

# Taney County Utilities

P.O. Box 177  
Rockaway Beach, MO 65740  
(417) 561-4977

March 15, 2004

FILED<sup>2</sup>

MAR 17 2004

Missouri Public  
Service Commission

Secretary of the Commission  
Attn: Data Center  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

RE: Notice Regarding Company/Staff Rate Increase Agreements  
PSC Case Nos. WR-2004-0450 and SR-2004-0451

WR-04-1043

YS-04-1044

sub.

Dear Secretary:

Enclosed for placement in the case papers for Case Nos. WR-2004-0450 and SR-2004-0451 is a copy of the customer notice that pertains to the Company/Staff agreements regarding the disposition of the Company's pending rate increase requests, and which was mailed today. This notice was sent to the Company's customers pursuant to Commission orders issued in the subject cases on March 8, 2004, and was approved by the Manager of the Commission's Water & Sewer Department before it was mailed.

Please let me know if you need anything further regarding this matter.

Sincerely,



Honey Scott Pickren  
Vice President  
Taney County Utilities Corporation

Enclosure

Copies (w/enclosure):

Ruth O'Neill - Public Counsel  
Dale Johansen - Commission Staff

# Taney County Utilities

P.O. Box 177  
Rockaway Beach, MO 65740  
(417) 561-4977

March 15, 2004

Dear Customers:

On or about November 4, 2002, Taney County Utilities Corporation (Company) submitted a request for a permanent increase in its water and sewer rates, under the Missouri Public Service Commission's small company rate increase procedure. By its request, the Company was seeking increases of \$84,440 in its annual water operating revenues and \$14,094 in its annual sewer operating revenues. The Company's current rates were established in 1996.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and system operations. Based upon the results of that investigation, the Company and the Commission Staff have agreed that increases of \$15,300 in the Company's annual water operating revenues and \$4,971 in the Company's annual sewer operating revenues would be appropriate. The Company and the Commission Staff have also agreed that the implementation of certain special service charges would be appropriate, that an increase in the Company's "contribution in aid of construction" (CIAC) charge for service connections would be appropriate, and that certain changes to the Company's operations regarding customer service and record keeping matters would be appropriate.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the agreements that the Company and Commission Staff have reached.

Set out on the enclosed worksheet are comparisons of the Company's current customer rates and the rates that the Company and Commission Staff have agreed upon, as well as a monthly bill comparison, which is based upon an assumed usage of 6,000 gallons. The new/revised service charges are also shown.

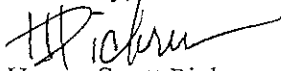
Any customer that has questions or comments about the proposed rates and charges upon which the Company and the Commission Staff have agreed should contact the Commission Staff, and/or the Public Counsel, *within 20 days after the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below.

Missouri Public Service Commission  
Water & Sewer Department  
P.O. Box 360  
Jefferson City, MO 65102  
Phone: 800/392-4211  
Fax: 573/751-1847

Office of the Public Counsel  
Attn: M. Ruth O'Neill  
P.O. Box 2230  
Jefferson City, MO 65102  
Phone: 573/751-4857  
Fax: 573/751-5562

Depending upon the responses to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,



Honey Scott Pickren  
Vice President

Taney County Utilities Corporation

### Summary of Water Rates & Charges

Type of Charge	Current Rates/Charges	Agreed-Upon Rates/Charges
Monthly Minimum Charge (includes first 1,000 gallons)	\$7.35	\$7.87
Commodity/Usage Charge (per 1,000 gallons)	\$2.89	\$3.53
Total Monthly Bill (6,000 gallons usage)	\$21.80	\$25.52
Service Connection CIAC Charge	\$340	\$475
Bad Check Charge	Not Applicable	\$20
Disconnection/Reconnection	\$30	\$35
Seasonal Disconnections	\$7.50 times Number of Months Service is Off	\$25 + Monthly Minimum times Number of Months Service is Off up to 9 Months
Connection Charge	\$30	\$35
Door Collection Charge	Not Applicable	\$15
Emergency Call-Out Charge	Not Applicable	\$15

### Summary of Sewer Rates & Charges

Type of Charge	Current Rates/Charges	Agreed-Upon Rates/Charges
Monthly Minimum Charge (includes first 1,000 gallons)	\$7.14	\$7.19
Commodity/Usage Charge (per 1,000 gallons)	\$2.06	\$4.90
Total Monthly Bill (6,000 gallons usage)	\$17.44	\$31.69
Service Connection CIAC Charge	\$810	\$975
Bad Check Charge	Not Applicable	\$20
Disconnection/Reconnection	Not Applicable	Actual Cost
Seasonal Disconnections	Not Applicable	\$25 + Monthly Minimum times Number of Months Service is Off up to 9 Months