

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Application of Missouri- )  
American Water Company's Request for )  
Authority to Implement General Rate ) **File No. WR-2020-0344**  
Increase for Water and Sewer Service )  
Provided in Missouri Service Areas )

**ORDER REGARDING ELECTRONIC HEARING PROCEDURES  
AND EXHIBITS**

Issue Date: February 10, 2021

Effective Date: February 10, 2021

An evidentiary hearing in this matter is set for February 22-March 5, 2021. Due to the current COVID-19 pandemic, this hearing will be held by electronic means via WebEx video and teleconference rather than in person at the Commission's offices as currently scheduled. In order to do so, the parties will be required to provide all exhibits and presentations they intend to use in an electronic format to the Regulatory Law Judge and all parties prior to the hearing. This includes any rebuttal exhibits that may be used during cross-examination if they are known. Other exhibits used during the hearing will be emailed to the Regulatory Law Judge and the other parties at the time it is used during the hearing.

The parties have previously been ordered to submit exhibit lists of prefiled exhibits to the Regulatory Law Judge prior to the hearing. A date will be set for those lists. Additionally, when numbering exhibits containing confidential information, the public, confidential, and highly confidential versions should be given the same number. For example, Exhibit 1P (public version), Exhibit 1C (confidential version), and Exhibit 1HC (highly confidential version).

**THE COMMISSION ORDERS THAT:**

1. The evidentiary hearing scheduled to begin February 22, 2021, shall be held by video and teleconference via WebEx. Participants shall appear at the evidentiary hearing telephonically via WebEx video and telephone conference. The hearing audio will also be live-streamed via the Commission's website at psc.mo.gov. Interested persons who will not be actively participating in the hearing should access the hearing via the live stream. The link and access code to participate in the hearing via WebEx conference call will be emailed to all parties.
2. Exhibit lists shall be emailed to the Regulatory Law Judge no later than February 18, 2021.
3. All exhibits and presentations that any party intends to use at the hearing shall be emailed to the Regulatory Law Judge and counsel for each party no later than 8:00 a.m., February 22, 2021.
4. This order is effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Nancy Dippell, Deputy Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 10th day of February, 2021.