before the 120 and
- 11 then another 10 days after that, I'm just confused.
- 12 You're asking me, can you cut days out
- 13 between 120 and 130 on something that could have been
- 14 resolved a lot sooner?
- 15 JUDGE STEARLEY: No. What I was asking is
- 16 if you could evaluate a settlement proposal in less than
- 17 10 days.
- 18 MR. ROBERTSON: My response to you, it would
- 19 depend on the Utility, depend on the size and how
- 20 complicated --
- JUDGE STEARLEY: That's fine. That's all I
- 22 need to know.
- Data requests should be filed as soon as
- 24 possible after Day 130, 15-day turnaround. If the parties
- 25 cannot work out agreements on these things in a reasonable

- 1 matter, the Commission is going to start turning this into
- 2 a formal proceeding and we will dictate to you what the
- 3 timelines will be.
- 4 MS. BRUEGGEMANN: So you're saying it's an
- 5 automatic 15-day response time after Day 130?
- 6 JUDGE STEARLEY: After Day 120. Once that
- 7 settlement proposal goes out, we have a 15-day turnaround.
- 8 If Staff is unable to provide information,
- 9 just like as practiced everywhere in the world of law, you
- 10 provide a response that says we are unable to provide that
- 11 information at this time. We have a continuing obligation
- 12 to update you with information that is available, and
- 13 we'll provide it when it is available.
- MR. BUSCH: This goes for the Company too,
- 15 Your Honor?
- JUDGE STEARLEY: Yes, it does.
- 17 Public Counsel wanted some type of
- 18 certification that the audit was complete at Day 100.
- 19 MS. BRUEGGEMANN: And if I can clarify that,
- 20 Your Honor.
- 21 The Staff's audit is considered complete at
- 22 this time, again, I believe was a notation that -- to kind
- 23 of go with the preliminary report, that if Staff didn't
- 24 receive any information or didn't receive any information
- 25 about glaring errors or omissions or things that it needed

- 1 to change, then we're putting that -- that preliminary
- 2 report turns into our settlement proposal packet.
- 3 And so that's -- that's what that means is
- 4 if we don't receive any information, then it's going to --
- 5 that turns into the settlement proposal packet.
- 6 As we all know, an audit is never complete
- 7 until the final disposition agreement has been approved or
- 8 an evidentiary hearing has been held by the Commission in
- 9 all reality. But for purposes, these purposes, that's
- 10 what that means.
- 11 MS. BAKER: The reason why we asked for that
- 12 is because we have had some difficulty even past the 120
- 13 date where Staff is still changing its own numbers within.
- 14 These are not changes that are made just by
- 15 Public Counsel or the Company, that Staff is making a
- 16 moving target of what its settlement proposal is.
- 17 And so what we are trying to do is to make a
- 18 date when we can rely on the fact that Staff is done with
- 19 their portion of it pending the comments that come from
- 20 Public Counsel and the Company.
- 21 MS. BRUEGGEMANN: And If I can point out the
- 22 rule, Your Honor.
- 23 The rule for 120 points out that Staff shall
- 24 provide a settlement proposal and everything that will be
- 25 included in that. It has to include draft revised tariff

- 1 sheets, draft disposition agreement reflecting Staff's
- 2 recommendation, et cetera, et cetera.
- 3 A disposition agreement is a document that
- 4 sets forth the signatories' proposed resolution of some or
- 5 all of the issues pertaining to the Utility's revenue
- 6 increase request.
- 7 Therefore, the settlement proposal that
- 8 Staff sends out on Day 120, if OPC and the Company were
- 9 willing to sign that day, is what Staff is willing to
- 10 sign.
- 11 Now, if we start receiving information or if
- 12 we become aware of other information that changes that, we
- 13 know that the Company won't sign, without another party
- 14 signing a disposition agreement, we don't have one. It's
- 15 just a draft that is sent out.
- So I'm not sure --
- 17 MS. BAKER: We have had other cases where
- 18 there have been changes that have been made to Staff's
- 19 settlement proposal at 120 that have come from Water and
- 20 Sewer within Staff, like, they apparently were not done
- 21 with their investigation. They changed it.
- 22 And so that's what we're trying to get
- 23 resolved with this is when can we rely on the fact that
- 24 Staff is done with their -- with their audit, their
- 25 investigation, so that the changes that we're looking at

- 1 come just from Public Counsel and the Company.
- MS. BRUEGGEMANN: And that is Day 120.
- 3 MS. BAKER: So then I don't see why there is
- 4 any problem with asking for some documentation that Staff
- 5 has done.
- JUDGE STEARLEY: Go ahead.
- 7 MR. BUSCH: There could be something that
- 8 comes up from a customer or anything else after Day 120
- 9 that would cause us to ask --
- MS. BRUEGGEMANN: Day 90.
- 11 MR. BUSCH: What?
- MS. BRUEGGEMANN: After Day 90.
- 13 MR. BUSCH: Or even after Day 120. I mean,
- 14 we get information from customers that could make us have
- 15 to look at stuff.
- 16 So an audit is ongoing because we're trying
- 17 to come up with the best possible number to provide to the
- 18 Commission to --
- 19 JUDGE STEARLEY: I would agree. And I also
- 20 think that there may be data requests, which we just
- 21 discussed, coming in after that time and more information
- 22 may get disclosed. I don't see any purpose to locking in
- 23 an audit when that is, in fact, not only a moving target
- 24 for Public Counsel, it's a moving target for Staff.
- 25 So any request to certify an audit is

- 1 complete will be denied.
- 2 There is also a request for a certificate of
- 3 mailing to be sent to the regulatory law judge after a
- 4 second customer notice goes out at Day 160. Notice is
- 5 actually filed in the case on Day 170.
- 6 And I assume that Public Counsel is
- 7 concerned about a scenario where a Company says it mailed
- 8 a notice but failed to mail a notice?
- 9 MS. BAKER: Yes, which we've had in six
- 10 cases.
- 11 JUDGE STEARLEY: And in those cases wasn't
- 12 the issue with notice corrected?
- MS. BRUEGGEMANN: Yes.
- MS. BAKER: It was corrected after the
- 15 customers started calling in saying we didn't get our
- 16 notice until after the 20 days is over. No one even knew
- 17 that that had happened.
- 18 MS. BRUEGGEMANN: The date was wrong on
- 19 those notices I believe.
- 20 MS. BAKER: No. They failed to mail it out
- 21 on that date.
- 22 JUDGE STEARLEY: Are these the cases where
- 23 we reset the timeline?
- MS. BRUEGGEMANN: Yes.
- 25 MS. BAKER: And so in order to just

- 1 alleviate this upfront, just a simple cert-- you know,
- 2 certificate. They can send an e-mail, they can call,
- 3 something, just to say that they did it on the date that
- 4 it says on the notice.
- 5 Because that date on the notice triggers
- 6 everything else from the rule, including responses that I
- 7 have, and so I don't think it is too much to ask that they
- 8 at least tell us that they did mail it on that date.
- 9 JUDGE STEARLEY: How does Staff normally
- 10 verify a notice has been sent?
- MR. RUSSO: Well, the Company sends us
- 12 something. But what really happens is you can tell by the
- 13 public comments or you can tell because the customer calls
- 14 in.
- 15 If you don't get anything on some of these
- 16 companies, we would do a followup. Because some of these
- 17 companies, you would expect the customers, even on a
- 18 second notice, to be contacting Staff one way or another,
- 19 or contacting OPC.
- JUDGE STEARLEY: Okay.
- MS. BAKER: But it does happen.
- JUDGE STEARLEY: Here is what I'm going to
- 23 direct: On Day 170 when Staff files the copy of the
- 24 customer notice -- or is it the Company that files the
- 25 notice?

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1 MS. BRUEGGEMANN: No. The Staff files a
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- 2 copy.
- JUDGE STEARLEY: That's what I thought, when
- 4 Staff files it.
- 5 Staff can include a statement that they have
- 6 verified with the Company that notice has been sent. You
- 7 can make a simple phone call to the Company, whatever.
- 8 They can phone the Company, contact them by e-mail,
- 9 however they wish to do so.
- 10 But when they file the second customer
- 11 notice, it should include a statement that they verified
- 12 with the Company that notice was sent.
- 13 Now, Public Counsel wants clarification
- 14 regarding dates for filing position statements. We're
- 15 looking at Day 185 and Day 225, depending on the algorithm
- 16 we're following. And I'd like to make clear what the
- 17 Commission wants.
- 18 On Day 185, which is when Public Counsel,
- 19 depending on the algorithm, you'll either be filing a
- 20 request for local public hearing -- and, actually, that's
- 21 going to be the same in either event.
- 22 At the point that you hit Day 185, Staff and
- 23 the Company will have filed the disposition agreement,
- 24 that Public Counsel presumably has not joined, which
- 25 presumably you're going to be filing -- you're either

- 1 going to be filing some type of position statement that
- 2 you're not opposing the agreement or you're going to
- 3 request a local public hearing.
- 4 MS. BAKER: Or an evidentiary hearing.
- 5 JUDGE STEARLEY: Or an evidentiary hearing.
- 6 At that time what the Commission wants to
- 7 see is the reason why you're requesting these hearings.
- 8 So the Commission wants a position statement
- 9 of Public Counsel, something that is detailed.
- 10 Staff and the Company by filing a
- 11 disposition agreement has basically given the Commission
- 12 its position in detail.
- 13 So if there is going to be a request for an
- 14 evidentiary hearing, a local public hearing, Public
- 15 Counsel should file that statement, that should include
- 16 your position as to why those hearings are necessary.
- 17 The Commission wants something detailed. They want an
- 18 explanation.
- 19 If you're disagreeing with certain positions
- 20 of Staff's audit, you need to identify those and tell us
- 21 what they are. Tell us what are the reasons you're not
- 22 joining the disposition.
- MS. BAKER: So I'm doing more? You are
- 24 asking for a position statement and a request, which is
- 25 not what the rule says.

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1 JUDGE STEARLEY: The request should, in
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- 2 effect, be giving a position statement as to why you're
- 3 making the request. It should be detailed.
- 4 MS. BAKER: But the rule says "or." It does
- 5 not say "and."
- JUDGE STEARLEY: If you make a request for a
- 7 local public hearing, the Commission wants a reason why
- 8 you're making it.
- 9 MS. BAKER: More than Public Counsel feels
- 10 that it is necessary to gain input from -- from its own
- 11 client before --
- JUDGE STEARLEY: Yes.
- MS. BAKER: -- it makes a decision?
- 14 JUDGE STEARLEY: Yes. Because you can do
- 15 that on your own without the Commission ordering a local
- 16 public hearing. You can meet with your own client and
- 17 have your own hearing if you wish.
- 18 If you want the Commission to order a local
- 19 public hearing, the Commission wants a sufficient cause
- 20 for doing so.
- 21 MS. BAKER: I would like an order from the
- 22 Commission that tells me the definition of what it
- 23 believes is sufficient cause, because I don't want to
- 24 second-guess and risk my client on not getting a local
- 25 public hearing because all of a sudden what I think is

- 1 sufficient cause is not what the Commission thinks is
- 2 sufficient cause. And I don't think that is too much to
- 3 ask.
- 4 JUDGE STEARLEY: Good cause is defined
- 5 legally, Ms. Baker. So you can name good cause for the
- 6 Commission, and you don't need to be splitting words with
- $7 \quad \text{me.}$
- If you are alleging there is a quality issue
- 9 or a service issue, you can inform the Commission of that.
- 10 MS. BAKER: How detailed though?
- JUDGE STEARLEY: If you're saying there is
- 12 an issue with Staff's audit, you can tell us that.
- 13 You can tell us specifically what that audit issue is.
- 14 MS. BAKER: I mean, that sounds like you are
- 15 requiring me to do a position statement on a request for a
- 16 local public hearing, which is not what the rule says.
- 17 JUDGE STEARLEY: It's part and parcel of
- 18 both.
- 19 Staff and the Company have already provided
- 20 at this point in the proceeding a position statement that
- 21 is detailed, often 70 pages in length, as to what their
- 22 position is, and the Commission wants to hear what your
- 23 position is.
- 24 MS. BAKER: So it's a position statement
- 25 "and"?

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1 MS. BRUEGGEMANN: If I can jump in for
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- 2 clarification with the rule real quick.
- JUDGE STEARLEY: Before you do that, I will
- 4 point out the order that has already been issued in case,
- 5 which says "and," if that clears up what you're doing for
- 6 Noel Water.
- 7 MS. BAKER: That's fine. I mean, if we're
- 8 going beyond the rule, I want to know.
- 9 MS. BRUEGGEMANN: Just a clarification with
- 10 15 where it starts --
- 11 JUDGE STEARLEY: I think that would be part
- 12 of any grant of a hearing.
- MS. BRUEGGEMANN: It starts with 15, or
- 14 requesting that the Commission hold a local public hearing
- 15 or an evidentiary hearing and providing the reasons for
- 16 its position or request.
- JUDGE STEARLEY: Exactly.
- MS. BAKER: Right. But that's a whole lot
- 19 different than saying I believe that the customers have
- 20 the right to give their information to the Commission, but
- 21 that does not include me telling a detailed position
- 22 statement against the disposition agreement that went out.
- 23 That's very different.
- 24 And so if that is what I am being asked to
- 25 do by the Commission, I want to know details.

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1 JUDGE STEARLEY: The public is provided a
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- 2 means to provide comment to the Commission in writing, by
- 3 telephone and electronically. They can state their
- 4 position any time, and notice goes out to them in multiple
- 5 levels of this.
- 6 Public Counsel is free to have its own local
- 7 public hearing and meet with its client at any time it
- 8 wishes. Court reporters are authorized to swear
- 9 witnesses, and you can file a transcript of that if you
- 10 wish to provide a detailed report.
- 11 The Commission doesn't have to set a local
- 12 public hearing in these cases. It's totally
- 13 discretionary. So if you're going to make a request for
- 14 the Commission to set one of those hearings, the
- 15 Commission wants to notice the reasons for its position,
- 16 which sounds very much to me as the same as a position
- 17 statement.
- MS. BAKER: Or request. Or request. The
- 19 reasons for its position, if you file a position statement
- 20 or --
- JUDGE STEARLEY: Or your request.
- MS. BAKER: -- request the reasons for --
- JUDGE STEARLEY: So your reasons --
- MS. BAKER: But that is --
- JUDGE STEARLEY: -- Ms. Baker.

1 MS. BAKER: But my reading of that did not

- 2 including giving a position statement "and," but if that's
- 3 what you want --
- 4 JUDGE STEARLEY: If you're going to justify
- 5 to this Commission a reason for having these hearings, it
- 6 should be something more than this is a big rate increase
- 7 for these customers.
- 8 MS. BAKER: All right.
- 9 JUDGE STEARLEY: It should be something
- 10 detailed.
- 11 MS. BAKER: Now, how does that differ from
- 12 the position statement that I am going to file later, or
- does that negate that one?
- 14 JUDGE STEARLEY: If later, if after a local
- 15 public hearing and you're making a request for an
- 16 evidentiary hearing, your position statement may, in fact,
- 17 be the same. It may, in fact, have changed. You may have
- 18 additional reasons that you wish to add to that.
- 19 MS. BAKER: But I still get the chance to do
- 20 another?
- 21 JUDGE STEARLEY: Certainly. Certainly you
- 22 do.
- MS. BAKER: All right.
- 24 JUDGE STEARLEY: There is no prohibition on
- 25 that whatsoever.

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1 MS. BAKER: I don't want it to come back and
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- 2 say, oh, no, you had your chance for a position statement
- 3 back before. You don't get to do it again.
- 4 JUDGE STEARLEY: No. You can add whatever
- 5 you wish.
- 6 MS. BAKER: All right.
- 7 JUDGE STEARLEY: Regarding the dates, I
- 8 believe we're talking about working days on this portion
- 9 of the rule. Working days I read to be business days.
- MS. BAKER: I'm not sure what you're
- 11 pointing out to me.
- 12 JUDGE STEARLEY: Well, the point is is your
- 13 specific request asked for are you filing on November 7th
- 14 versus November 9th.
- MS. BAKER: No. My --
- 16 JUDGE STEARLEY: Or are you trying to
- 17 distinguish between the two dates?
- 18 MS. BAKER: Well, my question was because
- 19 when the customer notice goes out, like on this -- on
- 20 Target Day 160, which is October 13th, that is the last
- 21 day for the customer notice to go out. They can do it
- 22 earlier.
- 23 So if the customer notice goes out with
- 24 October 10th --
- JUDGE STEARLEY: Right.

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1 MS. BAKER: -- does that trigger my date?
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- 2 Because then it would be October 10th. It goes out
- 3 20 days for comment, would be October 30th.
- 4 JUDGE STEARLEY: It does change your date.
- 5 MS. BAKER: Okay. That's my question --
- 6 JUDGE STEARLEY: Yes, it does change your
- 7 date.
- 8 MS. BAKER: -- is that a floating date?
- 9 JUDGE STEARLEY: That's a floating date. It
- 10 depends on when the notice goes out, because that triggers
- 11 the deadline for when responses are due.
- 12 MS. BAKER: And that was my question. I
- 13 didn't understand.
- 14 JUDGE STEARLEY: All right. I wanted to
- 15 clarify, because if you look at Day 225 of this, the
- 16 target date is 12-17, calendar due date is 12-17. If
- 17 we're going by working days or business days, I believe
- 18 the correct date would be 12-21.
- MS. BAKER: See, that's not my timeline.
- JUDGE STEARLEY: So I want to be sure we're
- 21 all on the same page of that as well.
- 22 MS. BRUEGGEMANN: Let's make sure we clarify
- 23 that.
- 24 We're talking about the copy of the final
- 25 customer notice?

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1 JUDGE STEARLEY: If you're looking at page 5
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- 2 of your --
- 3 MS. BRUEGGEMANN: I'm looking at 4. That's
- 4 my problem. Okay.
- 5 So we're on page 5 where it was just a
- 6 Utility/Staff agreement, second customer notice and a
- 7 request for a local public hearing that was granted.
- 8 So then we're at Day 225.
- 9 JUDGE STEARLEY: Let's say the local public
- 10 hearing occurs on 12-7, as you have scheduled --
- MS. BRUEGGEMANN: Okay.
- 12 JUDGE STEARLEY: -- then Public Counsel gets
- 13 10 working days --
- MS. BRUEGGEMANN: Okay.
- JUDGE STEARLEY: -- to respond, which would
- 16 take you -- if I'm looking at the calendar correctly -- to
- 17 the 21st.
- 18 So let's be sure we're all looking at the
- 19 same dates there as well, and working days referring to
- 20 business days, so we're not cutting days off into the
- 21 other there.
- 22 MS. BAKER: As long as I understand I keep
- 23 my floating date from the date?
- JUDGE STEARLEY: Certainly you keep the
- 25 floating date. And that's one question I had is we

1 have -- at Day 150 a disposition agreement is filed and

- 2 then we have five days before tariffs are filed and then
- 3 we have five days before customer notice goes out.
- Why can't the tariffs come in on the same
- 5 day as the disposition agreement?
- 6 MS. BRUEGGEMANN: Because the tariffs
- 7 typically -- the disposition agreement sets out everything
- 8 the Company has to look for, has the example tariff
- 9 sheets, has everything in it, but it's a lot for the
- 10 companies to be able to deal with.
- 11 And then when you file the tariff, they have
- 12 to be right. You know, the example sheets filed with the
- 13 disposition agreement we think are as close to right as we
- 14 can get them, but you do a last review of all of the
- 15 tariff filings to make sure everything is absolutely
- 16 correct.
- 17 And it's actually abiding by, you know,
- 18 correctly implementing, so any last-minute errors, any
- 19 last-minute omissions, and then Company has to go ahead
- 20 and then authorize the tariff filings.
- 21 So it's just to double-check the system, if
- 22 you will.
- JUDGE STEARLEY: All right. Are any of the
- 24 parties having a problem with the form of notice?
- MS. BRUEGGEMANN: Notice for?

- 1 MS. BAKER: To the customers.
- JUDGE STEARLEY: For the customers on any of
- 3 these issues.
- 4 MS. BRUEGGEMANN: Staff and OPC have the
- 5 right to review and have been reviewing those notices
- 6 prior to.
- JUDGE STEARLEY: I'm seeing a five-day gap
- 8 here again. And given these close timelines, I'm just
- 9 wondering from why some of these gaps can't be closed.
- 10 MS. BRUEGGEMANN: Well, if I can put it on a
- 11 bigger perspective real quick for a discussion.
- 12 When we're getting to the tail end of it,
- 13 beyond the Day 150 that we were all talking about earlier,
- 14 you know, we're getting local public hearing and
- 15 evidentiary hearings.
- 16 Sub 24 says the proposed full resolution of
- 17 the small Utility rate case must be finally presented to
- 18 the Commission no later than nine months after the case is
- 19 open.
- 20 And with the local public hearing, 275 is
- 21 how many months in?
- MR. RUSSO: Close.
- 23 MS. BRUEGGEMANN: That's six months. Right?
- 24 That's nine months. That's close to -- that's 25 days
- 25 short. So that's nine months and five days that the

- 1 Notice Closing Case issue is occurring.
- 2 So backwards, order approving tariff
- 3 revisions issued 235, going backwards some more, position
- 4 statement at 235 and then we are at 40 days before that.
- 5 So we're at seven and a half months at 235.
- I mean, if we're having the local public
- 7 hearings and if we're having some of these other things,
- 8 and second customer notices and things like that, I think
- 9 that the days there -- starting to shorten up days, we're
- 10 going to start making mistakes, because five days isn't
- 11 actually a long time.
- 12 JUDGE STEARLEY: Okay. Five days could be a
- 13 long time.
- 14 Customer notice, if you-all are agreeing on
- 15 format, where you're just plugging in final numbers, it
- 16 seems to me you could have that out quicker, the day those
- 17 tariff revisions are filed. There is ways you can save
- 18 some time on this schedule.
- MS. BRUEGGEMANN: But this isn't the only
- 20 case we're doing like this. So caseload and keeping the
- 21 companies straight and keeping everything straight start
- 22 shortening all of these timelines.
- We don't have everybody relooking at things
- 24 to make sure -- mistakes still happen that we see have to
- 25 get corrected right now as it is. But if we don't have

- 1 some of these extra days built in and we start shorting
- them, then more mistakes are going to happen, and that's
- 3 my ultimate fear.
- 4 MS. BAKER: Don't put it down that they're
- 5 waiting five days for me to respond for these things
- 6 because they are not.
- 7 JUDGE STEARLEY: I am not. I'm not keeping
- 8 score cards.
- 9 MS. BAKER: Well, I'm just saying.
- 10 MR. BUSCH: Your Honor, a lot of times it
- 11 could be trying to get ahold of the companies as well.
- 12 JUDGE STEARLEY: Okay. I'm walking through
- 13 this so the Commission has a full understanding of these
- 14 timelines and what the purposes of these days are.
- 15 MS. BRUEGGEMANN: Yeah, because some of them
- 16 don't have e-mail. Some of them are not checking e-mails.
- 17 Some of them are not in their offices every day of the
- 18 week. Some of them only have working hours two days,
- 19 three days a week possibly, depending, you know, if it's a
- 20 60-person system, so . . .
- JUDGE STEARLEY: We also have 30 days built
- 22 in here for the time for a request for a local public
- 23 hearing is made until the local public hearing is held.
- 24 We need to give 10 days notice for a hearing
- 25 and we need to factor in -- this is why the Commission

- 1 needs to know billing cycles, so notices can go out in
- 2 conjunction with the billing. But it's possible that
- 3 these local public hearings can be set sooner than
- 4 30 days.
- 5 MS. BRUEGGEMANN: I think all of these are
- 6 floating dates off of what the Commission does, but the
- 7 Commission wanted initially the 30 days in the beginning.
- 8 JUDGE STEARLEY: What I'd like Staff to do
- 9 is put notations on these days that are floating dates.
- 10 I'd like you to put parentheticals around them saying
- 11 they're floating days so that everyone is clear.
- 12 If something can happen sooner, like, notice
- 13 going out sooner that triggers a change in the dates, that
- 14 everyone knows these are floating dates.
- 15 And if notice, say, goes out quicker, where
- 16 the response time is going to be shorter, Staff can file
- 17 an updated time on it.
- 18 I think we got through all of your requests.
- MS. BAKER: Let me make sure.
- 20 Actually, I think I saw one that was missed.
- 21 My 10A, requesting clarification, that on
- 22 Target Day 80 the basic audit/slash investigation work to
- 23 be completed on that day by both Staff, Auditing
- 24 Department and the Staff Water and Sewer Department,
- 25 because that indicates an audit and an investigation.

1 JUDGE STEARLEY: And I believe the response

- 2 to that would be the same as what we talked about,
- 3 certification of the audit complete, that those are
- 4 ongoing processes.
- 5 MS. BAKER: Oh. So then I guess my question
- 6 is then why do we have that on Day 80 if that will never
- 7 happen?
- 8 MS. BRUEGGEMANN: And it does happen. It's
- 9 an internal Staff deadline, as I said, and extensive
- 10 detail in the beginning, that many of these Day 80,
- 11 Day 85, going back to Day 50 and Day -- well, 70 includes
- 12 the Utility also -- Day 20.
- 13 These are internal deadlines, to make sure
- 14 that all of our departments are staying on task, because
- 15 it is a massive undertaking to coordinate and make sure
- 16 you're getting all of the pieces of the puzzle from
- 17 everybody to put into what we're putting out there in the
- 18 preliminary report and settlement proposal.
- 19 So that everybody in all of the other
- 20 departments on all of the other floors knows this is my
- 21 deadline to get it to my case coordinator or he's going to
- 22 e-mail me and calling me and I don't have an excuse. I
- 23 know what it is.
- 24 So that's why it says responsible party says
- 25 assigned Staff. You know, it is to get to the preliminary

- 1 report at Day 90.
- 2 MS. BAKER: So you are including your Water
- 3 and Sewer people in there?
- 4 MS. BRUEGGEMANN: Any EMSD and anyone else
- 5 that may or may not have a part of it. That's when he
- 6 wants to try to get it, but --
- 7 MS. BAKER: That's all I'm asking for is
- 8 that at this point that it includes the whole Staff?
- 9 MS. BRUEGGEMANN: Yes, assigned Staff. And
- 10 the assigned Staff are listed in EFIS under the case
- 11 notation of every case.
- 12 MS. BAKER: So then it sounds like they
- 13 agree to my clarification?
- MS. BRUEGGEMANN: Well, I don't think it's
- 15 necessary to clarify because it's only our -- it's only
- 16 Staff trying to control internally what we're trying to do
- 17 to make sure we meet our 90-day mark.
- 18 MS. BAKER: Because the reason why we bring
- 19 this up is because, again, we are finding that past the
- 20 120 date the Water and Sewer people are still making
- 21 significant changes, almost like they just get the audit
- 22 results on Day 80.
- MS. BRUEGGEMANN: I think none of us are
- 24 familiar with what you're speaking of.
- 25 MS. BAKER: I mean, I'm speaking of another

- 1 case in which a significant change was made after the
- 2 settlement proposal came down, and it turned out that the
- 3 reason why that significant change was made was because of
- 4 a Staff member, not because of the Company.
- 5 MS. BRUEGGEMANN: But I think we all
- 6 addressed that earlier, Your Honor, with the discussions
- 7 of if new information arises.
- 8 JUDGE STEARLEY: Yes, and I agree with that.
- 9 There is not going to be a requirement or any type of
- 10 certification that something has been completed at that
- 11 point because there may always be additional information
- 12 that is discovered in these cases on an ongoing basis.
- 13 MS. BAKER: Then I would suggest, in order
- 14 to keep Public Counsel from being drawn into internal
- 15 things for these procedural schedules, that Staff not put
- 16 things like that into them.
- 17 Because this is being put into the case as
- 18 being the definite procedural schedule for the case. If
- 19 it's an internal document, it doesn't need to be in the
- 20 file.
- JUDGE STEARLEY: Well, Staff is certainly
- 22 free to file a timeline that excludes dates that are only
- 23 for its internal personnel.
- MS. BRUEGGEMANN: We were just trying to be
- 25 transparent to the Utility and OPC and the --

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1 JUDGE STEARLEY: I understand. If that's
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- 2 creating confusion, it's better not to have it in the
- 3 timeline. As long as your Staff knows its own --
- 4 MS. BRUEGGEMANN: Well, since it says basic
- 5 audit/investigation work completed, not audit/
- 6 investigation work completely finalized, I don't see the
- 7 confusion.
- 8 JUDGE STEARLEY: I'm not saying that you
- 9 have to change what you filed.
- 10 MS. BRUEGGEMANN: Okay. We'll think about
- 11 it. We'll think about everything that's been said this
- 12 morning, obviously.
- 13 MS. BAKER: Let me make sure that everything
- 14 is here.
- We did go over what was 10F, requesting
- 16 where it now states OPC files its position statement --
- 17 JUDGE STEARLEY: Right.
- 18 MS. BAKER: -- that it would be or requests
- 19 evidentiary hearing on 185 and 225, that Public Counsel
- 20 has the ability to ask for an evidentiary hearing at those
- 21 dates per the rule.
- I don't want to be limited away from not
- 23 being able to ask for an evidentiary hearing.
- JUDGE STEARLEY: No. You can certainly ask
- 25 for one. There is nothing that prevents you from

- 1 requesting an evidentiary hearing.
- MS. BAKER: Okay.
- JUDGE STEARLEY: The rule says if you
- 4 request one, there shall be one.
- 5 MS. BAKER: Okay.
- 6 MS. BRUEGGEMANN: I guess, too, we've
- 7 already summarized most of what's been done.
- 8 Does Staff need to file an amended timeline?
- 9 JUDGE STEARLEY: The only amendment that I
- 10 think we actually made today in terms of the timeline is
- 11 Day 100 to Day 105.
- MS. BRUEGGEMANN: And the asterisk, if you
- 13 will, for the floating days, but I think that's all
- 14 understood now.
- JUDGE STEARLEY: Yes, I think that's
- 16 understood, but that's what we'd like to see going
- 17 forward.
- 18 MS. BRUEGGEMANN: Okay. So a going-forward
- 19 timeline being filed.
- JUDGE STEARLEY: Right. And I gave you a
- 21 direction for how data requests should be handled after
- 22 Day 120.
- MS. BRUEGGEMANN: In this case?
- JUDGE STEARLEY: Yes.
- 25 MS. BAKER: I quess the last question that I

1 have is how do you want to handle when this procedural

- 2 schedule is not met?
- JUDGE STEARLEY: Any time something is filed
- 4 out of time, the person filing it should request a leave
- 5 to file it out of time and state the reasons why there has
- 6 been a delay.
- 7 MS. BAKER: If that has not occurred so far?
- JUDGE STEARLEY: I'm sorry?
- 9 MS. BAKER: If that has not occurred so far?
- JUDGE STEARLEY: What do you mean?
- 11 MS. BAKER: We had a document that was due
- 12 to be sent to OPC on Target Day 10, letter sent to Utility
- 13 and OPC regarding expected Staff activities and
- 14 identifying participating Staff members, target date 5-16,
- 15 calendar date 5-18. We did not receive it until the 19th.
- MS. BRUEGGEMANN: I can make a motion orally
- 17 right now, Your Honor.
- 18 MS. BAKER: I just want to know going
- 19 forward how we're supposed to handle these things.
- JUDGE STEARLEY: Right. Let me make this
- 21 clear. Items that have to be filed in EFIS, or filed with
- 22 the Commission, would require that they seek leave of the
- 23 Commission to file those dates late.
- 24 Any time there is something internal that's
- 25 not requiring a filing with the Commission that's being

1 shared, that I would consider to be a matter of discovery,

- 2 where you contact the regulatory law judge, who is the
- 3 mediator, in all of these instances on any subject and
- 4 say, Judge, we didn't receive this from Staff.
- 5 I would anticipate you would give whatever
- 6 party was supposed to provide you with that information a
- 7 courtesy call first, because it could just be an oversight
- 8 because people are busy, and you call the Staff and they
- 9 say, oh, we're sorry, here it is, and then you don't have
- 10 to contact me.
- 11 MS. BAKER: Okay. But that indicates that
- 12 that is an informal procedure and that we are beyond an
- 13 informal procedure. We are now into a formal procedure.
- 14 And so --
- 15 JUDGE STEARLEY: This is still an informal
- 16 ratemaking procedure.
- MS. BAKER: It is, but this is a formal
- 18 procedural schedule that has been approved by the
- 19 Commission.
- JUDGE STEARLEY: All procedural schedules by
- 21 this rule are formal procedural schedules --
- MS. BAKER: All right.
- JUDGE STEARLEY: -- whether the Commission
- 24 adopts them or not.
- 25 MS. BAKER: And so I don't want this to turn

- 1 into something where OPC is required to meet the deadlines
- 2 on this but Staff doesn't and, oops, we forgot. I want to
- 3 make it clear --
- 4 JUDGE STEARLEY: Once again, I'm going to
- 5 make this very clear. You all find a copy of the rule and
- 6 you will turn to Subsection 3 of the rule, and you will
- 7 read, the regulatory law judge assigned to this case may
- 8 be asked at any time to mediate disputes that arise while
- 9 this case is pending.
- 10 Does everyone understand that the Commission
- 11 is not sitting up there with a score card saying, oh, OPC
- 12 missed this by 6 hours and Staff missed this by 10 hours
- 13 and that somehow is going to affect their decision on just
- 14 and reasonable rates of the Company?
- 15 You-all need to be providing each other
- 16 information, timely data requests and working
- 17 cooperatively.
- 18 MS. BAKER: And I fully agree with that.
- 20 you give the other party a courtesy call and request it.
- 21 If you do not get the information you requested, I don't
- 22 want you waiting two weeks later. I want you picking up
- 23 the phone and calling me and saying, Judge, we didn't
- 24 receive this information. We called Staff. They're not
- 25 providing this. That settles the matter.

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1 MS. BAKER: Public Counsel is very happy to
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- 2 have a procedural schedule in this where it is very open
- 3 to every party that they are set on due dates, and so I
- 4 just want to make it very clear that I want to know what
- 5 is available to me when we are not getting the information
- 6 that we are supposed to have.
- 7 JUDGE STEARLEY: If you're not getting the
- 8 information you're supposed to have, you need to follow
- 9 the instructions I just gave you.
- 10 MS. BAKER: That's fine.
- 11 JUDGE STEARLEY: Just as with that discovery
- 12 issue I had a couple of weeks ago. Waiting to the end of
- 13 the case and complaining you're having problems getting
- 14 data or filings is too late. You need to timely come
- 15 forward and tell us these things, and we can resolve all
- 16 these matters early.
- 17 But if it's something that is supposed to be
- 18 actually filed with the Commission and it's late, you need
- 19 to seek leave to file.
- MS. BRUEGGEMANN: Yes, Your Honor.
- 21 JUDGE STEARLEY: And I think with the last
- 22 round of cases that the Commission made it clear when it
- 23 wants its request for local public hearings.
- 24 These cases do change substantially --
- 25 you've noted that yourself -- by the time they get to the

- 1 proposed settlement agreement.
- 2 And Missouri Utilities is a classic example.
- 3 I just saw last week a Staff/Company disposition agreement
- 4 come in, where the Company initially asked for about
- 5 12,500 on its water and it's now down to \$172.
- 6 So there is no point in requesting a local
- 7 public hearing prior to knowing what the case is actually
- 8 going to be about or setting one prior to that where the
- 9 Commission would be giving the public information that may
- 10 not be the actual amount that is being requested. That's
- 11 why the Commission wants those requests to come in after
- 12 that disposition.
- 13 MS. BAKER: Since we're on the record for
- 14 that, I want to point out that, quite frankly, that was
- 15 asked for by Staff as well. So it was not Public Counsel
- 16 alone acting in that one.
- 17 JUDGE STEARLEY: Okay. I'm not interested
- 18 in who made what request.
- 19 MS. BAKER: I understand.
- JUDGE STEARLEY: I just want to understand
- 21 for purposes of clarity. I'm hoping we can all leave the
- 22 room today and we have a lot more clarity on this
- 23 procedure.
- 24 MS. BRUEGGEMANN: Since that's on the
- 25 record, I need to state I think we were supporting local

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1 public hearing, is what we were supporting, getting the
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- 2 requests out there.
- JUDGE STEARLEY: Is there anything else that
- 4 we need to try to clear up with this?
- 5 MS. BRUEGGEMANN: Not that I'm aware of.
- 6 MS. BAKER: I'm sure there will be --
- 7 JUDGE STEARLEY: Judge Jordan has been
- 8 listening patiently through all of this.
- 9 Is there anything that I missed going over?
- 10 Because we've had a lot of discussion
- 11 internally amongst adjudication to make sure these
- 12 proceedings goes smoothly.
- JUDGE JORDAN: I'll add nothing.
- 14 JUDGE STEARLEY: Okay. All right.
- Well, I thank you all for being here and
- 16 spending the time today. I didn't know we would go this
- 17 long, but I'm glad that we have.
- 18 And I do want to emphasize, please feel free
- 19 to contact us to clear up any disputes early on in this
- 20 proceeding.
- 21 MS. BRUEGGEMANN: Thank you, Your Honor.
- MS. BAKER: You can count on it.
- JUDGE STEARLEY: Thank you.
- MS. BAKER: Thank you.
- JUDGE STEARLEY: We're off the record.

1		WHEREUPON,	the	Procedural	Conference
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