

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation into the)
Operation and Condition of Liberty Utilities)
(Missouri Water), LLC d/b/a Liberty Utilities) **File No. WO-2022-0253**

PROGRESS REPORT

COMES NOW Staff of the Missouri Public Service Commission (“Staff”), by and through the undersigned counsel, and respectfully states as follows:

1. On March 23, 2022, Staff filed *Staff’s Motion to Open an Investigatory Docket* (“Motion”) requesting that the Missouri Public Service Commission (“Commission”) open an investigation into the operation and condition of Liberty Utilities (Missouri Water), LLC d/b/a Liberty Utilities (“Company” or “Liberty”).

2. On March 30, 2022, the Commission granted Staff’s Motion and ordered a fact-finding investigation into the operations and condition of Liberty. The Commission stated that it would not take any action regarding Liberty within this investigation. The Commission additionally ordered Staff to file a progress report regarding its investigation by September 30, 2022.

3. During the course of Staff’s investigation, new issues have arisen that have caused Staff to issue additional DRs. A public meeting was held by Liberty on September 26, 2022, during which additional concerns were brought forward by customers. Staff now anticipates filing its report before or on December 22, 2022. For this reason, Staff requests that the Commission order Staff to file its report by December 22, 2022, or to file another progress report.

WHEREFORE, Staff submits this *Progress Report* to the Commission for its information and consideration.

Respectfully submitted,

/s/ Eric Vandergriff

Eric Vandergriff

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record on this 30th day of September, 2022.

/s/ Eric Vandergriff