Missouri Public Service Commission

Public Comments Report Hickory Hills Water & Sewer WR-2009-0151

Date: 3/9/2009

| Item | First Name | Last Name | City | State | Public Comments | Staff | Resolution |
|------------|------------|--------------|------------|-------|--|-------|------------------------------|
| P200900348 | Carl | Meisenheimer | California | MO | I feel the rate increase request of 100% is out of reason. Perhaps a lesser amount would be okay. I would like to see the city of california tke over the system. Thanks, Carl E. Meisenheimer | JMR | Letter sent January 7, 2009. |
| P200900848 | Tina | Bieri | California | MO | I believe that the business of providing water/sewer to customers should not be purely for-profit at the risk of ruining lives by "controlling" people's property values by way of dispensing basic necessities of water/sewer services with only the goal of getting their bills paid while the rest of us suffer by not getting basic life sustaining water & end up paying more for water than electricity! I sit here tonight with no water; not really sure what is going on. Problem: Greedy business owner. | JMR | Letter sent January 7, 2009. |
| Letter | Bud | Parry | California | MO | See attached. | JMR | Letter sent January 7, 2009. |

December 24, 2008

Re:Rate Increase SR-2009-0154 WR-20090151



DEC 2 9 2008

UTILITY OPERATIONS DIVISION

For years prior to June of 2006 the Hickory Hills Water and Sewer Co. Inc. totally ignored directives from DNR for the lagoon to become compliant with current DNR regulations. Deadlines came and went, fines were to be accessed if deadlines were not met and yet nothing was accomplished.

Now after years of the owner allowing the lagoon to deteriorate even with the threat of fines, we, the consumers may be facing the responsibility for bringing the lagoon into compliance.

It is our understanding that Mr. Clifford remains the sole owner of the entire company, including the lagoon, and yet we may have to "fix his mess". There is something seriously wrong with this picture.

Mr. & Mrs. Bud Parry

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