

CUSTOMER NOTICE OF PSC VIRTUAL LOCAL PUBLIC HEARING

January 22, 2021

Dear Customer:

The Carl R. Mills Water Service (the Company) letter of January 1, 2021 announced the request to the Missouri Public Service Commission (the Commission) to maintain its current annual water operating revenues. It provided guidance on how to submit comments to the Commission and the Office of Public Counsel.

On December 31, 2020, the Commission ordered the Parties to file a response recommending the time and date of a local public hearing.

On January 20, 2021, the Commission set the date of the virtual hearing and ordered:

1. A public hearing is scheduled to begin at 6 p.m. on February 2, 2021, to be conducted by telephone conference, also accessible by Webex.
2. Members of the public may attend the hearing by telephone conference, which can be accessed by dialing, toll-free, 1 (855) 718-6621 and entering access code 177 259 2272, followed by #, at the time set for hearing. Any individual who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time set for hearing.
3. Alternatively, those who wish to attend the hearing via Webex may do so by accessing Webex through the internet at www.webex.com, or via the Cisco Webex Meeting smartphone application, and selecting "join a meeting" from the menu. The hearing may be accessed via Webex by entering meeting number 177 259 2272 and, when prompted, the password: 0177.
4. A web stream available at the Commission's website, www.psc.mo.gov, will broadcast live audio of the hearing.
5. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of the public hearing.

6. The Mills System, the Staff of the Commission and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer session.

7. The Commission will receive public comment on the record after the conclusion of the question-and-answer session. The hearing will close when all participants have been given an opportunity to comment.

8. Any person who requires an accommodation to participate in the hearing should contact, before the hearing, the Public Service Commission's hotline at 1 (800) 392-4211 (voice) or Relay Missouri at 711.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact us at mcrmills40@yahoo.com or call 417-338-8870.

Sincerely,

A handwritten signature in cursive script, appearing to read "Carl R. Mills".

Carl R. Mills