

1 STATE OF MISSOURI
2 PUBLIC SERVICE COMMISSION
3
4 TRANSCRIPT OF PROCEEDINGS
5 Local Public Hearing
6 April 28, 2010
7 Cottleville, Missouri
8 Volume 10

9
10 In the Matter of Missouri-American)
11 Water Company's Request For)
12 Authority to Implement a General)
13 Rate Increase for Water Service)
14 Provided in Missouri Service Areas)

15

16

17 DANIEL JORDON, Presiding,

18 REGULATORY LAW JUDGE

19

20 ROBERT KENNEY, Commissioner,

21

22

23 REPORTED BY:

24 LINDA DEBISSCHOP, CSR

25 MIDWEST LITIGATION SERVICES

1 APPEARANCES

2

3 JOHN J. REICHART, Corporate Counsel

4 Missouri-American Water

5 727 Craig Road

6 St. Louis, Missouri 63141

7 (314)996-2287

8 FOR: Missouri-American Water Company.

9

10 SHELLEY S. BRUEGGEMANN, Deputy Counsel

11 Public Service Commission

12 P.O. Box 360

13 200 Madison Street

14 Jefferson City, Missouri 65102

15 (573)526-7393

16 FOR: Staff of the Missouri Public Service

17 Commission.

18

19 LEWIS R. MILLS, JR., Missouri Public Counsel

20 Office of the Public Counsel

21 200 Madison Street

22 Jefferson City, Missouri 65102

23 (573)751-1304

24 FOR: Office of the Missouri Public

25 and the Public.

1 P R O C E E D I N G S

2 JUDGE DANIEL JORDON: Public Service
3 Commission is calling File Number WR-2010-0131.
4 This is in regard to application for Missouri
5 American Water Company for rate increase.

6 My name is Daniel Jordon. I'm the
7 Regulatory Law Judge, assigned to this case. With
8 me this evening is Commissioner Robert Kenney. We
9 are here to take testimony from the public in regard
10 to the pending rate increase.

11 You will know that this hearing includes a
12 court reporter, which means we are on the record, so
13 if you would like to say something on the record,
14 you certainly may. The way you can do that is to
15 come forward to the podium, I will administer an
16 oath and then you can tell the Commission what you
17 would like to say.

18 Why an oath? Well, a couple reasons.
19 One, we want you to be serious about things you have
20 to say. But also it may make it easier for anything
21 that is said in terms of someone to get what is said
22 on the record.

23 Well, we've already had the opportunity to
24 speak with staff, so I will get right ahead into the
25 entries of the appearance. We will begin with the

1 applicant, Missouri America Water.

2 MR. REICHART: Thank you, Judge.

3 Appearing on behalf of Missouri American Water
4 Company, John J. Reichart. My address 727 Craig
5 Road, St. Louis, Missouri, 63141.

6 JUDGE DANIEL JORDON: Thank you. And for
7 the staff and Commission?

8 MS. BRUEGGEMANN: Thank you, Judge. My
9 name is Shelley Brueggemann. I'm here appearing
10 with staff. Our address is 200 Madison Street,
11 Jefferson City Missouri 65102.

12 JUDGE DANIEL JORDON: Thank you. And from
13 the Office of Public Counsel.

14 MR. MILLS: On behalf of the Office of
15 Public Counsel, my name is Lewis Mills. My address
16 is Post Office Box 2230, Jefferson City, Missouri
17 65102.

18 JUDGE DANIEL JORDON: Thank you. Well, as
19 I've said, I don't have anyone signed up to give
20 testimony, but if someone would like to testify,
21 someone would like to make a statement on the
22 record, now would be the time to do it.

23 Would anyone like to come forward and
24 testify? Please come forward and be sworn. Please
25 raise your right hand.

1 (WITNESS SWORN)

2 JUDGE DANIEL JORDON: Please state your
3 name.

4 MR. BEXTERMUELLER: Nicholas Bextermueller,
5 B-E-X-T-E-R-M-U-E-L-L-E-R.

6 JUDGE DANIEL JORDON: Are you a customer of
7 Missouri American Water?

8 MR. BEXTERMUELLER: Yes, I am.

9 JUDGE DANIEL JORDON: And, what would you
10 like the Commission to know?

11 MR. BEXTERMUELLER: I showed up tonight in
12 concern with the rate increase always ending up on
13 the service side versus the volume side, because I
14 can't conserve water and still save on my bill. Six
15 dollars of my bill is in water and \$20 of my bill is
16 in service and, if you then throw another \$6 in
17 there. So my concern is can we get it to the
18 service side that that can help reduce my cost
19 should I end up in financial trouble. So if someone
20 could look into that a little bit harder, it might
21 be good, because this is the third increase in three
22 years on the side that I can't control. That's it.

23 JUDGE DANIEL JORDON: Anything else you
24 would like to tell the Commission?

25 MR. BEXTERMUELLER: No, sir.

1 COMMISSIONER ROBERT KENNEY: Mr.
2 Bextermueller, thank you for coming out tonight.
3 Do you have any issues with the quality of service
4 that you have received?

5 MR. BEXTERMUELLER: No, sir.

6 COMMISSIONER ROBERT KENNEY: Have you had
7 any occasions to have service calls or called the
8 company for inservice-related issues?

9 MR. BEXTERMUELLER: No, sir.

10 COMMISSIONER ROBERT KENNEY: I don't have
11 any other questions other than that. I will say
12 thank you again for coming and participating in the
13 process. I'm one of the Commissioners, but there
14 are five of us and there will be a transcript made
15 of the testimony that you've given tonight and the
16 other Commissioners will have an opportunity to take
17 your comments into consideration when we deliberate
18 in the rate case itself. So it is important that
19 you come out and provide your perspective and
20 provide your testimony on the record because it will
21 be taken into account. So thank you for
22 participating in the process and thank you for
23 coming out.

24 MR. BEXTERMUELLER: Appreciate the
25 opportunity.

1 JUDGE DANIEL JORDON: Thank you. Would
2 anyone else like to testify this evening? I don't
3 see anyone rush toward the podium. Oh, here comes
4 someone.

5 MS. GRAWEY: My name is Amy Grawey,
6 G-R-A-W-E-Y. I live at the same address.

7 JUDGE DANIEL JORDON: Please raise your
8 right hand as far as you are able.

9 (WITNESS IS SWORN)

10 JUDGE DANIEL JORDON: You are also a
11 customer of Missouri American Water?

12 MS. GRAWEY: I only raise the concern that I
13 don't have an option in my ability to choose a water
14 service provider. I have been very happy with my
15 service from Missouri American Water. I like the
16 quality. They e-mail me if they have to, and I
17 appreciate that.

18 We do have in our area one of the best
19 waters in the country. So I do appreciate that, but
20 with the continual rate increases, it makes me
21 consider going to another provider and I don't have
22 that option. So that is one of the things that is
23 troublesome to me when I get notices that the rate
24 increases and I don't have an option to go to
25 another provider. That's the only other concern I

1 have.

2 JUDGE DANIEL JORDON: Thank you. I have no
3 questions for you.

4 COMMISSIONER ROBERT KENNEY: No questions,
5 but thank you for taking the time to come and share
6 your thoughts with us.

7 THE WITNESS: Thank you.

8 JUDGE DANIEL JORDON: I neglected to ask
9 whether there were any questions from the other
10 parties. I'm seeing shaking heads from the staff
11 from public counsel. No questions of either of you.
12 Well, is there anyone else here that would like to
13 testify? I am seeing only one person.

14 I thank everyone for being here this
15 evening and, since there is no more testimony, no
16 more cross-examination of the witnesses, I will
17 adjourn this hearing and we will go off the record.
18 Thank you.

19

20

21

22

23

24

25

1 C E R T I F I C A T E

2 STATE OF MISSOURI)

3) SS

4 COUNTY OF ST. CHARLES)

5

6 I, Linda DeBisschop, Certified Shorthand
7 Reporter, with the firm of Midwest Litigation
8 Services, do hereby certify that I was
9 personally present at the proceedings had in
10 the above-entitled cause at the time and place
11 set forth in the caption sheet thereof; that I
12 then and there took down in stenotype the
13 proceedings had; and that the foregoing is a
14 full, true and correct transcript of such
15 stenotype notes so made at such time and place.

16

17 Given at my office in the County of St.

18 Louis, State of Missouri.

19

20

21 _____
Linda DeBisschop, CSR

22

23

24

25