BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

MIKE and CAROL MEDLIN,

Complainant,

٧.

File No. WC-2010-0357

RAYTOWN WATER COMPANY,

Respondent.

ORDER SETTING PRE-HEARING CONFERENCE

Issue Date: August 27, 2010

Effective Date: August 27, 2010

The Missouri Public Service Commission is scheduling a pre-hearing conference.

The pre-hearing conference's purpose and function is as follows:

(6) Parties may consider procedural and substantive matters at the prehearing conference which may aid in the disposition of the issues. Matters which require a decision may be presented to the presiding officer during the conference.

(7) Facts disclosed in the course of a prehearing conference and settlement offers are privileged and, except by agreement, shall not be used against participating parties unless fully substantiated by other evidence.[¹]

Parties shall participate as set forth below. At the prehearing conference, the parties shall

be prepared to discuss pending motions, exchanges of information, the number and nature

of witnesses and exhibits the parties intend to present at hearing, a procedural schedule,

and the possibilities for settlement. The Commission encourages the parties to continue

their attempts to resolve disputed matters among themselves and offers mediation services

for that purpose.

¹ 4 CSR 240-2.090.

THE COMMISSION ORDERS THAT:

1. The regulatory law judge assigned to this case ("RLJ") will convene a pre-hearing conference at 9:00 a.m., on September 20, 2010, in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri.

2. Complainant, Respondent, and the Commission's staff shall appear. The Office of Public Counsel may appear. Any such appearance may be either in person or through counsel, and may be either at the hearing room or by telephone.

3. Any appearance by telephone shall be made by (573) 522-5993 at the prehearing conference's start time.

4. The pre-hearing conference will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the pre-hearing conference shall contact the Commission before the pre-hearing conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

5. This order shall become effective immediately on issuance.

(S E A L)

BY THE COMMISSION

Steven C. Reed Secretary

Jordan, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 27th day of August 2010.