



Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

July 6, 2016

Mr. Hollis Brower Jr.
Riverfork Ranch Estates
786 Croley Blvd.
Nixa, MO 65714

RE: Operator Certification - PWS MO5036315

Dear Mr. Brower Jr.:

All community and non-transient non-community public water systems are required to employ a certified operator to oversee system operations and maintenance. Riverfork Ranch Estates (MO5036315) is required to have an operator certified at the DS-II distribution level or higher. Department of Natural Resources records indicate that your system does not have an operator certified at this level and is therefore in violation of Missouri Safe Drinking Water Regulation 10 CSR 60-14.010.

If you currently have a properly certified operator in charge of your water system, please contact us, at the phone number provided at the end of this letter, to update this information.

If you currently do not have a properly certified operator, your public water system may choose to have an employee obtain operator certification through the department or you may enter into a contractual agreement with a certified operator to maintain your water system.

Within 30 days of this notification, please contact the department to notify us of how you intend to obtain the services of a properly certified operator.

If you obtain the services of a certified operator through contract, within 30 days, please submit a copy of the agreement with the operator's name, address, telephone number, and certification number in writing to the Water Protection Program's Public Drinking Water Branch. The agreement shall indicate the responsibilities of the operator including, but not limited to, those listed in Missouri Safe Drinking Water Regulation 10 CSR 60-14.010(4)(F)1.

If you wish to have an employee become certified, please submit a corrective action plan to the department within 30 days of this notification for review and approval. The plan must be on letterhead, be signed by a person of authority and dated. The plan must include the name of the person to become certified, position/affiliation with the public water system, and a schedule for when the employee will take the certification exam.



OPC BW DIR "4"

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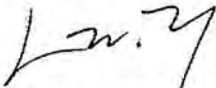
Mr. Hollis Brower Jr.
Page Two

Information on training courses and examination schedules can be found online at <http://dnr.mo.gov/env/wpp/opcert/oprtrain.htm>. You can also contact the Operator Certification Unit by phone at 800-361-4827 for more information on certification requirements.

If you have any questions regarding this letter, please contact Mr. Brent Weis by phone at 573-751-7834 or by mail at Department of Natural Resources, Water Protection Program, Public Drinking Water Branch, P.O. Box 176, Jefferson City, MO 65102-0176.

Sincerely,

WATER PROTECTION PROGRAM



Lance Dorsey
Compliance and Enforcement Section Chief

LD:bwa

c: Katie Hirtz, Environmental Scientist, Southwest Regional Office
Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch

5036315



Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

August 22, 2016

Mr. Hollis Brower Jr.
Riverfork Ranch Estates
786 Croley Blvd.
Nixa, MO 65714

RE: Letter of Warning – Operator Certification

Dear Mr. Brower Jr.:

All community and non-transient non-community public water systems are required to employ a certified operator to oversee system operations and maintenance. Riverfork Ranch Estates (MO5036315) is required to have an operator certified at the DS-II distribution level or higher. Department of Natural Resources records indicate that your system does not have an operator certified at this level and is therefore in violation of Missouri Safe Drinking Water Regulation 10 CSR 60-14.010.

If you currently have a properly certified operator in charge of your water system, please contact us, at the phone number provided at the end of this letter, to update this information.

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This Letter of Warning has been issued following a failure to respond to the July 6, 2016 notification issued by the department. Within 15 days of this notification, Riverfork Ranch Estates must provide proof to the department that they have obtained the services of a properly certified operator or enter into a department approved schedule (corrective action plan) to obtain the services of a certified operator. Failure to comply with these requirements may result in the department taking further enforcement action against your water system.

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Mr. Hollis Brower Jr.
Page Two

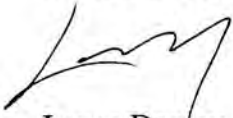
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Sincerely,


WATER PROTECTION PROGRAM



Lance Dorsey
Compliance and Enforcement Section Chief

LD:bwa

c: Ms. Katie Hirtz, Environmental Scientist, Southwest Regional Office
Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch



STATE OF MISSOURI
DEPARTMENT OF NATURAL RESOURCES

Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

www.dnr.mo.gov

September 21, 2016

CERTIFIED MAIL # 7014 2870 0000 8182 3434
RETURN RECEIPT REQUESTED

Mr. Hollis Brower Jr.
Riverfork Ranch Estates
786 Croley Blvd
Nixa, MO 65714

RE: Notice of Violation #DW1616 – Operator Certification

Dear Mr. Brower Jr.:

All community and non-transient non-community public water systems are required to employ a certified operator to oversee system operations and maintenance. Riverfork Ranch Estates (MO5036315) is required to have an operator certified at the DS-II distribution level, or higher. Department of Natural Resources records indicate that your system does not have an operator certified at this level and is therefore in violation of Missouri Safe Drinking Water Regulation 10 CSR 60-14.010.

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OPC BW DIR "4"

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Mr. Hollis Brower Jr.
Page Two

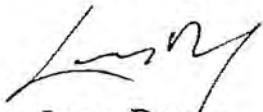
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If you have any questions regarding this letter, please contact Mr. Brent Weis by phone at 573-751-7834 or by mail at Missouri Department of Natural Resources, Water Protection Program, Public Drinking Water Branch, P.O. Box 176, Jefferson City, MO 65102-0176.

Sincerely,

WATER PROTECTION PROGRAM



Lance Dorsey
Compliance and Enforcement Section Chief

LD:bwa

c: Ms. Katie Hirtz, Environmental Scientist, Southwest Regional Office
Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch



Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

July 6, 2016

Mr. Hollis Brower Jr.
Midland Water Co.
786 Croley Blvd.
Nixa, MO 65714

RE: Operator Certification - PWS MO5040176

Dear Mr. Brower Jr.:

All community and non-transient non-community public water systems are required to employ a certified operator to oversee system operations and maintenance. Midland Water Co. (MO5040176) is required to have an operator certified at the DS-II distribution level or higher. Department of Natural Resources records indicate that your system does not have an operator certified at this level and is therefore in violation of Missouri Safe Drinking Water Regulation 10 CSR 60-14.010.

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OPC BW DIR "5"

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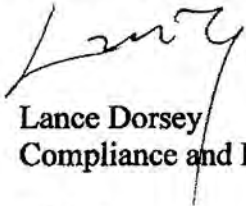
Mr. Hollis Brower Jr.
Page Two

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Sincerely,

WATER PROTECTION PROGRAM



Lance Dorsey
Compliance and Enforcement Section Chief

LD:bwa

c: Katie Hirtz, Environmental Scientist, Southwest Regional Office
Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch

5040176



Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

August 22, 2016

Mr. Hollis Brower
Midland Water Co
786 Croley Blvd.
Nixa, MO 65714

RE: Letter of Warning – Operator Certification

Dear Mr. Brower:

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Mr. Hollis Brower
Page Two

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WATER PROTECTION PROGRAM



Lance Dorsey
Compliance and Enforcement Section Chief

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Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch



Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

September 21, 2016

CERTIFIED MAIL # 7014 2870 0000 8182 3380
RETURN RECEIPT REQUESTED

Mr. Hollis Brower Jr.
Midland Water Co
786 Croley Blvd
Nixa, MO 65714

RE: Notice of Violation #DW1611 – Operator Certification

Dear Mr. Brower Jr.:

All community and non-transient non-community public water systems are required to employ a certified operator to oversee system operations and maintenance. Midland Water Co (MO5040176) is required to have an operator certified at the DS-II distribution level, or higher. Department of Natural Resources records indicate that your system does not have an operator certified at this level and is therefore in violation of Missouri Safe Drinking Water Regulation 10 CSR 60-14.010.

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OPC BW DIR "5"

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Mr. Hollis Brower Jr.
Page Two

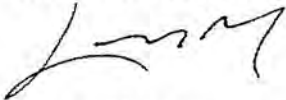
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Sincerely,

WATER PROTECTION PROGRAM



Lance Dorsey
Compliance and Enforcement Section Chief

LD:bwa

c: Ms. Katie Hirtz, Environmental Scientist, Southwest Regional Office
Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch



Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

September 21, 2016

CERTIFIED MAIL # 7014 2870 0000 8182 3359
RETURN RECEIPT REQUESTED

Mr. Hollis Brower Jr.
Bilyeu Ridge Water Company Llc
786 Croley Blvd
Nixa, MO 65714

RE: Notice of Violation #DW1608 – Operator Certification

Dear Mr. Brower Jr.:

All community and non-transient non-community public water systems are required to employ a certified operator to oversee system operations and maintenance. Bilyeu Ridge Water Company Llc (MO5036027) is required to have an operator certified at the DS-II distribution level, or higher. Department of Natural Resources records indicate that your system does not have an operator certified at this level and is therefore in violation of Missouri Safe Drinking Water Regulation 10 CSR 60-14.010.

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Mr. Hollis Brower Jr.
Page Two

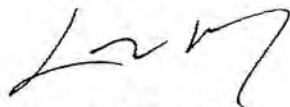
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Sincerely,

WATER PROTECTION PROGRAM

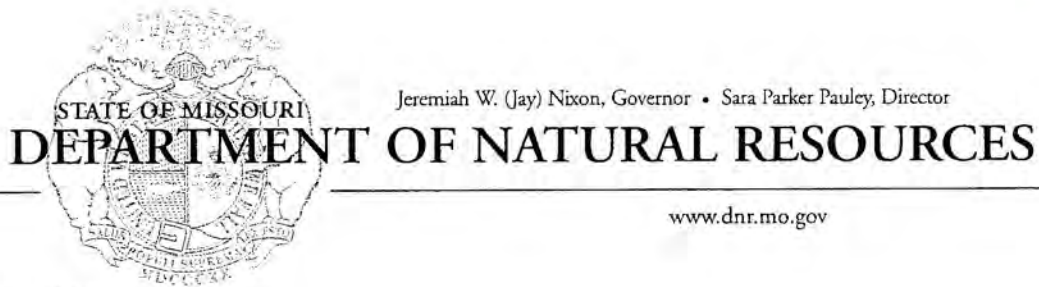


Lance Dorsey
Compliance and Enforcement Section Chief

LD:bwa

c: Ms. Katie Hirtz, Environmental Scientist, Southwest Regional Office
Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch

5036027



Jeremiah W. (Jay) Nixon, Governor • Sara Parker Pauley, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

August 22, 2016

Mr. Hollis Brower Jr.
Bilyeu Ridge Water Company LLC
786 Croley Blvd.
Nixa, MO 65714

RE: Letter of Warning – Operator Certification

Dear Mr. Brower Jr.:

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Mr. Hollis Brower Jr.
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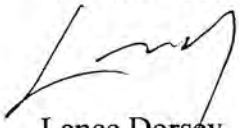
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WATER PROTECTION PROGRAM



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Compliance and Enforcement Section Chief

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DEPARTMENT OF NATURAL RESOURCES

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July 6, 2016

Mr. Hollis Brower Jr.
Bilyeu Ridge Water Company LLC
786 Croley Blvd.
Nixa, MO 65714

RE: Operator Certification - PWS MO5036027

Dear Mr. Brower Jr.:

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OPC BW DIR "6"

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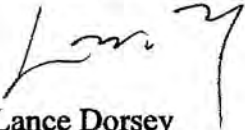
Mr. Hollis Brower Jr.
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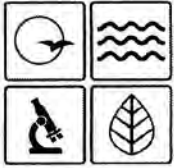
WATER PROTECTION PROGRAM



Lance Dorsey
Compliance and Enforcement Section Chief

LD:bwa

c: Katie Hirtz, Environmental Scientist, Southwest Regional Office
Ms. Darlene Helmig, Section Chief, Public Drinking Water Branch



Missouri Department of Natural Resources
Water Protection Program
Public Drinking Water Branch
P.O. Box 176
Jefferson City, MO 65102-0176
Notice of Noncompliance
Public Notice Required

Date of Report: March 2, 2016
PWS Name: Bilyeu Ridge Water Company LLC

PWS ID: MO5036027
County: Christian

Mail to:

Hollis H (Bert) Brower Jr
786 Croley Blvd
PO Box 1080
Nixa, MO 65714

Please notify us of any name or address changes

The following is a summary of the bacteriological analysis of water samples submitted for the period ending January 31, 2016.

Sample Type	Number Required	Number Taken
Routine	1 per MN	Zero

Violation Type:

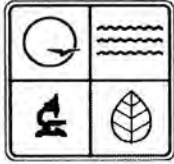
Monitoring (TCR), Routine Major

This is a violation of 10 CSR 60-4.020(1). No routine drinking water samples were collected for the testing of total coliform bacteria.

Required Actions:

1. The enclosures give instructions on how to perform public notice and a copy of the public notice itself to distribute, post and provide to any media.
2. Fill in the appropriate information requested on the certification page and sign where indicated.
3. Make copies of the certification and public notice (as seen by the public) for your files.
4. Send the completed certification and a copy of the public notice (as seen by the public) back to DNR at the address given.

For assistance, contact the Southwest Regional Office at 417-891-4300 or the Public Drinking Water Branch at (573) 526-6925.



Missouri Department of Natural Resources
 Water Protection Program
 Public Drinking Water Branch
 P.O. Box 176
 Jefferson City, MO 65102-0176



**Notice of Noncompliance
 Public Notice Required**

Date of Report: December 4, 2015
PWS Name: Bilyeu Ridge Water Company LLC
Mail to:

PWS ID: MO5036027
County: Christian

Hollis H (Bert) Brower Jr
 786 Croley Blvd
 PO Box 1080
 Nixa, MO 65714

Please notify us of any name or address changes

The following is a summary of the bacteriological analysis of water samples submitted for the period ending October 31, 2015.

Sample Type	Number Required	Number Taken
Routine	Five	One

Violation Type:

Monitoring (TCR), Routine Minor

This is a violation of 10 CSR 60-4.020(1), failure to collect enough valid routine samples for the month.

Required Actions:

1. Notify your water system customers in accordance with 10 CSR 60-8.010. The enclosures give instructions on how to perform public notice and a copy of the public notice itself to post, publish and/or distribute.
2. Fill in the information on the certification portion of the instruction sheet and sign where indicated.
3. Make copies of the certification and public notice (as seen by the public) for your files.
4. Send the completed certification and a copy of the public notice (as seen by the public) back to DNR at the address given.

For assistance, contact the Southwest Regional Office at 417-891-4300 or the Public Drinking Water Branch at (573) 751-5331.

