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STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
  
TRANSCRIPT OF PROCEEDINGS  
LOCAL PUBLIC HEARING  
MARCH 7, 2011  
PITTSBURGH, MISSOURI  
VOLUME 1

In The Matter Of The Rate Increase ) File No. WR-2011-0024  
For Whiteside Hidden Acres, LLC. )

DANIEL JORDAN, Presiding  
SENIOR REGULATORY LAW JUDGE

REPORTED BY: Renee R. Parrett, CCR  
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A P P E A R A N C E S

Ms. Meghan McClowry  
Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Ms. Christina Baker  
Office of the Public Council  
P.O. Box 2230  
Jefferson City, Missouri 65102

1 P R O C E E D I N G S

2 (Proceedings commenced at 6:37 p.m.)

3 JUDGE JORDAN: We are on the record. The  
4 Commission is calling File No. WR-2011-0024, which is in  
5 the matter of the rate increase request of Whiteside  
6 Hidden Acres, LLC.

7 This is the Missouri Public Service  
8 Commission's local public hearing on this action. We will  
9 be recording witnesses testimony on the proposed increase.  
10 This is not the time for company statements or staff  
11 statements or Office of the Public Counsel statements.  
12 This is time for your statements.

13 My name is Daniel Jordan. I'm the Senior  
14 Regulatory Law Judge assigned to this case. If this case  
15 goes to hearing, which is to say a trial, I will be  
16 presiding over the trial as well. And my job will be to  
17 recommend a decision in this action to the commissioners  
18 who will ultimately vote on this.

19 And now I will take entry of appearances.  
20 We will begin with staff.

21 MS. MCCLOWRY: Meghan McClowry, staff of  
22 the Public Service Commission. My business address is  
23 P.O. Box 360, Jefferson City, Missouri, 65102.

24 JUDGE JORDAN: Thank you, counselor. For  
25 the Office of the Public Counsel.

1 MS. BAKER: Thank you. Christina Baker,  
2 P.O. Box 2230, Jefferson City, Missouri, 65102, appearing  
3 on behalf of the Office of the Public Counsel.

4 JUDGE JORDAN: Thank you. I will ask this  
5 question of staff, do I understand that the company is not  
6 represented by counsel today?

7 MS. MCCLOWRY: Correct.

8 JUDGE JORDAN: Thank you. The purpose of  
9 this proceeding is to record testimony, which will become  
10 part of the official file. The company will not be  
11 presenting evidence during this part of the meeting. But  
12 I may have a few questions for a witness just to clarify  
13 some things.

14 I will be calling names from the list of  
15 people that signed up to testify. And when I call your  
16 name, please come up to the microphone and give your  
17 testimony.

18 I will start off with a few simple  
19 questions. I may ask you to spell your name and get you  
20 started in that manner.

21 I will be taking your testimony under oath.  
22 If religious convictions prevent you from taking an oath I  
23 can also administer an affirmation.

24 Think carefully about what you want to say.  
25 The Commission conducts these proceedings because they

1 care about what you have to say and the law requires this.  
2 And the law requires the Commission to conduct this  
3 proceeding as it does certain other proceedings.

4 The Commission conducts these because it  
5 knows that the resources of all parties of the action are  
6 limited and there is no better way for them to understand  
7 the situation than to hear the testimony that you are  
8 going to give them.

9 The staff's resources are limited. Office  
10 of Public Counsel's resources are limited. The company's  
11 resources are limited.

12 So everyone wants to investigate everyone's  
13 facts, but they can only go so far. And that is a big  
14 part of why the Commission conducts these proceedings.

15 When you do testify please speak clearly.  
16 And out of respect for everyone's time please be concise.

17 Now if you agree with something that  
18 someone has already said, you can just say that. Just say  
19 that I agree with a previous speaker. But feel free to  
20 say that. The Commission wants to know how people feel.

21 And remember that if you've made a remark  
22 in the previous question and answer session, that's not on  
23 the record. So please make your point again for the  
24 record.

25 As I mentioned, parties may have questions

1 for you so when you're at the microphone stay until I  
2 excuse you.

3 Any questions about this proceeding and the  
4 formalities involved?

5 (No response.)

6 JUDGE JORDAN: I'm not seeing any  
7 questions. Then I will begin calling witnesses.

8 The first name I have on my list is Robert  
9 Kucharski. And I hope that's a proper pronunciation.

10 MR. KUCHARSKI: Pretty close.

11 (Witness sworn.)

12 JUDGE JORDAN: Will you please state your  
13 name and spell it for our court reporter, please?

14 MR. KUCHARSKI: Robert Kucharski,  
15 K-u-c-h-a-r-s-k-i.

16 JUDGE JORDAN: Mr. Kucharski, are you a  
17 customer of Whiteside Hidden Acres, LLC?

18 MR. KUCHARSKI: Yes, I am.

19 JUDGE JORDAN: Well, please state what  
20 you'd like the Commission to know.

21 MR. KUCHARSKI: Well, as stated in your  
22 printed statement here, customers say they are often on a  
23 fixed income. What would be helpful for the Public  
24 Service Commission to know is what that means in your  
25 situation. I think I can speak for everybody that's

1     retired today.

2                     We're going backwards in as far as  
3     lifestyle. And with the cost of energy, the cost of food,  
4     the cost of everything, this is going to be a hardship.  
5     And I don't think anybody needs to question that.

6                     I spoke to Mr. Hummell earlier today. And  
7     I have a question. And I understand it was mentioned here  
8     earlier that they're required to test the wells every  
9     month and submit samples to DNR.

10                    My question would be that the DNR -- this  
11     has nothing to do with Mr. Whiteside. Dale, I'm not on  
12     your back.

13                    Does the State, when they test the water,  
14     test it for any carcinogens?

15                    JUDGE JORDAN: Well, this is not really the  
16     time for asking questions.

17                    UNIDENTIFIED SPEAKER: Well, we'd like to  
18     know that answer.

19                    JUDGE JORDAN: Well, you can ask him, but  
20     this is the time for you to make the statements.

21                    MR. KUCHARSKI: Well, I would like somebody  
22     from DNR to clarify this. What do they test for in their  
23     test? We've had three neighbors right in my corner that  
24     have died of cancer.

25                    I am a cancer patient right now. I have

1 just discovered I have cancer. So I think it's a  
2 legitimate question.

3 JUDGE JORDAN: Well, I certainly won't  
4 debate that. And I'm very sorry about your medication  
5 condition as well.

6 Is there a representative from DNR here  
7 today?

8 Well, certainly nothing prevents you from  
9 discussing this with him, but I prefer it not be during  
10 the time that's reserved for testimony.

11 MR. KUCHARSKI: I would like it on record.  
12 This is a public hearing. They're taping it, they're  
13 recording it. I would like it stated -- you know, tell us  
14 what they test for. That's a simple question.

15 JUDGE JORDAN: Well, sir, you're not a  
16 party and you're not a lawyer for our parties. So this is  
17 not the time and you don't have the capacity to do that.

18 MR. KUCHARSKI: Sorry I asked the question.

19 JUDGE JORDAN: Well, I'm not sorry and I'm  
20 sure your inquiries are legitimate, but this is not the  
21 time for that.

22 MR. KUCHARSKI: Well, I think that  
23 everybody here can see that it's not going to do any good.

24 JUDGE JORDAN: The next name I have on my  
25 list is Gerald Rinehart. Mr. Rinehart. I see you're



1 wearing a boot and I have some experience with that  
2 myself. Is it more comfortable for you to be seated while  
3 you make your statement?

4 MR. RINEHART: No.

5 JUDGE JORDAN: Okay.

6 MR. RINEHART: I broke it on the ice.

7 (Witness sworn.)

8 MR. RINEHART: Please spell your name for  
9 our reporter.

10 MR. RINEHART: Gerald, G-e-r-a-l-d.  
11 Rinehart, R-i-n-e-h-a-r-t.

12 JUDGE JORDAN: Mr. Rinehart, are you a  
13 customer of Whiteside Hidden Acres?

14 MR. RINEHART: Yes, sir.

15 JUDGE JORDAN: Then please go ahead and  
16 make your statement.

17 MR. RINEHART: There's a lot of questions  
18 that have already been asked and answered, you know. And  
19 the first thing, you know, was how many community wells  
20 that Mr. Whiteside had. And he has one and then he has  
21 two others that are of lesser consequence.

22 And it's been answered that he had one full  
23 time employee, which is his wife and then himself as a  
24 part time employee. And then Mr. Martinez, so much at the  
25 rate of \$400 a month. That's all good and well. And his

1 job description and everything.

2 You know, as far as my service from Dale  
3 Whiteside to my home, I've had no interruptions that I  
4 know of at this time, you know. We would lose a little  
5 water pressure from time to time, but the system has done  
6 a good job for us.

7 But we are concerned with, well where does  
8 it go from here. Do we get better water, which isn't -- I  
9 don't know that it's part of his job to make it better,  
10 you know. I would hope that at some time, you know, I  
11 could get rid of my Culligan system that I paid \$45 a  
12 month for.

13 And like Bob Kucharski said, the testing  
14 each month, you know, there's certain things that they  
15 test for and certain things that they don't test for. And  
16 these are things that need to be worked out, you know, at  
17 our earliest convenience.

18 But at this point, you know, as being  
19 people on the well system, we haven't seen any results  
20 from any of the testing as saying well the water was  
21 tested for this, this and this. We haven't seen that as  
22 to what was good, bad or ugly as far as the water is  
23 concerned, you know.

24 And this is a little bit of a different  
25 subject, you know. But like the septic system that's over

1 in Cedar Haven, the last published report on this septic  
2 system over there was in 2009.

3 And all of the -- and the people that are  
4 in the RV park that's north of Holly Court, which there's  
5 about 37 people there, you know. And on the RV park in  
6 Cedar Haven, there's about 48 people there, you know.

7 I don't see why that those amount of people  
8 can't help to incur or reduce the cost of everything else.  
9 I've heard everybody say that this is only the cost of one  
10 well, you know. And that's hard to swallow as far as one  
11 thing is concerned, you know.

12 But that's a lot of people, you know, even  
13 though they're only summertime people, most of them. We  
14 have people down there in Cedar Haven that -- I can think  
15 of one, two, three of them that are part timers, you know,  
16 that are of the eight or nine that's down there in Cedar  
17 Haven. Because they're only here part time.

18 But they still get the same water bill.  
19 And if you say well we're going to adjust theirs, but we  
20 got to increase yours to adjust for theirs, you know,  
21 that's hard to swallow.

22 And of the possible rate increase that  
23 we're talking about, is there any part of the money that  
24 we pay in at this time or in the future, will that be held  
25 as any kind of a well fund for repairs or problems in the

1 future. Or is this just run day-by-day and the \$4,800 a  
2 year and I thought the 4,800 for expenses, you know, and  
3 then the cost of the personnel and everything over.

4 But the cost of personnel, I don't have a  
5 problem with it, you know. The office, you know -- the  
6 office of \$4,800, you know, there's got to be something  
7 there that's more agreeable.

8 I know that some people won't say  
9 agreeable, you know. And yes, when I first moved in here  
10 I paid \$120 a year for water service. And then the place  
11 sold and Dale took over. And then we went to \$180, you  
12 know. And then we went to \$240, you know.

13 And we was instructed, you know, that don't  
14 pay it because that way it will bring it to a head, you  
15 know. Well, it did. And like Dale told me one day in the  
16 middle of the road up there, he says you think the water  
17 bill is high now you better wait and see what it's going  
18 to be when I get through with you.

19 But that's all I've got, you know. And I  
20 appreciate your time.

21 JUDGE JORDAN: Well, thank you. And I  
22 appreciate your remarks. Let me first ask whether there  
23 are any questions from staff.

24 MS. MCCLOWRY: I have no questions.

25 JUDGE JORDAN: Any questions for the Office

1 of Public Counsel?

2 MS. BAKER: I have no questions.

3 JUDGE JORDAN: I'm going to clarify a  
4 couple of -- get some clarification on some of the things  
5 you said.

6 Were you suggesting when you made reference  
7 to other subdivisions, were you suggesting a merger for a  
8 consolidation for economies of scale, is that what you're  
9 getting at?

10 MR. RINEHART: I did not understand what  
11 you meant.

12 JUDGE JORDAN: When you made a reference to  
13 other places, like Holly Hills and some other places.

14 MR. RINEHART: Holly Court, yes.

15 JUDGE JORDAN: Okay. Court. And you  
16 mentioned that some expenses go up and others go down.  
17 Were you trying to get to the idea of making the system  
18 bigger so the cost of running it would go down? Is that  
19 where you were headed with that?

20 MR. RINEHART: That would be good, but at  
21 this point, you know, they're saying that the RV park and  
22 Holly Court is on this well out here. Which it's on the  
23 same well as the restaurant and Dale's home.

24 You know, and then the other well is down  
25 in Cedar Haven, which takes care of the approximately 48

1 campers that are down there, you know, and camping sites,  
2 you know.

3 That's just the count of the campers and  
4 RV's that are in the park, you know. They probably have  
5 another 30 or 40 outlets available if they have more  
6 campers that want to move into that facility.

7 JUDGE JORDAN: Okay. Did that raise any  
8 questions from the parties?

9 I wanted to mention something else. As far  
10 as testing goes, it's two for two. With two people  
11 commenting, both of them mentioning testing. This is not  
12 the first time I've heard people at a gathering like this  
13 being concerned about carcinogens.

14 And I want to remind everyone that they do  
15 have a lawyer present here in this room who can ask  
16 questions about that of the appropriate parties.

17 Make sure you convey questions of that kind  
18 of importance to the Office of Public Counsel because they  
19 represent you.

20 MR. KUCHARSKI: I did.

21 JUDGE JORDAN: Good.

22 MR. KUCHARSKI: That was my question.

23 JUDGE JORDAN: Thank you. And, of course,  
24 nothing prevents you from being in contact with DNR.

25 MR. RINEHART: Is it possible to -- I know

1 that everybody would holler fowl, you know, if we had  
2 someone take our own water sample, you know. Or have Mr.  
3 Martinez take the sample. And then as a homeowner send it  
4 to a laboratory that is acceptable to DNR or anybody else,  
5 you know. To have it tested for whatever we want to pay  
6 for?

7 JUDGE JORDAN: I don't know of anything  
8 that stops you from testing your water. Now in order to  
9 get it to the Commission you'd have to run that through  
10 the Office of Public Counsel because they represent you.

11 MR. RINEHART: Thank you.

12 JUDGE JORDAN: Thank you. Thank you for  
13 coming down this evening.

14 MS. BAKER: I will go ahead and say that  
15 anyone who wants to stay behind, after we're done and  
16 after we go off the record, we can have the conversation  
17 with everyone who is interested and DNR can maybe explain  
18 a little bit about the testing and everything for the  
19 system. We can do that at the end.

20 JUDGE JORDAN: Thank you, counselor. The  
21 next name on my list is Bonnie Sine.

22 (Witness sworn.)

23 JUDGE JORDAN: Please spell your name for  
24 our reporter.

25 MS. SINE: Bonnie, B-o-n-n-i-e. Sine,

1 S-i-n-e.

2 JUDGE JORDAN: Are you a customer of this  
3 utility?

4 MS. SINE: Yes, I am.

5 JUDGE JORDAN: Okay. Then please tell us  
6 what you'd like the Commission to know about this case.

7 MS. SINE: Okay. The one thing that I  
8 would just like to state is that I feel like that -- the  
9 price increase, I can understand a price increase, but I  
10 believe it's an unreasonable amount of a community of  
11 retired and people that maybe their incomes aren't very  
12 high.

13 And the concern I have is who's going to  
14 keep it from going up or doubling again. And that's my  
15 concern. And that's pretty much all I have to say.

16 JUDGE JORDAN: Well, that's fine. Hang on  
17 just a second if you please.

18 MS. SINE: Okay.

19 JUDGE JORDAN: I want to make sure there's  
20 no questions from the parties. Is there anything from  
21 staff?

22 MS. MCCLOWRY: No.

23 JUDGE JORDAN: Is there anything from the  
24 Office of Public Counsel?

25 MS. BAKER: No questions. Thank you.



1 JUDGE JORDAN: I have nothing. Thank you  
2 for your testimony. The next name on my list is Rosalee  
3 Roberts.

4 MS. ROBERTS: I don't want to speak.

5 JUDGE JORDAN: Okay. That's fine. You  
6 don't have to. We just want to give you the opportunity  
7 to testify if you want to. And you may certainly pass.  
8 But thank you for coming down tonight anyway.

9 The next name on my list looks like John  
10 Roberts.

11 MR. ROBERTS: I've already said what I was  
12 going to say.

13 JUDGE JORDAN: All right.

14 MR. ROBERTS: I've said enough.

15 JUDGE JORDAN: If you're fine with that,  
16 I'm fine with that. Thank you for attending, nonetheless.

17 The next name on my list is Johnny Ennis.

18 MR. ENNIS: No comment.

19 JUDGE JORDAN: No comment from Johnny  
20 Ennis. Thank you, sir. The next name on the list is Dale  
21 Allmeroth.

22 (Witness sworn.)

23 JUDGE JORDAN: Please spell your name for  
24 our reporter.

25 MR. ALLMEROTH: My last name is Allmeroth.

1 It's A-l-l-m-e-r-o-t-h.

2 JUDGE JORDAN: Mr. Allmeroth, are you a  
3 customer of this utility also?

4 MR. ALLMEROTH: Yes.

5 JUDGE JORDAN: And go ahead and you may  
6 make your statement.

7 MR. ALLMEROTH: Well, so many things have  
8 already been discussed. One thing that bothered me was  
9 not getting a full report from DNR or whoever about the  
10 water testing, the amount of money that was being spent.

11 Nothing was given to us. The one I got was  
12 from a long time ago. From back when Barb owned it. So  
13 this statement doesn't mean anything. And I know this for  
14 a fact because I used to be a tester.

15 Okay. So this is something that needs to be addressed.

16 I don't know about the -- the question was  
17 already asked about the testing. I'm with him, DNR needs  
18 to do something with that.

19 This is not the place to bring up the hot  
20 water tanks with the smell and stuff, we'll discuss that  
21 afterwards. I do have an answer for that.

22 Okay. I did want to bring up the water  
23 system. He doesn't know where all the lines are and  
24 stuff. But do we have something in place that locks these  
25 valves so no one else can go in and tamper with them? You

1 know, so you can't switch it to another system without  
2 someone being notified or you have control of it. If  
3 that's possible, I'm not sure.

4 And going back to the rate increase, I come  
5 from the water system. We had 32 homes. Our fee per  
6 month was \$12.56. And over a three year period we had  
7 enough to replace the well.

8 Of course, we didn't put in all the -- I  
9 mean, I was the tester, okay. So I'm the one that took  
10 Mr. Martinez place. And we had enough money in there to  
11 redo the well and everything. Put the meters in to bring  
12 it up to DNR.

13 So what I'm trying to say, I guess, is I  
14 think the rate is a little high. I think Mr. Martinez is  
15 probably overpaid. Outside of that, that's about all I  
16 got for you.

17 JUDGE JORDAN: Well, that's fine. First  
18 I'll ask if staff has any questions.

19 MS. MCCLOWRY: No.

20 JUDGE JORDAN: Any questions from the  
21 Office of the Public Counsel?

22 MS. BAKER: No questions. Thank you.

23 JUDGE JORDAN: There's a couple things I  
24 wanted to clarify. You referred to a statement that you  
25 felt was outdated.

1 Can you tell me what that --

2 MR. ALLMEROTH: We got a report, but it was  
3 -- it's from a long time ago. It's not updated. It was  
4 not with the current -- like you had 12 tests, okay, maybe  
5 one failed and it was corrected.

6 We didn't get any of that. I didn't bring  
7 it with me. It was just in a letter or with one of the  
8 bills stating that testing was done, but it didn't go into  
9 detail. Not the way it's supposed to.

10 JUDGE JORDAN: Can you give me a ballpark  
11 as to how old the statement was?

12 MR. ALLMEROTH: The statement had to be  
13 back -- the date that was on there came back from when  
14 either Dale took it over or before. Someplace in that  
15 area and I'm not sure.

16 JUDGE JORDAN: Right around the time of the  
17 transition?

18 MR. ALLMEROTH: Right. Because that is  
19 important. I don't know about the rest of these people,  
20 but being on the other end, we tested for lead, copper. I  
21 don't know if the State does it here or not. Being in  
22 this county.

23 But I've been involved with it since 32  
24 years. So I kind of understand it a little bit.

25 JUDGE JORDAN: Okay. You also mentioned --

1 you made a reference as someone he knows or he doesn't  
2 know what pipes are where. I assume you're referring to  
3 --

4 MR. ALLMEROTH: Whiteside. I agree with  
5 not knowing where pipes are, trust me. Our system was  
6 done the same way up in Woodland Hills in Franklin County.

7 People just didn't -- they didn't put the  
8 copper wire in with it so you can't track it. And it is  
9 hard to do it. But it's called a learning curve and you  
10 get there eventually.

11 Because I think Dale will admit I called  
12 him on two water leaks and I fixed three on my own. If  
13 you drive past the neighbors house and he's not there,  
14 just go shut the water off for him. You know what I'm  
15 saying?

16 I called the guy up, I found out who owned  
17 it and I said did you know you had a water leak, I got it  
18 taken care of so when you come down your water is not on.

19 And that's just called common courtesy for  
20 everybody. Our water bill -- our electric bill won't go  
21 up either by pumping a bunch of water we didn't use.

22 JUDGE JORDAN: Okay.

23 MR. WHITESIDE: Can I ask him to elaborate  
24 on something. If I could ask him to elaborate on one of  
25 his statements.

1 JUDGE JORDAN: No, not really. That would  
2 constitute the practice of law. But certainly you may  
3 discuss it when we're off the record. Nothing stops you  
4 from talking to each other.

5 Did that generate any questions from staff?

6 MS. MCCLOWRY: No.

7 JUDGE JORDAN: Any questions from Office of  
8 Public Counsel?

9 MS. BAKER: No.

10 JUDGE JORDAN: Sir, thank you for your  
11 statement. You're excused.

12 The next name on this list is Elvis Weir;  
13 is that correct?

14 MR. WHITESIDE: He's not here. He left.

15 JUDGE JORDAN: And the last name that I  
16 have on this last is Bruce J. Kelley. Mr. Kelley, would  
17 you like to come forward and be sworn?

18 (Witness sworn.)

19 JUDGE JORDAN: Please spell the name Kelley  
20 for our court reporter.

21 MR. KELLEY: K-e-l-l-e-y.

22 JUDGE JORDAN: Sir, are you also a customer  
23 of this utility?

24 MR. KELLEY: Yes, I am.

25 JUDGE JORDAN: You may go ahead and make

1 your statement then.

2 MR. KELLEY: Based on rates of operators, I  
3 just have a tough time with the amount of the operators  
4 costs overall monthly. If everything is up to snuff and  
5 running good, it's kind of an overburden. Yes, it can go  
6 into a pot. But that pot can also be filled slowly with a  
7 lesser amount.

8 I also believe that the cost increment that  
9 was mentioned before, making 39 telephone calls is just  
10 beyond the call of duty. But if you're making \$50 a week  
11 as running a water department for just one well, that's  
12 really not an incredible amount of money.

13 I can sit down and make 39 phone calls just  
14 to find out what a urology report is in Springfield. And  
15 do that in 22 minutes and never find an answer from  
16 anybody. But that's just neither here nor there.

17 I just don't see the grounds for not having  
18 a notification. Yes, you do have water line breaks. I  
19 truly understand that. Occurrences happen. That's just  
20 Murphy's law.

21 He did -- Whiteside Management did agree --  
22 we did find some common ground about notification. I was  
23 happy with that. I do feel that the rate increase is too  
24 proportional for the amount of people that are being  
25 burdened with that set amount.

1                   Like has been mentioned by other people  
2     that cost increment is in a retreat. It is a retirement  
3     community. This is a low income county.

4                   So I just wanted to bring up a few facts.  
5     And that's all I have to say. And I was grateful for  
6     everyone that was here tonight that offered their comment.

7                   JUDGE JORDAN: Thank you. Any questions or  
8     staff?

9                   MS. MCCLOWRY: I don't have any questions.

10                  JUDGE JORDAN: Any questions from the  
11     Office of Public Counsel?

12                  MS. BAKER: No questions. Thank you.

13                  JUDGE JORDAN: Can I clarify just a little  
14     bit? You talked about 39 phone calls. Do I correctly  
15     understand that it refers to 39 water customers?

16                  MR. KELLEY: Yes, that we're talking about  
17     in this meeting.

18                  JUDGE JORDAN: And we're talking about  
19     notification of interruptions of service?

20                  MR. KELLEY: Like a future service  
21     shutdown. If we know in three or four hours that there's  
22     something going on, they got ice on the line or something,  
23     it's not unreasonable to like generate a few phone calls,  
24     I believe.

25                  Like the thing with us, it was a fluke, but



1 it was also something to live and learn. It was something  
2 that was probably should've been a note or letter  
3 generated, mode of notification to the parties involved.

4 And that's what we've talked about with Mr.  
5 Whiteside. And I agree with him on that.

6 JUDGE JORDAN: Okay. I just wanted to get  
7 that clarified on the record. Thank you.

8 And does that raise any questions from  
9 staff?

10 MS. MCCLOWRY: No.

11 JUDGE JORDAN: Any questions from Office of  
12 the Public Counsel?

13 MS. BAKER: No.

14 JUDGE JORDAN: Thank you, you're excused.  
15 That's the last name I have on my list. But, you know, as  
16 long as we're all here, if someone who hasn't signed up  
17 wishes to testify, certainly you may. This would be the  
18 time to do it if you want to communicate directly to the  
19 Commission who will be making the decision in this case.

20 Anything further?

21 (No response.)

22 JUDGE JORDAN: I'm not seeing anyone coming  
23 up to the microphone. So I will close testimony. And  
24 thank you very much for coming on behalf of the  
25 Commission. And thank you for listening and for speaking.

1 And with that, we will adjourn and go off  
2 the record.

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