

Appendix B

Summary of Customer Comments

Missouri Public Service Commission
Public Comments Report WR-2007-0020

Date : 8/15/2006

Public Comment ID.	Utility Type	Company Name	First Name	Last Name	City	State	Public Comments	Office Receiving Comment
P200700140	Water	Aqua Missouri, Inc. (CU)-(Water)	Linda	Allom	Sedalia	MO	Customer is against any increase in rates in her water bill. Thinks that the percentage is too high.	PSC
P200700385	Both	Aqua Missouri, Inc. (CU)-(Water) (Sewer)	Kahte	Brankamp	Sedalia	MO	(Pam) Opposes rate increase.	PSC
P200700362	Water	Aqua Missouri, Inc. (CU)-(Water)	Edmond	Cody	Shell Knob	MO	(Pam) Opposes rate increase.	PSC
P200700201	Water	Aqua Missouri, Inc. (CU)-(Water)	Kenneth	Fletcher	Branson	MO	Opposes rate increase. Co asking for way too much of an increase.	PSC
P200700372	Water	Aqua Missouri, Inc. (CU)-(Water)	Juan	Gonzalez	Sedalia	MO	Don't understand why such a large increase is needed; families in Maplewood are not wealthy. Increase will greatly affect those	PSC
P200700147	Water	Aqua Missouri, Inc. (CU)-(Water)	Joshua	Holliday	Shell Knob	MO	Opposes rate increase.	PSC
P200700388	Water	Aqua Missouri, Inc. (CU)-(Water)	Roy	Lawson	Hollister	MO	(Pam) Opposes rate increase.	PSC
P200700235	Water	Aqua Missouri, Inc. (CU)-(Water)	Ann	Puckett	Branson	MO	Opposes rate increase. Is a widow and lives on a fixed income. Cannot afford this.	PSC
P200700164	Water	Aqua Missouri, Inc. (CU)-(Water)	Darryl	Renner	Shell Knob	MO	Opposes rate increase. Owner of Play- Port Resort. Says that this increase is going to cost him \$96 a month.	PSC
P200700354	Water	Aqua Missouri, Inc. (CU)-(Water)	Shane	Spalding	Holts Summit	MO	Opposes rate increase.	PSC
P200700149	Water	Aqua Missouri, Inc. (CU)-(Water)	Robert	Vedder	Warsaw	MO	Opposes rate increase as the company has proposed. Thinks the amount they are asking for is too much at one time. On fixed	PSC

P200700112	Both	Aqua Missouri, Inc. (CU)- (Sewer)	Mildred	White	Sedalia	MO	Also commenting on WR-2007-0020. Opposes both rate increases.	PSC
P200700154	Water	Aqua Missouri, Inc. (CU)- (Water)	Angela	Woods	Shell Knob	MO	Opposes rate increase. Happy with the current rate system. May months her family doesn't use the 1,000 gallons they are	PSC
Letter	Both	Aqua Missouri, Inc. (CU)	Juanita	Adams	Sedalia	MO	See attached.	PSC
Email	Water	Aqua Missouri, Inc. (CU)- (Water)	Cindy	Benward	Eugene	MO	See attached.	Both
Telephone	Water	Aqua Missouri, Inc. (CU)- (Sewer)	Wilbur	Burton	Jefferson City	MO	See attached.	OPC
Telephone	Both	Aqua Missouri, Inc. (CU)	Harry & Dixie	Hammond	Sedalia	MO	See attached.	OPC
Letter	Both	Aqua Missouri, Inc. (CU)	Juanita	Hartin	Sedalia	MO	See attached.	PSC
Telephone	Water	Aqua Missouri, Inc. (CU)- (Water)	Sue	Hasse	Sedalia	MO	See attached.	OPC
Letter	Water	Aqua Missouri, Inc. (CU)- (Water)	Leroy & Vicky	Hill	Sedalia	MO	See attached.	PSC
Email	Both	Aqua Missouri, Inc. (CU)	Brad	Jones	Sedalia	MO	See attached.	OPC
Email	Water	Aqua Missouri, Inc. (CU)- (Water)	T & J	Marine		MO	See attached.	PSC
Email	Both	Aqua Missouri, Inc. (CU)	Steven & Michelle	Nesler		MO	See attached.	PSC
Letter	Both	Aqua Missouri, Inc. (CU)	Brooking Park Retirement	Village	Sedalia	MO	See attached.	PSC