

**RATE INCREASE REQUEST LETTER – WATER SERVICE**

December 5, 2012

Secretary of the Commission  
Missouri Public Service Commission  
**Attn: Data Center**  
P.O. Box 360  
Jefferson City, MO 65102

**FILED**

**DEC 6 2012**

**Missouri Public  
Service Commission**

RE: Request for Increase in Annual Water System Operating Revenues  
MO PSC Small Utility Rate Case Procedure

Dear Secretary:

Woodland Manor Water Company, LLC (the Company) holds a certificate of public convenience and necessity granted by the Missouri Public Service Commission (the Commission), under which the Company provides water supply and distribution services in Stone County, Missouri. The Commission first authorized the Company to provide regulated water utility service in February, 1999. The Company currently provides service to approximately 160 water customers within its certificated service area under the provisions of its Commission-approved tariffs. The Company's customer rates for water service are currently the same as those established when the Commission first authorized the Company to provide its regulated utility service and are also the same as established in December 1992 for the previous owner (Bob Connell).

Pursuant to 4 CSR 240-3.050, the Commission's rule pertaining to rate increase requests made by qualifying small utilities, the Company is hereby requesting an increase of \$20,000 in its annual water system operating revenues. Based upon current customer rates and customer numbers, this increase represents a change of approximately 62.00% in the Company's annual water system operating revenues. The Company understands that the design of its customer rates, its service charges, its customer service practices, its general business practices and its general tariff provisions will also be reviewed during the Commission Staff's review of the rate increase request, and may thus be the subject of Staff recommendations at the conclusion of the rate increase process.

The specific reasons for the requested increase in the Company's annual operating revenues include: increases in utility plant investment; increases in operation and maintenance expenses; increases in the Commission's annual utility assessments; changes in the number and type of customers served; need to engineer and replace existing or refurbish existing standpipe, need to engineer and update lines, need to add flush hydrants to remaining dead ends or loops, need to fund mandatory tank inspection program required by DNR and to meet reserve requirements suggested by Commission.

Furthermore, the Company requests a waiver of Commission Rule 4 CSR 240-4.020(2), requiring notice to be filed with the secretary of the Commission a minimum of sixty days prior



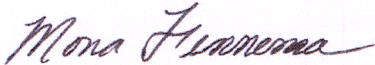
Missouri Public Service Commission  
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to filing a small company rate case, because the Company needs to have new rates take effect as soon as possible in order to proceed with possible sale to Kimberling City and/or initiating repairs the Company cannot wait an additional sixty days to file.

Lastly, I wish to advise you that the Company is current on the payment of its Commission annual assessments (all past and current assessments have been paid in full) and the filing of its Commission annual reports. Additionally, the Company will remain current on these items during this small company rate increase procedure.

Thank you for your attention to this important matter. Please contact me at your convenience if you need additional information regarding this request.

Sincerely,

A handwritten signature in cursive script, reading "Mona Fennema".

Mona Fennema  
Owner/Operator  
417-739-2370

Copies: Jim Russo – Commission Staff  
Christina Baker– Office of the Public Counsel