

DATA INFORMATION REQUEST
Missouri-American Water Company
WU-2017-0296

Requested From: Tim Luft
Date Requested: 7/11/17

Information Requested:

Refer to MAWC response to DR15.d stating "See response to OPC 0009 for notification of customer beginning early of 2017." Confirm that MAWC did not notify customers when the company discovered a lead service line prior to 2017.

Requested By: Timothy Opitz – Office of Public Counsel – timothy.opitz@ded.mo.gov

Information Provided:

Prior to 2017, MAWC did not have a formal notification process to notify the customer that lead was present on the customer owned portion of the service line.

OPC Exhibit No. 27
Date 9/27/17 Reporter lu
File No. WU-2017-0296