

In the Matter of Missouri-American Water Company

Missouri-American Water Local Public Hearing

January 18, 2023

Vol 4

PHIPPS REPORTING is now  **LEXITAS™**

BEFORE THE PUBLIC SERVICE COMMISSION

STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

Wednesday, January 18, 2023
6:55 p.m. - 7:13 p.m.

WebEx

VOLUME 4
Pages 1 - 19

In the Matter of Missouri-American)
Water Company's Request for)
Authority to Implement General Rate) File No.
Increase for Water and Sewer) WR-2022-0303
Service Provided in Missouri)
Service Areas)

RONALD D. PRIDGIN, Presiding
REGULATORY LAW JUDGE

SCOTT T. RUPP, Chairman
MAIDA J. COLEMAN, Commissioner
JASON R. HOLSMAN, Commissioner
GLEN KOLKMEYER, Commissioner

Stenographically Reported By:
Beverly Jean Bentch, RPR, CCR No. 640

Job No.: 289239

1 APPEARANCES:

2 On behalf of Missouri-American Water Company:
3 Missouri American-Water Company
4 737 Craig Road
5 St. Louis, MO 63141

6 BY: RACHEL NIEMEIER, ESQ.
7 TIMOTHY W. LUFT, ESQ.
8 rachel.niemeier@amwater.com
9 timothy.luft@amwater.com

10 On behalf of the Staff of the
11 Public Service Commission:

12 Missouri Public Service Commission
13 200 Madison Street, Suite 800
14 PO Box 360
15 Jefferson City, MO 65102

16 BY: KEVIN THOMPSON, ESQ.
17 Kevin.Thompson@psc.mo.gov

18 On behalf of the Office of the Public Counsel:

19 Office of the Public Counsel
20 200 Madison Street, Suite 650
21 PO Box 2230
22 Jefferson City, MO 65102

23 BY: LINDSAY VanGERPEN
24 lindsay.vangerpen@opc.mo.gov
25

	I N D E X	
		Page
1		
2		
3	Entries of Appearance	4
4	Witnesses:	
5	Kathy Friederich	7
	Mohammad Paracha	9
6	Tonya Torabi	12
	Marybeth Staude	14
7		
	Certificate of Reporter	19
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

1 The following proceedings began at 6:55 p.m.:

2 JUDGE PRIDGIN: Good evening. We are on the
3 record. This is a virtual local public hearing in File
4 No. WR-2022-0303. Good evening. I am Ron Pridgin. I
5 am a Regulatory Law Judge assigned to preside over this
6 local public hearing that's being held via WebEx on
7 January 18, 2023, and the time is roughly 6:55 in the
8 evening.

9 I would like to get entries of appearance from
10 counsel, please, beginning with Missouri-American Water
11 Company.

12 MR. LUFT: Thank you, Judge Pridgin. This is
13 Tim Luft and Rachel Niemeier for Missouri-American, 727
14 Craig Road, St. Louis, Missouri 63141.

15 JUDGE PRIDGIN: Mr. Luft and Ms. Niemeier,
16 thank you. Is there any entry of appearance on behalf
17 of the Staff of the Commission?

18 MR. THOMPSON: Thank you, Judge. Kevin
19 Thompson for the Staff of the Missouri Public Service
20 Commission, Post Office Box 360, Jefferson City,
21 Missouri 65102.

22 JUDGE PRIDGIN: Mr. Thompson, thank you. Any
23 entry on behalf of the Office of the Public Counsel?

24 MS. VanGERPEN: Yes. Good evening, Your
25 Honor. Lindsay VanGerpen on behalf of the OPC, 200

1 Madison Street, Jefferson City, Missouri 65102.

2 JUDGE PRIDGIN: Ms. VanGerpen, thank you. I
3 know we have some intervenors, and I don't know if they
4 are on the line. Is there anyone else who wishes to
5 enter an appearance this evening?

6 All right. Hearing none. Let me give an
7 opening statement and I'll see if any of the
8 Commissioners have any opening remarks and then we will
9 receive testimony from people who would like to testify.

10 So this is an official hearing of the Missouri
11 Public Service Commission and the statements and
12 testimony will be recorded by the court reporter and
13 must be given under oath. The purpose of this hearing
14 is to hear from you. The Company will not present
15 witnesses this evening and will not answer questions
16 during this hearing. This is your chance to testify,
17 and your remarks will be made a part of the official
18 record of this case. When I call your name, if you
19 would like to testify, I would ask that you would be
20 sworn and I will ask some preliminary questions such as
21 what your name is and how to spell it so the court
22 reporter can record it correctly and then you may
23 testify to the Commission. When you're finished, there
24 may be some questions from me or from the Commissioners.
25 Does anyone have any questions about tonight's

1 procedure?

2 All right. I'm not hearing any questions. So
3 is there anyone who wishes to testify before the
4 Commission this evening?

5 MS. FRIEDERICH: Yes, Kathy. Hello?

6 JUDGE PRIDGIN: Okay. Hello. Yes, could you
7 state your full name, please?

8 MS. FRIEDERICH: Oh, yes. I'm sorry, Judge.
9 I didn't know if you heard me. I'm Kathy Friederich and
10 I'm in St. Louis County, Unincorporated St. Louis
11 County, Missouri.

12 JUDGE PRIDGIN: All right. Ms. Friederich,
13 could I ask you to be sworn, please?

14 MS. FRIEDERICH: Yes.

15 JUDGE PRIDGIN: Do you swear that the
16 testimony that you're about to give will be the truth,
17 the whole truth and nothing but the truth so help you
18 God?

19 MS. FRIEDERICH: I do.

20 JUDGE PRIDGIN: All right. Thank you, ma'am.
21 Would you again please state and spell your name for the
22 court reporter?

23 MS. FRIEDERICH: Yes. My name is Kathy with a
24 K, Friederich, F-r-i-e-d-e-r-i-c-h.

25 JUDGE PRIDGIN: Thank you, ma'am. And are you

1 a customer of Missouri-American Water Company?

2 MS. FRIEDERICH: Yes, I am, Judge, uh-huh.

3 JUDGE PRIDGIN: All right. Thank you. And
4 what is your testimony before the Commission?

5 KATHY FRIEDERICH,
6 having been first duly sworn, testified as follows:

7 MS. FRIEDERICH: Well, I do definitely think
8 that when the water company switched from the mechanical
9 meter to the digital meter it upped the bills. Okay.
10 And then also the water company transmits information to
11 MSD. Now, I realize, Judge, that MSD is not regulated,
12 although a lot of people out here I've talked to said it
13 should be, but that's not on the agenda.

14 However, it does cost money to take that
15 information, gather it from the water company and turn
16 it over to MSD sewer company. And I feel that this
17 should be taken into account.

18 JUDGE PRIDGIN: All right. Ms. Friederich,
19 thank you. Does that conclude your testimony?

20 MS. FRIEDERICH: Yes, sir. Yes, Judge, it
21 does, uh-huh.

22 JUDGE PRIDGIN: All right. Thank you so much.
23 Let me see if any Commissioners have any questions for
24 you. Mr. Chairman, any questions?

25 CHAIRMAN RUPP: No questions, Judge. Thank

1 you for your testimony.

2 JUDGE PRIDGIN: All right. Thank you.

3 Commissioner Coleman, any questions?

4 COMMISSIONER COLEMAN: No questions, Judge.

5 JUDGE PRIDGIN: Thank you. Commissioner
6 Holsman?

7 COMMISSIONER HOLSMAN: No questions, Judge,
8 but thank you for her testifying.

9 JUDGE PRIDGIN: Thank you. Commissioner
10 Kolkmeier, any questions? All right. I'm not hearing
11 any. Ms. Friederich, thank you very much for your time
12 and your testimony and you are excused.

13 Let me see if anyone else wishes to testify
14 before the Commission this evening.

15 MS. FRIEDERICH: Okay. Thank you, Judge, and
16 thank the Commission for their work and their efforts.

17 JUDGE PRIDGIN: Thank you so much.

18 MS. FRIEDERICH: Uh-huh.

19 MR. PARACHA: Yes, I have something.

20 JUDGE PRIDGIN: All right. And could I ask
21 you to state your name, please?

22 MR. PARACHA: Mohammad Paracha,
23 M-o-h-a-m-m-a-d, P as in Peter, a-r-a-c-h-a, Charlie,
24 Henry, apple.

25 JUDGE PRIDGIN: Thank you. And let me ask

1 that you be sworn. Do you swear that the testimony that
2 you're about to give will be the truth, the whole truth,
3 and nothing but the truth so help you God?

4 MR. PARACHA: I do.

5 JUDGE PRIDGIN: All right. Thank you. Madam
6 Court Reporter, do you need that name re-spelled for
7 you?

8 THE STENOGRAPHER: I think I've got it.

9 JUDGE PRIDGIN: All right. Very good. And
10 you may make your testimony whenever you're ready, sir.

11 MOHAMMAD PARACHA,
12 having been first duly sworn, testified as follows:

13 MR. PARACHA: Sure. I live in St. Louis
14 County. I have a two-part comment and question. You
15 can say that when we used to have three-months bill and
16 it was less charge to us and then since they've started
17 monthly bill, then it charges the meter bill and water
18 usage and all other. It greatly increased the whole
19 bill almost same as three-months bill come into one
20 month.

21 Second part is that for low-income families,
22 all that it said in the letter in the bill and online
23 that we can apply in CAASTLC. CAASTLC has very limited
24 funds. It's very hard to get hold of anybody and then
25 they only help once in a year and after that they said

1 we don't have any funds and we cannot help you any more.

2 So that's all my questions. Thank you.

3 JUDGE PRIDGIN: Thank you, sir. Does that
4 conclude your testimony?

5 MR. PARACHA: Yes, Your Honor.

6 JUDGE PRIDGIN: All right. Very good. Thank
7 you very much. Let me see if any of the Commissioners
8 have any questions for you. Mr. Chairman?

9 CHAIRMAN RUPP: No questions, Judge. Thank
10 you for your testimony, sir.

11 JUDGE PRIDGIN: Thank you. Commissioner
12 Coleman?

13 COMMISSIONER COLEMAN: No questions.

14 JUDGE PRIDGIN: Thank you, ma'am. Any
15 questions, Commissioner Holsman?

16 COMMISSIONER HOLSMAN: No questions, Judge.
17 Thank you.

18 JUDGE PRIDGIN: Thank you. Commissioner
19 Kolkmeier?

20 COMMISSIONER KOLKMEYER: No. Thank you,
21 Judge. No questions.

22 JUDGE PRIDGIN: All right. Thank you. Thank
23 you very much for your testimony, sir. You may be
24 excused. And is there anyone else who would like to
25 testify before the Commission this evening?

1 I've waited a few seconds. Let me make sure
2 somebody hasn't either changed their mind or maybe has
3 problems unmuting a phone or an electronic device. Is
4 there anyone else who would like to testify before the
5 Commission this evening?

6 MS. TORABI: Judge, can you hear me?

7 JUDGE PRIDGIN: Going once, going twice. I
8 can. Thank you. Yes, I can hear you.

9 MS. TORABI: Oh, wonderful. Thank you. Thank
10 you to the Judge, the Commissioners, court reporter,
11 counsel and various entities, including
12 Missouri-American Water for holding this hearing and
13 taking time out of your evening. My name is Tonya
14 Torabi. It's T-o-n-y-a, T like township, O like
15 October, R like Robert, A like apple, B like Brooklyn, I
16 like indigo. That's Tonya Torabi. You know, during our
17 --

18 JUDGE PRIDGIN: Could I ask you to be sworn,
19 please? Ma'am, I'm sorry. Can I interrupt. Can I ask
20 you to be sworn, please?

21 MS. TORABI: Yes, Judge.

22 JUDGE PRIDGIN: Do you swear the testimony
23 that you're about to give will be the truth, the whole
24 truth and nothing but the truth so help you God?

25 MS. TORABI: Yes, Judge.

1 JUDGE PRIDGIN: All right. Thank you. Madam
2 Court Reporter, do you have that name spelled correctly?

3 THE STENOGRAPHER: Yes, sir.

4 JUDGE PRIDGIN: Very good. Thank you. I'm
5 sorry, ma'am, you may proceed.

6 TONYA TORABI,
7 having been first duly sworn, testified as follows:

8 MS. TORABI: Thank you. We heard during the
9 informal hearing some concerns addressed from elderly
10 individuals or persons who were retired or senior
11 citizens who were concerned about rate increases, and I
12 think that we need to consider those things in terms of
13 making sure that they have access to grants or even
14 perhaps if there's an opportunity to not let this rate
15 increase impact them as much. I'd like to have you all
16 consider that.

17 And additionally, I think that we all need to
18 consider, however, that without infrastructure
19 improvements, you know, how can these folks get this
20 water cleaned. That being said -- And you know,
21 maintaining the fire hydrants, maintaining whatever they
22 need to to get us the clean water and access to water.
23 That being said, I think it's really important and
24 integral that we pay attention to how the funding will
25 be allocated to ensure those things happen.

1 JUDGE PRIDGIN: Thank you, ma'am. Does that
2 conclude your testimony?

3 MS. TORABI: Yes, Judge.

4 JUDGE PRIDGIN: All right. Thank you so much.
5 Let me see if we have any Commissioner questions.
6 Mr. Chairman, any questions?

7 CHAIRMAN RUPP: No questions at this time,
8 Judge. Thank you.

9 JUDGE PRIDGIN: Thank you. Commissioner
10 Coleman?

11 COMMISSIONER COLEMAN: No questions. Thank
12 you.

13 JUDGE PRIDGIN: Thank you, Commissioner.
14 Commissioner Holsman?

15 COMMISSIONER HOLSMAN: No questions, Judge.
16 Thank you.

17 JUDGE PRIDGIN: Thank you. Commissioner
18 Kolkmeier?

19 COMMISSIONER KOLKMEYER: No questions, Judge.
20 Thank you.

21 JUDGE PRIDGIN: All right. Thank you. And
22 thank you, ma'am, for your testimony. You may be
23 excused. Let me see if anyone else would like -- Thank
24 you, ma'am. I'm sorry.

25 Let me see if anyone else would like to

1 testify this evening.

2 MS. STAUDE: Hello, I would.

3 JUDGE PRIDGIN: Could you please state and
4 spell your name for the court reporter?

5 MS. STAUDE: Yes. It is Marybeth Staude.
6 Marybeth is M-a-r-y-b-e-t-h. Staude is S-t-a-u-d-e.

7 JUDGE PRIDGIN: Ms. Staude, thank you. Could
8 you raise your right hand to be sworn, please? Do you
9 swear the evidence you're about to give will be the
10 truth, the whole truth and nothing but the truth so help
11 you God?

12 MS. STAUDE: Yes, I do.

13 JUDGE PRIDGIN: All right. Thank you, ma'am.
14 Thank you so much. Whenever you're ready.

15 MARYBETH STAUDE,
16 having been first duly sworn, testified as follows:

17 MS. STAUDE: Okay. I just want to state that
18 I'm not happy with the rate increase that's going to be
19 almost double it seems like of what I pay. And it's
20 just myself. But the quality of water that I have is
21 not very good either. So I just wanted to state my
22 displeasure. That's all.

23 JUDGE PRIDGIN: All right, ma'am. Thank you.
24 Does that conclude your testimony?

25 MS. STAUDE: Yes, sir.

1 JUDGE PRIDGIN: All right. Thank you. Let me
2 see if any Commissioners have any questions for you.
3 Mr. Chairman?

4 CHAIRMAN RUPP: Yes, actually I do have a
5 question, Judge. Could you expand a little bit more on
6 the quality of the water which you mentioned?

7 MS. STAUDE: Yes. It tastes terrible. And I
8 just moved here in September from Jefferson County. I
9 do have a water softener here in Jeff City. I did have
10 a water softener there. But I can tell the taste is
11 just different. When they put in the water softener
12 here, they did, of course, a water test and they
13 suggested that I get a water purifier, I guess. But
14 it's so darn expensive. I mean, it's about a thousand
15 dollars. So it was just cost prohibitive for me to do
16 that with the water softener too.

17 CHAIRMAN RUPP: Is there any discoloration to
18 the water or particles in the water?

19 MS. STAUDE: There is some particles in the
20 water. There's no discoloration. There are particles.
21 I do -- On my refrigerator I do have a water thing. I
22 use it for ice. I don't really use it for water.
23 There's always a white residue at the base of that.

24 CHAIRMAN RUPP: Okay. Great. Thank you for
25 your testimony.

1 MS. STAUDE: You're welcome.

2 JUDGE PRIDGIN: Mr. Chairman, thank you.

3 Commissioner Coleman, any questions?

4 COMMISSIONER COLEMAN: No questions. Thank
5 you.

6 JUDGE PRIDGIN: Thank you, Commissioner.

7 Commissioner Holsman?

8 COMMISSIONER HOLSMAN: No questions, Judge.

9 JUDGE PRIDGIN: Thank you. Commissioner
10 Kolkmeier?

11 COMMISSIONER KOLKMEYER: No questions, Judge.

12 JUDGE PRIDGIN: Thank you, Commissioner. Ms.
13 Staude, thank you very much for your testimony. You are
14 excused.

15 MR. LUFT: Judge, could I ask her some
16 questions?

17 JUDGE PRIDGIN: I'm sorry. Who's talking?

18 MR. LUFT: This is Tim Luft from
19 Missouri-American. I just want to ask her a few
20 follow-up questions on cross. Ms. Staude, are you still
21 there?

22 JUDGE PRIDGIN: I mean, I don't generally --
23 I'm still here. I don't generally allow cross. You're
24 free to talk to her after the hearing.

25 MR. LUFT: Okay. I just want to get her

1 address. We just wanted to get her address. We think
2 there's something going on at her home with the
3 softener. We just want to follow up with that like we
4 would any customer.

5 JUDGE PRIDGIN: Absolutely, and I appreciate
6 that, Mr. Luft, and I would encourage you to get with
7 her and see if you can help her. I appreciate that.

8 MR. LUFT: Thank you.

9 MS. STAUDE: We can talk after the meeting
10 then. I'm still here.

11 MR. LUFT: Okay. Thank you.

12 JUDGE PRIDGIN: Ms. Staude, thank you. That's
13 something I hope you two can discuss after we get
14 through taking testimony. Thank you both.

15 MS. STAUDE: Thank you.

16 JUDGE PRIDGIN: Is there anyone else who
17 wishes to testify this evening? Okay. I've waited a
18 few seconds and haven't heard anything. Let me give one
19 last opportunity in case somebody had trouble unmuting a
20 phone or if anyone has changed their mind. Is there
21 anyone else who would wish to testify this evening?

22 All right. I'm not hearing anything. Let me
23 see if any Commissioners have any closing remarks before
24 we conclude the hearing. Mr. Chairman, any remarks?

25 CHAIRMAN RUPP: No, thank you, Judge. Just

1 appreciate everybody's attendance.

2 JUDGE PRIDGIN: Mr. Chairman, thank you.

3 Commissioner Coleman?

4 COMMISSIONER COLEMAN: No comments but thank
5 you very much.

6 JUDGE PRIDGIN: Thank you, Commissioner.

7 Commissioner Holsman?

8 COMMISSIONER HOLSMAN: Thank you, Judge.

9 We're always grateful for those citizens who take their
10 time out to share their opinions with us and it does
11 matter and we do listen. Thank you.

12 JUDGE PRIDGIN: Thank you, Commissioner.

13 Commissioner Kolkmeier?

14 COMMISSIONER KOLKMEYER: Yes. Here again, I
15 just want to thank everyone for their testimony here
16 this evening. Thank you for participating. Thank you,
17 Judge.

18 JUDGE PRIDGIN: Thank you. And I would echo
19 those comments and extend my thanks to everyone who
20 participated this evening. And that will conclude this
21 virtual local public hearing this evening. Thank you
22 very much. We are off the record.

23 (Thereupon, the hearing concluded at 7:13
24 p.m.)

25

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

CERTIFICATE OF REPORTER

STATE OF MISSOURI)
COUNTY OF COLE)

I, Beverly Jean Bentch, RPR, CCR No. 640, do hereby certify that I was authorized to and did stenographically report the foregoing Public Service Commission local public hearing and that the transcript, pages 1 through 18, is a true record of my stenographic notes.

I FURTHER CERTIFY that I am not a relative, employee, attorney, or counsel of any of the parties, nor am I a relative or counsel connected with the action, nor am I financially interested in the action.

Dated this 31st day of January, 2023.

Beverly Jean Bentch

Beverly Jean Bentch, RPR, CCR No. 640

<hr/> <p style="text-align: center;">1</p> <hr/> <p>18 4:7</p> <hr/> <p style="text-align: center;">2</p> <hr/> <p>200 4:25</p> <p>2023 4:7</p> <hr/> <p style="text-align: center;">3</p> <hr/> <p>360 4:20</p> <hr/> <p style="text-align: center;">6</p> <hr/> <p>63141 4:14</p> <p>65102 4:21 5:1</p> <p>6:55 4:1,7</p> <hr/> <p style="text-align: center;">7</p> <hr/> <p>727 4:13</p> <hr/> <p style="text-align: center;">A</p> <hr/> <p>a-r-a-c-h-a 8:23</p> <p>access 12:13,22</p> <p>account 7:17</p> <p>additionally</p>	<p>12:17</p> <p>addressed 12:9</p> <p>agenda 7:13</p> <p>allocated 12:25</p> <p>appearance 4:9,16 5:5</p> <p>apple 8:24 11:15</p> <p>apply 9:23</p> <p>assigned 4:5</p> <p>attention 12:24</p> <hr/> <p style="text-align: center;">B</p> <hr/> <p>began 4:1</p> <p>beginning 4:10</p> <p>behalf 4:16,23,25</p> <p>bill 9:15,17,19,22</p> <p>bills 7:9</p> <p>Box 4:20</p> <p>Brooklyn 11:15</p> <hr/> <p style="text-align: center;">C</p> <hr/> <p>CAASTLC 9:23</p>	<p>call 5:18</p> <p>case 5:18</p> <p>Chairman 7:24,25 10:8, 9 13:6,7</p> <p>chance 5:16</p> <p>changed 11:2</p> <p>charge 9:16</p> <p>charges 9:17</p> <p>Charlie 8:23</p> <p>citizens 12:11</p> <p>City 4:20 5:1</p> <p>clean 12:22</p> <p>cleaned 12:20</p> <p>Coleman 8:3,4 10:12, 13 13:10,11</p> <p>comment 9:14</p> <p>Commission 4:17,20 5:11, 23 6:4 7:4 8:14,16 10:25 11:5</p> <p>Commissioner 8:3,4,5,7,9 10:11,13,15,</p>	<p>16,18,20 13:5,9,11,13, 14,15,17,19</p> <p>Commissioners 5:8,24 7:23 10:7 11:10</p> <p>company 4:11 5:14 7:1,8,10,15, 16</p> <p>concerned 12:11</p> <p>concerns 12:9</p> <p>conclude 7:19 10:4 13:2</p> <p>correctly 5:22 12:2</p> <p>cost 7:14</p> <p>counsel 4:10,23 11:11</p> <p>County 6:10,11 9:14</p> <p>court 5:12,21 6:22 9:6 11:10 12:2</p> <p>Craig 4:14</p> <p>customer 7:1</p> <hr/> <p style="text-align: center;">D</p> <hr/> <p>device 11:3</p>
--	---	--	--

digital 7:9	feel 7:16	<hr/> H <hr/>	12:19
duly 7:6 9:12 12:7	File 4:3	happen 12:25	including 11:11
<hr/> E <hr/>	finished 5:23	hard 9:24	increase 12:15
efforts 8:16	fire 12:21	hear 5:14 11:6,8	increased 9:18
elderly 12:9	folks 12:19	heard 6:9 12:8	increases 12:11
electronic 11:3	Friederich 6:5,8,9,12, 14,19,23,24	hearing 4:3,6 5:6,10, 13,16 6:2	indigo 11:16
ensure 12:25	7:2,5,7,18,20	8:10 11:12	individuals 12:10
enter 5:5	8:11,15,18	12:9	informal 12:9
entities 11:11	full 6:7	held 4:6	information 7:10,15
entries 4:9	funding 12:24	Henry 8:24	infrastructure 12:18
entry 4:16,23	funds 9:24 10:1	hold 9:24	integral 12:24
evening 4:2,4,8,24 5:5,15 6:4 8:14 10:25 11:5,13	<hr/> G <hr/>	holding 11:12	interrupt 11:19
excused 8:12 10:24 13:23	gather 7:15	Holsman 8:6,7 10:15, 16 13:14,15	intervenors 5:3
<hr/> F <hr/>	give 5:6 6:16 9:2 11:23	Honor 4:25 10:5	<hr/> J <hr/>
F-R-I-E-D-E-R-	God 6:18 9:3 11:24	hydrants 12:21	January 4:7
I-C-H 6:24	good 4:2,4,24 9:9 10:6 12:4	<hr/> I <hr/>	Jefferson 4:20 5:1
families 9:21	grants 12:13	impact 12:15	Judge 4:2,5,12,15, 18,22 5:2
	greatly 9:18	important 12:23	6:6,8,12,15, 20,25 7:2,3, 11,18,20,22, 25 8:2,4,5,7,
		improvements	

9,15,17,20,25 9:5,9 10:3,6, 9,11,14,16, 18,21,22 11:6,7,10,18, 21,22,25 12:1,4 13:1, 3,4,8,9,13, 15,17,19,21	low-income 9:21	month 9:20	pay 12:24
	Luft 4:12,13,15	monthly 9:17	people 5:9 7:12
	<hr/> M <hr/>	MSD 7:11,16	persons 12:10
	M-O-H-A-M-M-A-D 8:23	<hr/> N <hr/>	Peter 8:23
<hr/> K <hr/>	Madam 9:5 12:1	Niemeier 4:13,15	phone 11:3
Kathy 6:5,9,23 7:5	made 5:17	<hr/> O <hr/>	Post 4:20
Kevin 4:18	Madison 5:1	oath 5:13	preliminary 5:20
Kolkmeier 8:10 10:19,20 13:18,19	maintaining 12:21	October 11:15	present 5:14
	make 9:10 11:1	Office 4:20,23	preside 4:5
<hr/> L <hr/>	making 12:13	official 5:10,17	Pridgin 4:2,4,12,15, 22 5:2 6:6, 12,15,20,25 7:3,18,22 8:2,5,9,17, 20,25 9:5,9 10:3,6,11,14, 18,22 11:7, 18,22 12:1,4 13:1,4,9,13, 17,21
Law 4:5	mechanical 7:8	online 9:22	problems 11:3
letter 9:22	meter 7:9 9:17	OPC 4:25	procedure 6:1
limited 9:23	mind 11:2	opening 5:7,8	proceed 12:5
Lindsay 4:25	Missouri 4:14,19,21 5:1,10 6:11	opportunity 12:14	proceedings 4:1
live 9:13	Missouri- american 4:10,13 7:1	<hr/> P <hr/>	
local 4:3,6	lot 7:12	p.m. 4:1	
Louis 4:14 6:10 9:13	Mohammad 8:22 9:11	Paracha 8:19,22 9:4, 11,13 10:5	
	money 7:14	part 5:17 9:21	

<p>public 4:3,6,19,23 5:11</p> <p>purpose 5:13</p> <hr/> <p>Q</p> <hr/> <p>question 9:14</p> <p>questions 5:15,20,24,25 6:2 7:23,24, 25 8:3,4,7,10 10:2,8,9,13, 15,16,21 13:5,6,7,11, 15,19</p> <hr/> <p>R</p> <hr/> <p>Rachel 4:13</p> <p>rate 12:11,14</p> <p>re-spelled 9:6</p> <p>ready 9:10</p> <p>realize 7:11</p> <p>receive 5:9</p> <p>record 4:3 5:18,22</p> <p>recorded 5:12</p> <p>regulated 7:11</p>	<p>Regulatory 4:5</p> <p>remarks 5:8,17</p> <p>reporter 5:12,22 6:22 9:6 11:10 12:2</p> <p>retired 12:10</p> <p>Road 4:14</p> <p>Robert 11:15</p> <p>Ron 4:4</p> <p>roughly 4:7</p> <p>RUPP 7:25 10:9 13:7</p> <hr/> <p>S</p> <hr/> <p>seconds 11:1</p> <p>senior 12:10</p> <p>Service 4:19 5:11</p> <p>sewer 7:16</p> <p>sir 7:20 9:10 10:3,10,23 12:3</p> <p>spell 5:21 6:21</p>	<p>spelled 12:2</p> <p>St 4:14 6:10 9:13</p> <p>Staff 4:17,19</p> <p>started 9:16</p> <p>state 6:7,21 8:21</p> <p>statement 5:7</p> <p>statements 5:11</p> <p>STENOGRAPHER 9:8 12:3</p> <p>Street 5:1</p> <p>swear 6:15 9:1 11:22</p> <p>switched 7:8</p> <p>sworn 5:20 6:13 7:6 9:1,12 11:18, 20 12:7</p> <hr/> <p>T</p> <hr/> <p>T-O-N-Y-A 11:14</p> <p>taking 11:13</p> <p>talked 7:12</p> <p>terms 12:12</p>	<p>testified 7:6 9:12 12:7</p> <p>testify 5:9,16,19,23 6:3 8:13 10:25 11:4</p> <p>testifying 8:8</p> <p>testimony 5:9,12 6:16 7:4,19 8:1,12 9:1,10 10:4, 10,23 11:22 13:2,22</p> <p>things 12:12,25</p> <p>Thompson 4:18,19,22</p> <p>three-months 9:15,19</p> <p>Tim 4:13</p> <p>time 4:7 8:11 11:13 13:7</p> <p>tonight's 5:25</p> <p>Tonya 11:13,16 12:6</p> <p>Torabi 11:6,9,14,16, 21,25 12:6,8 13:3</p> <p>township 11:14</p> <p>transmits 7:10</p> <p>truth</p>
---	--	---	---

6:16,17 9:2,3 11:23,24 turn 7:15 two-part 9:14 <hr/> U <hr/>	witnesses 5:15 wonderful 11:9 work 8:16 WR-2022-0303 4:4 <hr/> Y <hr/>	
uh-huh 7:2,21 8:18 Unincorporated 6:10 unmuting 11:3 upped 7:9 usage 9:18 <hr/> V <hr/>	year 9:25	
Vangerpen 4:24,25 5:2 virtual 4:3 <hr/> W <hr/>		
waited 11:1 water 4:10 7:1,8, 10,15 9:17 11:12 12:20, 22 Webex 4:6 wishes 5:4 6:3 8:13		