

**DATA INFORMATION REQUEST**  
**Missouri-American Water Company**  
**WU-2017-0296**

**Requested From:** Tim Luft  
**Date Requested:** 8/9/17

**Information Requested:**

Referencing the direct testimony of Bruce W. Aiton p. 10, 15-17 which states:

*Many customers, particularly those in older neighborhoods with populations that face economic constraints that make it difficult or impossible for them to pay for replacement, will have a difficult time replacing their lead service lines on their own.*

- Has MAWC's full lead line replacements to date specifically targeted neighborhoods whose populations face economic constraints? Additionally, Does MAWC plan on targeting neighborhoods whose populations face economic constraints?

**Requested By:** Geoff Marke – Office of Public Counsel – [geoff.marke@ded.mo.gov](mailto:geoff.marke@ded.mo.gov)

**Information Provided:**

To date MAWC has replaced lead service lines found on mains that had been prioritized for replacement during our 2016 planning cycle which did not include LSLR in the prioritization. MAWC's approach to replacing lead service lines is to give priority to the lead service lines that exist along the route of water main renewal projects and those found during emergency work.

The Company is currently updating its prioritization criteria for selecting water mains for renewal. The Company plans to consider the replacement of lead service lines without restriction on home owner economic constraints as part of its prioritization of main renewal projects.

Responsible witness: Bruce Aiton

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