### BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Small Company Rate Increase Request of Tri-States Utility. Inc.	)	Case No. WR-2009-0058
merease reducsi or ru-states office.	,	

### NOTICE OF AGREEMENT REGARDING DISPOSITION OF SMALL COMPANY RATE INCREASE REQUEST

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through counsel, and for its Notice of Agreement Regarding Disposition of Small Company Rate

Increase Request ("Agreement Notice") states the following to the Missouri Public Service Commission ("Commission").

- 1. On September 27, 2008, (unless noted otherwise, all dates herein refer to the year 2008) Tri-States Utility, Inc. ("Company") submitted to the Commission revised tariff sheets to implement increases in its miscellaneous service charges, and other tariff changes, and the instant case was established.
- 2. As is noted in the Company's tariff filing transmittal letter, the changes contained in the subject revised tariff sheets are based upon a *Unanimous Agreement Regarding Disposition of Small Water Company Rate Increase Request* ("Unanimous Agreement") entered into by the Company, the Staff and the Office of the Public Counsel. As is also noted in the Company's tariff filing transmittal letter, the Disposition Agreement pertains to the small company rate increase request that the Company submitted to the Commission on January 31 (Tracking File No. QW-2008-0010).
- 3. Included in Appendix A attached hereto is a copy of the above-referenced Unanimous Agreement. Various documents related to the Unanimous Agreement are also included in Appendix

A as attachments to the agreement. Additionally, affidavits from the Staff members that participated in the investigation of the Company's Request are included in Appendix A.

- 4. The Staff notes that the Company and the Staff previously agreed to an extension of the 150-day tariff filing period that normally applies to small company rate increase requests, and that a copy of the extension agreement is included as Item No. 10 in the above-referenced Tracking File for the Company's Request.
- 5. Consistent with established internal operating procedures pertaining to small company rate increase requests, the Staff intends to file its recommendation in this case no later than the end of business on September 19, 2008.

**WHEREFORE**, the Staff respectfully submits this Agreement Notice and the attached Appendix for the Commission's information and consideration in this case.

Respectfully Submitted,

### /s/ Steven C. Reed

Steven C Reed Missouri Bar No. 40616

Shelley Syler Brueggemann Missouri Bar No. 52173

Attorneys for the Staff of the Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102 (573) 751-3015 (573) 751-9285 (Fax)

#### **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of this Agreement Notice and the attached Appendix have been provided, either by first-class mail, by electronic mail, by facsimile transmission or by hand-delivery, to each attorney and/or party of record for this case on this 3rd day of September 2008.

### /s/ Steven C. Reed

### APPENDIX A

# STAFF PARTICIPANT AFFIDAVITS AND DISPOSITION AGREEMENT & ATTACHMENTS

CASE NO. WR-2009-0058

Note: To browse through this document by item, click on the "Bookmark" tab at the top of the menu bar to the left of the screen and then click on the item that you want to see.

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### Staff Participant Affidavits

James M. Russo – Water & Sewer Department

Kim Bolin – Auditing Department

Rosella Schad – Engineering & Management Services Department

Randy Cole – Engineering & Management Services Department

### BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

#### **AFFIDAVIT OF JAMES M. RUSSO**

STATE OF MISSOURI	) ) SS	CASE NO. WR-2009-0058
COUNTY OF COLE	)	

COMES NOW James M. Russo, being of lawful age, and on his oath states the following: (1) that he is the Rate and Tariff Examination Supervisor of the Missouri Public Service Commission's Water & Sewer Department: (2) that he participated in the Staff's investigation of the small company rate increase request that is the subject of the instant case; (3) that he was responsible for the preparation of the following Unanimous Agreement Regarding Disposition of Small Water and Sewer Company Rate Increase Request ("Disposition Agreement"); (4) that he was responsible for the preparation of Attachments A & B to the Disposition Agreement; (5) that he has knowledge of the matters set forth in the Disposition Agreement and the above-referenced attachments thereto; and (6) that the matters set forth in the Disposition Agreement and the above-referenced attachments thereto are true and correct to the best of his knowledge, information and belief.

James M. Russo

Rate/& Tariff Examination Supervisor
Water and Sewer Department

Subscribed and sworn to before me this 2nd day of September, 2008.

Notary Public

NOTARY OF MISS

SUSAN L. SUNDERMEYER My Commission Expires September 21, 2010 Callaway County Commission #06942086

#### BEFORE THE PUBLIC SERVICE COMMISSION

### OF THE STATE OF MISSOURI

### AFFIDAVIT OF KIM BOLIN

STATE OF MISSOURI		)	
	SS.	)	Case No. WR-2009-0058
COUNTY OF COLE		)	
		)	

**COMES NOW** Kim Bolin, being of lawful age, and on her oath states the following: (1) that she is a Utility Regulatory Auditor V in the Missouri Public Service Commission's Auditing Department; (2) that she participated in the Staff's investigation of the small company rate increase request that is the subject of the instant case; (3) that she has knowledge of the foregoing Unanimous Agreement Regarding Disposition of Small Water and Sewer Company Rate Increase Request ("Disposition Agreement"); (4) that she was responsible for the preparation of Attachment C to the Disposition Agreement; (5) that she has knowledge of the matters set forth in Attachment C to the Disposition Agreement; and (6) that the matters set forth in Attachment C to the Disposition Agreement are true and correct to the best of her knowledge, information, and belief.

> Kim Bolin Utility Regulatory Auditor V **Auditing Department**

Subscribed and sworn to before me this

day of September, 2008.

**NIKKI SENN** Notary Public - Notary Seal State of Missouri Commissioned for Osage County My Commission Expires: October 01, 2011 Commission Number: 07287016

### **BEFORE THE PUBLIC SERVICE COMMISSION**

### **OF THE STATE OF MISSOURI**

### AFFIDAVIT OF ROSELLA L. SCHAD, PE, CPA

STATE OF MISSOURI		) .	
	SS.	)	Case No. WR-2009-0058
COUNTY OF COLE		)	
		)	•

COMES NOW Rosella L. Schad, being of lawful age, and on her oath states the following: (1) that she is a Utility Regulatory Engineer I in the Missouri Public Service Commission's Engineering & Management Services Department; (2) that she participated in the Staff's investigation of the small company rate increase request that is the subject of the instant case; (3) that she has knowledge of the foregoing Unanimous Agreement Regarding Disposition of Small Water and Sewer Company Rate Increase Request ("Disposition Agreement"); (4) that she was responsible for the preparation of Attachment D to the Disposition Agreement; (5) that she has knowledge of the matters set forth in Attachment D to the Disposition Agreement; and (6) that the matters set forth in Attachment D to the Disposition Agreement are true and correct to the best of her knowledge, information, and belief.

Rosella L. Schad, PE, CPA
Utility Regulatory Engineer I

Engineering & Management Services Department

Subscribed and sworn to before me this

day of September, 2008.

NIKKI SENN
Notary Public - Notary Seal
State of Missouri
Commissioned for Osage County
My Commission Expires: October 01, 2011
Commission Number: 07287016

Notary Public

### BEFORE THE PUBLIC SERVICE COMMISSION

### OF THE STATE OF MISSOURI

### AFFIDAVIT OF RANDALL COLE III

STATE OF MISSOURI		)	
	SS.	)	Case No. WR-2009-0058
COUNTY OF COLE		)	
		• )	

COMES NOW Randall Cole III, being of lawful age, and on his oath states the following: (1) that he is a Utility Management Analyst II in the Missouri Public Service Commission's Engineering and Management Services Department; (2) that he participated in the Staff's investigation of the small company rate increase request that is the subject of the instant case; (3) that he has knowledge of the foregoing *Unanimous Agreement Regarding Disposition of Small Water and Sewer Company Rate Increase Request* ("Disposition Agreement"); (4) that he was responsible for the preparation of Attachment E to the Disposition Agreement; (5) that he has knowledge of the matters set forth in Attachment E to the Disposition Agreement; and (6) that the matters set forth in Attachment E to the Disposition Agreement are true and correct to the best of his knowledge, information, and belief.

Randall Cole III

Utility Management Analyst II

Engineering and Management Services Department

Subscribed and sworn to before me this

\_day of September, 2008.

Notary Public - Notary Seal State of Missouri Commissioned for Osage County My Commission Expires: October 01, 2011 Commission Number: 07287016

**NIKKI SENN** 

Notary Public

### Unanimous Disposition Agreement

### UNANIMOUS AGREEMENT REGARDING DISPOSITION OF SMALL WATER COMPANY REVENUE INCREASE REQUEST

### TRI-STATES UTILITY, INC.

### MO PSC TRACKING FILE NO. QW-2008-0010

#### **BACKGROUND**

Tri-States Utility, Inc. (Company) initiated the small company revenue increase request (Request) for water service that is the subject of the above-referenced Missouri Public Service Commission (Commission) tracking file by submitting a letter to the Secretary of the Commission in accordance with the provisions of Commission Rule 4 CSR 240-3.635, Water Utility Small Company Rate Increase Procedure (Small Company Procedure). In its request letter, which was received at the Commission's offices on January 31, 2008, the Company set forth its request for an increase of \$1,450,000 in its total annual water service operating revenues. In its request letter, the Company also acknowledged that the design of its customer rates, service charges, customer service practices, general business practices and general tariff provisions would be reviewed during the Commission Staff's (Staff) review of the revenue increase request, and could thus be the subject of Staff recommendations. The Company provides service to approximately 3,445 customers, the vast majority of which are residential customers.

Pursuant to the provisions of the Small Company Procedure and related internal operating procedures, the Staff initiated an audit of the Company's books and records, a review of the Company's customer service and general business practices, a review of the Company's existing tariff, an inspection of the Company's facilities and a review of the Company's operation of its facilities. (Hereafter, these activities are collectively referred to as the Staff's "investigation" of the Company's Request.)

Upon completion of its investigation of the Company's Request, the Staff provided the Company and the Office of the Public Counsel (OPC) various information regarding the results of the investigation, as well as its initial recommendations for resolution of the Company's Request.

### RESOLUTION OF THE COMPANY'S REQUEST

Pursuant to negotiations held subsequent to the Company's and the OPC's receipt of the above-referenced information regarding the Staff's investigation of the Company's Request, the Staff, the Company and the OPC hereby state the following agreements.

Small Company Revenue Increase Disposition Agreement MO PSC Tracking File No. QW-2008-0010 Tri-States Utility, Inc. – Page 2 of 4 Pages

- (1) That for the purpose of implementing the agreements set out herein, the Company will file proposed tariff revisions with the Commission containing the miscellaneous tariff charges and language set out in the example tariff sheets attached hereto as Attachment A, with those proposed tariff revisions bearing an effective date of September 29.
- (2) That except as otherwise noted in the agreements below, the ratemaking income statement attached hereto as Attachment B accurately reflects the Company's annualized revenues generated by its current customer rates, the agreed-upon total annualized cost of service for the Company, and the resulting agreed-upon continuance of the existing rates is sufficient for the Company to recover its cost of service.
- (3) That the audit workpapers attached hereto as Attachment C, which include consideration of a capital structure of 1.04% equity for the Company and a rate of return of 8.34%, accurately reflect the agreed-upon total annualized cost of service for the Company and provide the basis for the ratemaking income statement referenced in item (2) above.
- (4) That the schedule of depreciation rates attached hereto as Attachment D, which includes the depreciation rates used by the Staff in its revenue requirement analysis, should be the prescribed schedule of water plant depreciation rates for the Company.
- (5) That the Company agrees not to file a rate case for a period of at least six months after the transfer of the water system stock being proposed in case WF-2009-0018.
- (6) That the Company will maintain its financial records in accordance with the Commission's Uniform System of Accounts.
- (7) That the Company will develop Continuous Property Records for its Plant in Service accounts for plant, depreciation reserve, CIAC and CIAC depreciation reserve using the amounts that Staff included in this case.
- (8) That the Company will implement the recommendations contained in the Engineering & Management Services Department ("EMSD") Report attached hereto as Attachment E no later than December 31, 2008.
- (9) If the commission approves the proposed tariff revisions resulting from this Unanimous Agreement, the Company will mail its customers a written notice of the revised rates and charges included in those tariff revisions. The notice will include a summary of the impact of the revised rates on an average residential customer's bill, and will be mailed to the customers either prior to or with the first billing issued under the revised rates. When the Company mails the notice to its customers, it will also send a copy to the Staff and the Staff will file a copy in the subject case file.

Small Company Revenue Increase Disposition Agreement MO PSC Tracking File No. QW-2008-0010 Tri-States Utility, Inc. – Page 3 of 4 Pages

- (10) That the Company acknowledges that the Staff will, and the OPC may, conduct follow-up reviews of the Company's operations to ensure that the Company has complied with the provisions of this Disposition Agreement.
- (11) That the above agreements satisfactorily resolve all issues identified by the Staff, the OPC and the Company regarding the Company's Request, except as otherwise specifically stated.

### **ADDITIONAL MATTERS**

Other than the specific conditions agreed upon and expressly set out herein, the terms of this Disposition Agreement reflect compromises between the Staff, the Company and the OPC, and none of the parties have agreed to any particular ratemaking principle in arriving at the amount of the annual operating revenue increase specified herein.

The Company and the Staff acknowledge that they have previously agreed to an extension of the normal "Day-150" date by which an agreement regarding the resolution of a small company revenue increase request is to be reached. A Copy of the extension agreement can be found in the above-referenced EFIS Tracking File for the Request.

The Company and the OPC acknowledge that the Staff will be filing this Disposition Agreement, and the attachments hereto, in the case that will be opened when the Company files the proposed tariff revisions called for in the agreement. The Company and the OPC also acknowledge that the Staff will be making another filing in that case that will include the following: (a) the Staff's recommendation for approval of the subject proposed tariff revisions, and any related recommendations; (b) background information regarding the Company's Request and the Staff's investigation thereof; (c) information regarding the status of the Company's payment of its Commission assessments; (d) information regarding the status of the Company's submission of its Commission annual reports; (e) information regarding the status of the Company's submission of its Commission annual statement of operating revenues; (f) information regarding any other cases that the Company may have before the Commission; (g) information regarding any recent Notices of Violations that the Department of Natural Resources has issued to the Company; and (h) information regarding the status of the Company's corporate standing with the Secretary of State.

Additionally, the Company and the OPC agree that the Staff shall have the right to provide whatever oral explanation the Commission may request regarding the rate case that will be opened

Small Company Revenue Increase Disposition Agreement MO PSC Tracking File No. QW-2008-0010 Tri-States Utility, Inc. – Page 4 of 4 Pages

when the Company files the proposed tariff revisions called for in this Disposition Agreement, at any agenda meeting at which that case is noticed to be considered by the Commission. To the extent reasonably practicable, the Staff will provide the Company and the OPC with advance notice of any such agenda meeting so that they may have the opportunity to also be represented at the meeting.

### **EFFECTIVE DATE AND SIGNATURES**

This Disposition Agreement shall be considered effective as of the date that the Company files the proposed tariff revisions required herein with the Commission.

Date

Agreement Signed and Dated:	
Tong	8/27/08
Terry L. McCullough	Date
CPA	
Tri-States Utility, Inc.	
	8-26-08
Jim Busch	Date
Manager – Water & Sewer Department	
Missouri Public Service Commission Staff	
D. Silva & Dollar	8-27-08

#### List of Attachments

Christina L. Baker

Assistant Public Counsel
Office of the Public Counsel

Attachment A - Example Tariff Sheets

Attachment B - Ratemaking Income Statement

Attachment C - Audit Workpapers

Attachment D - Schedule of Depreciation Rates

Attachment E - EMSD Report

# Agreement Attachment A Example Tariff Sheets

FORM NO. 1	3 P.S.C. MO No. <u>1</u>	1 <sup>ST</sup>	<del>Original</del>	
Canceling P.	S.C. Mo. No1		Revised Sh	eet No. <u>6</u>
_				heet No. <u>6</u>
			-Revised	<u> </u>
Tri State Uti	lity, Inc.		110 (150 0	own on Service Map
	uing Company			inity, Town or City
		Cabadula of Camina (	Ole a serie a	
		Schedule of Service (	<u>onarges</u>	
	These charges ar provided for in the c	re applicable to the orresponding rules:	Company's S	Services
	Late Charges:			*
	be rendered net, be considered delinque be considered delin charge of \$6.50 or the	e and distributed at mo earing the last date or ent. The period after v quent is 21 days after hree percent (3%) per is more, will be added	n which payment which payment we r rendition of the month times the	will be vill then bill. A unpaid
	Returned Check Ch	arge:		*
	A returned check checks returned from	narge of \$25 per chec m the bank unpaid.	k will be charge	d on all
	Meter Test Fee:			*
		Customer for a meter cordance with Rule 12	•	by said
	Connection Inspecti	on Fee:		*
	Customer water ser	Customer for inspection vice lines to Company le No. 5 shall be \$40.0	y service connec	
	ates new rate or text cates Change			
Date of Issue_	May 23, 1997 Month/Day/Year		Date Effective:	June 23, 1997 Month/Day/Year
Igguad Dy		Procident UCO 5 I	Day 1485 Dramas	on MO 65616
Issued By:	Name of Officer	President, HCO 5, E title	•	dress

<b>FORM N</b>	10. 13	P.S.C. M	<b>10 No.</b> 1	1 <sup>ST</sup>
<b>FURMIN</b>	1U. IS	P.S.C. I	10 NO. 1	Τ.

Original Sheet No. 6A

Tri State Utility,	Inc.
Name of Issuing	Company

For: <u>Area as shown on Service Map</u> Community, Town or City

### Schedule of Charges (continued)

#### New Service Connection Fee:

New 3/4" service connection fee \$850.00 + (If unusual construction or equipment expense is required (See Rule 4(c)) actual costs)

The connection fee for a service larger than 3/4" shall be the actual cost of installation.

#### Service Fees:

Service fee shall be charged to any customer for which service was requested or discontinued when there is a Company owned meter setting or lockable valve located outside the customers dwelling.

Turn-On Charge after service disconnection by Company for violation of the Company's Rules and Regulations (see Rule 7). \$25.00

Turn-On Charge for initiating new service to an existing meter setting when a physical turn-on is required \$25.00

Turn-Off or Turn-On Charges applicable to customers requesting temporary disconnection of service (see Rule 8) \$25.00

Call-Out Charge during regular business hours for service that is not the fault of the Company \$25.00 per hour

Call-Out Charge after regular business hours for service that is not the fault of the Company \$40.00 per hour

- \* Indicates new rate or text
- + Indicates Change

Date of Issue	<u>May 23, 1997</u>		Oate Effective:	June 23, 1997
	Month/Day/Year			Month/Day/Year
Issued By:		President, HCO 5, 1	Box 1485, Brans	on, MO 65616
,	Name of Officer	title	ad	dress

### Agreement Attachment B

Ratemaking Income Statement

### Tri-States Utility, Inc.

### Rate Making Income Statement-Water

	Operating Revenues at Current Rates		
1	Tariffed Rate Revenues *	\$	959,382
2	Other Operating Revenues *	\$	31,998
3	Total Operating Revenues	\$	991,380

<sup>4 \*</sup> See "Revenues - Current Rates" for Details

	Cost of Service			
	Item	-	Amount	
1	Pumping Equipment-Purchased Power	\$	95,664	
2	Water Treatment Expense-Chemicals	\$	2,735	
3	Maintenance Expense-Pumping Plant	\$	14,931	
4	Materials and Supplies	\$	2,318	
5	Maintenance Expense-Outside Labor	\$	115,971	
6	Contractual Services-Engineering	\$	1,556	
7	Contractual Services-Testing	\$	526	
8	Administration & General - Salaries	\$	84,536	
9	Officers & Directors-salaries	\$	67,591	
10	Contractual Services-Accounting	\$	10,499	
11	Contractual Services-Legal	\$	=	
12	Contractual Services-Other	\$	=	
13	Employee Pensions & Benefits	\$	8,946	
14	Postage Expense	\$	12,228	
15	Office Supply Expense	\$	6,653	
16	Customer Records & Collection Expense	\$	7,998	
17	Bad Debt Expense	\$	12,571	
18	Insurance Expense	\$	41,283	
19	Rental Expense	\$	96,000	
20	Transportation Expense	\$	34,492	
21	Regulatory Commission Expense	\$	20,560	
22	Miscellaneous General Expenses	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	32,292	
23	Sub-Total Operating Expenses	\$	669,350	
24	Property Taxes	\$ \$ \$ \$ \$ \$ <b>\$</b>	-	
	MO Franchise Taxes	\$	-	
26	Employer FICA Taxes	\$	22,180	
	Federal Unemployment Taxes	\$	-	
28	State Unemployment Taxes	\$	-	
	State & Federal Income Taxes	\$		
30	Sub-Total Taxes		22,180	
	Depreciation Expense	\$	147,573	
	Amortization of Utility Plant (computer system)	- \$	(13,781)	
	Sub-Total Depreciation/Amortization		133,792	
34	Return on Rate Base	\$	163,876	
35	Total Cost of Service	\$	989,198	
36	Overall Revenue Increase Needed	\$	(2,182)	

# Agreement Attachment C Audit Workpapers

Revised

BOLIN 16:33

07/22/2008

### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

### Revenue Requirement

ine			8.33%		8.34%		8.34%
			Return		Return		Return
	(A)		(B)		(C)		(D)
1	Net Orig Cost Rate Base (Sch 2)	\$	1,964,941	\$	1,964,941	\$	1,964,941
2	Rate of Return		8.33%		8.34%		8.34%
k 4	Net Operating Income Requirement	\$	163,680	\$	163,876	\$	
1	Net Income Available (Sch 9)	\$ -			166,059		
* *	********				*****		
5	Additional NOIBT Needed	\$	(2,379)	\$	(2,183)	\$	(2,183)
5.	Income Tax Requirement (Sch 11)						-
•	Required Current Income Tax	\$	0	\$	0	\$	0
	Test Year Current Income Tax	\$	0	\$	0	\$	0
k #	Additional Current Tax Required	******* \$	0	\$	0	\$	0
ł	Additional carrone fan hogazou	•		•			
	Required Deferred ITC	\$	0	\$	0	\$	0
	Test Year Deferred ITC	\$	0	\$	0	\$	0
* *	*********	******* \$	**************************************	*****	· · · · · · · · · · · · · · · · · · ·	***** \$	0
2	Additional Deferred ITC Required		-		•	•	-
. W 7							
3	Total Additional Tax Required	\$	0	\$	0	\$	0
***	*********	*******	*******	****	*******	*****	********
	Gross Revenue Requirement	\$	(2,379)		(2,183)		(2,183)

FOSTER

Revised

16:33 07/22/2008

### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Rate Base

ine	Description	Ап	ount
	(A)		(B)
1	Total Plant in Service (Sch 3)	\$	2,795,883
	Subtract from Total Plant		
2	Depreciation Reserve (Sch 6)	\$	609,679
3	Net Plant in Service	\$	2,186,204
	Add to Net Plant in Service		
4	Cash Working Capital (Sch 8)	\$	0
5	Materials and Supplies		30,894
6	Prepaid Insurance		0
-			
	Subtract from Net Plant		
7	Federal Tax Offset 0.0000 %	\$	0
8	State Tax Offset 0.0000 %		0
9	City Tax Offset 0.0000 %		. 0
10	Interest Expense Offset 0.0000 %		0
11	Customer Advances for Construction		1,750
12	Contribution in aid of Construction		261,084
13	CIAC Depreciation		(13,781)
14	Deferred Income Taxes-Depreciation		0
15	Customer Deposits		3,104
16	Total Rate Base	\$	1,964,941

Revised

FOSTER
16:33 07/22/2008

### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Total Plant in Service

Line No	Acct	Description	Tot Com	al pany	otal Co ijustment		Alloc Factor	ırisdictional ljustment	L	justed risdictiona
		(A)		(B)	 (C)		(D)	 (E)		 (F)
	Intang	ible Plant								
1	301.100	Organization	\$	0	\$	0	100.0000	\$ 0	P-1	\$ 0
2	302.100	Franchise and Consents		0		0	100.0000	0	P-2	0
3	303.000	Miscellaneous Intangible Plant		0		0	100.0000	0	P-3	0
4		Total	\$	0	\$ 	0		\$ 0		\$ 0
	Source	of Supply & Pumping Plant								
5	310.000	Land & Land Rights	\$	0	\$	0	100.0000	\$ . 0	P-4	\$ 0
6	311.000	Structures & Improvements		10,859		0	100.0000	0	P-5	10,859
7	312.000	Collecting & Impounding Reservoirs		0		0	100.0000	0	P-6	0
8	313.000	Lake, River & Other Intakes		0		0	100.0000	0	P-7	C
9	314.000	Wells & Springs		539,311		0	100.0000	5,792	P-8	545,103
10	315.000	Infiltration Galleries & Tunnels		0		0	100.0000	0	P-9	C
11	316.000	Supply Mains		113,011	•	0	100.0000	0	P-10	113,011
12	317.000	Other Water Source Plant		0		0	100.0000	0	P-11	Ċ
13	320.000	Land & Land Rights - Pumping Plant		0		0	100.0000	0	P-12	C
14	321.000	Structures & Improvements - Pumping		29,772		0	100.0000	0	P-13	29,772
15	322.000	Boiler Plant Equipment		0		0	100.0000	. 0	P-14	C
16	323.000	Other Power Production Equipment		0		0	100.0000	0	P-15	C
17	324.000	Steam Pumping Equipment		0		0	100.0000	0	P-16	0
18	325.000	Electric Pumping Equipment		61,190		0	100.0000	0	P-17	61,190
19	326.000	Diesel Pumping Equipment		0		0	100.0000	0	P-18	O
20	327.000	Hydraulic Pumping Equipment		0		0	100.0000	0	P-19	0
21	328.000	Other Pumping Equipment		0		0	100.0000	 0	P-20	 0 
22		Total	\$	754,143	\$	0		\$ 5,792	-	\$ 759,935
	Water '	Treatment Plant								
23	330.000	Land & Land Rights	\$	0	\$ -	0	100.0000	\$ 0	P-21	\$ 0
24	331.000	Structures & Improvements		28,701		0	100.0000	0	P-22	28,701
25	332.000	Water Treatment Equipment		31,380		0	100.0000	0	P-23	31,380
26	333.000	Other		0		0	100.0000	0	P-24	0

\$

60,081 \$

0

27

Total

60,081

Revised

FOSTER

16:33 07/22/2008

### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Total Plant in Service

ine Io	Acct	Description	Total Compan	у	Total Co Adjustment	:	Alloc Factor		isdictional ustment		-	usted isdictional
		(A)		- 	(C)	<del>-</del>	(D)		(E)			(F)
		12-7			, , ,							
	Transm	nission & Distribution Plant										
28	340.000	Land & Land Rights	\$	0	\$	0	100.0000	\$	0	P-25	\$	0
29	341.000	Structures & Improvements		0		0	100.0000		0	P-26		0
30	342.000	Distribution Reservoirs & Standpipe		383,912		0	100.0000		0	P-27		383,912
31	343.000	Transmission & Distribution Mains	•	209,839		0	100.0000		0	P-28		209,839
32	344.000	Fire Mains		0		. 0	100.0000		0	P-29		0
33	345.000	Services		39,309		0	100.0000		262,834	P-30		302,143
34	346.000	Meters		747,076		0	100.0000		89,067	P-31		836,143
35	348.000	Hydrants		25,500		0	100.0000		0	P-32		25,500
36	349.000	Other Transmission & Distribution P		0		0	100.0000		0	P-33		0
37		Total	\$ 1,	405,636	\$	0		\$	351,901		\$	1,757,537
	Genera	al Plant							•			
38	389.000	Land & Land Rights	\$	0	\$	0	100.0000	\$	0	P-34	\$	0
39	390.000	Structures & Improvements		0		0	100.0000		0	P-35		0
40	391.000	Office Furniture & Equipment		5,184		0	100.0000		0	P-36		5,184
41		Office Computer Equipment		38,252		0	100.0000		0	P-37		38,252
42	392.000	Transportation Equipment		164,580		0	100.0000		(107,212)	P-38		57,368
43	393.000	) Stores Equipment		0		0	100.0000		0	P-39		0
44	394.000	Tools, Shop & Garage Equipment		31,929		0	100.0000		0	P-40		31,929
45		Laboratory Equipment		0		0	100.0000		0	P-41		0
46		) Power Operated Equipment		78,676		0	100.0000		. 0	P-42		78,676
47		Communication Equipment		2,051		0	100.0000		0	P-43		2,051
48		Miscellaneous Equipment		0		0	100.0000		0	P-44		0
49		Other Tangible Plant		4,870		0	100.0000		0	P-45		4,870
50		Total	\$	325,542	\$	0,		\$	(107,212)		\$	218,330
·**	*****	*********	*****	*****	*****	****	*****	****	******	****	****	*****
51	Tota	al Plant In Service	\$ 2,	545,402	\$	. 0	*	\$	250,481		\$	2,795,883

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# TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

#### Adjustments to Total Plant

Adj		Total Co		Juris	
No Description		Adjustment		ustment	
*********	******	*****	*****	*****	
Wells & Springs	P-8		\$	5,792	
********	********	******	*****	*****	
<ol> <li>To capitalize O &amp; M Payroll. (Harrison)</li> </ol>			\$	5,332	
<ol><li>To capitalize A &amp; G Payroll. (Harrison)</li></ol>			\$	460	
**********	******	*****	*****	*****	
Services	P-30		\$	262,834	
**********	********	******	*****	*****	
<ol> <li>To add in the Customer Advances for (Foster)</li> </ol>	Construction (CAC).		\$	1,750	
<ol><li>To add in the Contribution in Aid of (Foster)</li></ol>	Construction (CIAC).		\$	261,084	
************	*******	*****	*****	****	
Meters	P-31		\$	89,067	
***********		******	****	****	
1. To capitalize inventory associated w	ith new meters		\$	87,311	
previously expensed.					
(Harrison)					
<ol><li>To capitalize trash service associat previously expensed.</li></ol>	ed with new meters		\$	1,756	
(Foster)					
*********	******	*****	*****	****	
Transportation Equipment	P-38			(107,212)	
**********************	******	*****	*****	*****	
·					
1. To disallow Lincolns, 2003 Expedition			\$	(107,212)	
Truck (both no longer owned), and re					
Explorers for nonregulated business	activities.				
(Foster)					

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### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

### Depreciation Expense

			_	sted	Depreciation	_	reciation	
) <i>1</i>	Acct	Description	Juri	sdictional	Rate	Expe	ense	
		(A)		(B)	(C)		(D)	
	Intendi	ble Plant						
1	_	Organization	\$	0	0.0000	\$	0	
2		Franchise and Consents	Ÿ	0	0.0000	•	0	
3		Miscellaneous Intangible Plant		0	0.0000		0	
3	303.000	Miscellaneous incangible ilane						
4		Total	\$	0		\$	0	
•			•					
	Source	of Supply & Pumping Plant						
5		Land & Land Rights	\$	0	0.0000	\$	0	
6	311.000	Structures & Improvements		10,859	2.5000		271	
7	312.000	Collecting & Impounding Reservoirs		0	2.0000		0	
8	313.000	Lake, River & Other Intakes		0	0.0000		0	
9	314.000	Wells & Springs		545,103	2.0000		10,902	
10	315.000	Infiltration Galleries & Tunnels		0	0.0000		0	
11	316.000	Supply Mains		113,011	2.0000		2,260	
12	317.000	Other Water Source Plant		0	0.0000		0	
13	320.000	Land & Land Rights - Pumping Plant		0	0.0000		0	
14	321.000	Structures & Improvements - Pumping		29,772	2.5000		744	
15	322.000	Boiler Plant Equipment		0	0.0000		0	
16	323.000	Other Power Production Equipment		0	0.0000		0	
17	324.000	Steam Pumping Equipment		0	0.0000		0	
18	325.000	Electric Pumping Equipment		61,190	10.0000		6,119	
19	326.000	Diesel Pumping Equipment		0	0.0000		0	
20	327.000	Hydraulic Pumping Equipment		0	0.0000		0	
21	328.000	Other Pumping Equipment		0	4.0000		0	
		:	\$ ·	759,935		\$	20,296	
22		Total ·	÷	ددوررد،		•	_0,000	
	Water T	reatment Plant						
23	330.000	Land & Land Rights	\$	. 0	0.0000	\$	0	
24	331.000	Structures & Improvements		28,701	2.5000		718	
25	332.000	Water Treatment Equipment		31,380	2.9000		910	
26	333.000	Othor		0	0.0000		0	

60,081

27

Total

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1,628

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# TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

#### Depreciation Expense

ine o	Acct	Description	Ju	justed risdictional			reciation ense	
	<b></b>	(A)		(B)	(C)		(D)	
	Transmi	ssion & Distribution Plant						
28		Land & Land Rights	\$	. 0	0.0000	\$	0	
29		Structures & Improvements		0	2.5000		0	
30		Distribution Reservoirs & Standpipe		383,912	2.5000		9,598	
31		Transmission & Distribution Mains		209,839	2.0000		4,197	
32	344.000	Fire Mains		0	0.0000		0	
33	345.000	Services		302,143	2.5000		7,554	
34	346.000	Meters		836,143	10.0000		83,614	
35	348.000	Hydrants		25,500	2.0000		510	
36	349.000	Other Transmission & Distribution P		0	0.0000		0	
37		Total	\$	1,757,537		\$	105,473	
	General	Plant						
38	389.000	Land & Land Rights	\$	0	0.0000	\$	0	
39	390.000	Structures & Improvements		0	0.0000		0	
40	391.000	Office Furniture & Equipment		5,184	5.0000		259	
41	391.100	Office Computer Equipment		38,252	14.3000		5,470	
42	392.000	Transportation Equipment		57,368	13.0000		7,458	
43	393.000	Stores Equipment		0	0.0000		0	
44	394.000	Tools, Shop & Garage Equipment		31,929	5.0000		1,596	
45	395.000	Laboratory Equipment		0	5.0000		0	
46	396.000	Power Operated Equipment		78,676	6.7000		5,271	
47	397.000	Communication Equipment		2,051	0.0000		0	
48	398.000	Miscellaneous Equipment		0	0.0000		0	
49	399.000	Other Tangible Plant		4,870	2.5000		122	
50		Total	\$	218,330		\$	20,176	
***	*****	********	****	*****	*****	*****	*****	******
51	Total	Depreciation Expense	\$	2,795,883		\$	147,573	

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### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

#### Depreciation Reserve

Line No	Acct	Description	Tota		tal Co justment		Alloc Factor	isdictional ustment		-	justed cisdictiona
		(A) <sub>.</sub>		(B)	 (C)		(D)	 (E)			(F)
	Intang:	ible Plant									
1	301.100	Organization	\$	0	\$	0	100.0000	\$ . 0	R-1	\$	0
2	302.100	Franchise and Consents		0		0	100.0000	0	R-2		O
3	303.000	Miscellaneous Intangible Plant		0		0	100.0000	0	R-3		C
4		Total	\$	0	\$ 	0		\$ 0		\$	0
	Source	of Supply & Pumping Plant									
5	310.000	Land & Land Rights	\$	0	\$	0	100.0000	\$ 0	R-4	\$	0
6	311.000	Structures & Improvements		7,079		0	100.0000	(5,124)	R-5		1,955
7	312.000	Collecting & Impounding Reservoirs		0		0	100.0000	0	R-6		(
8	313.000	Lake, River & Other Intakes		0		0	100.0000	0	R-7		(
9	314.000	Wells & Springs		210,085		0	100.0000	(105,258)	R-8		104,82
10	315.000	Infiltration Galleries & Tunnels		0		0	100.0000	0	R-9		(
11	316.000	Supply Mains		45,388		0	100.0000	193	R-10		45,583
12	317.000	Other Water Source Plant		0		0	100.0000	0	R-11		(
13	320.000	Land & Land Rights - Pumping Plant		0		0	100.0000	0	R-12		(
14	321.000	Structures & Improvements - Pumping		13,646		0	100.0000	(5,749)	R-13		7,89
15	322.000	Boiler Plant Equipment		0		0	100.0000	0	R-14		(
16	323.000	Other Power Production Equipment		0		0	100.0000	0	R-15		(
17	324.000	Steam Pumping Equipment		0		0	100.0000	0	R-16		(
18	325.000	Electric Pumping Equipment		60,680		0	100.0000	510	R-17		61,190
19	326.000	Diesel Pumping Equipment		0		0	100.0000	0	R-18		(
20	327.000	Hydraulic Pumping Equipment		0		0	100.0000	0	R-19		(
21	328.000	Other Pumping Equipment	÷	0	 	0	100.0000	 0	R-20		) 
22		Total	\$	336,878	\$	0		\$ (115,428)		\$	221,450
	Water :	Freatment Plant									
23	330.000	Land & Land Rights	\$	0	\$	0	100.0000	\$ 0	R-21	\$	(
24	331.000	Structures & Improvements		20,857		0	100.0000	(18,166)	R-22		2,691
25	332.000	Water Treatment Equipment		28,579		0	100.0000	(26,064)	R-23		2,515
26	333.000	Other		0		0	100.0000	 0	R-24		(
27		Total	\$	49,436	 \$ 	0		\$ (44,230)		\$	5,20

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# TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

#### Depreciation Reserve

340.000 341.000 342.000 343.000 344.000 345.000 346.000 348.000	ssion & Distribution Plant Land & Land Rights Structures & Improvements Distribution Reservoirs & Standpipe Transmission & Distribution Mains Fire Mains Services Meters Hydrants Other Transmission & Distribution P	\$ 0 0 116,996 96,592 0 14,131 69,731 10,668	, \$	0 0 0 0 0	(D)  100.0000 100.0000 100.0000 100.0000 100.0000 100.0000	0 (17) (14,011)	R-29 R-30	(F) 0 0 116,979 82,581 0 17,816
340.000 341.000 342.000 343.000 344.000 345.000 346.000 348.000	Land & Land Rights Structures & Improvements Distribution Reservoirs & Standpipe Transmission & Distribution Mains Fire Mains Services Meters Hydrants	0 116,996 96,592 0 14,131 69,731	\$	0 0 0 0 0 0	100.0000 100.0000 100.0000 100.0000	0 (17) (14,011) 0 3,685	R-26 R-27 R-28 R-29 R-30	116,979 82,581 0
341.000 342.000 343.000 344.000 345.000 346.000 348.000	Structures & Improvements Distribution Reservoirs & Standpipe Transmission & Distribution Mains Fire Mains Services Meters Hydrants	0 116,996 96,592 0 14,131 69,731	\$	0 0 0 0 0 0	100.0000 100.0000 100.0000 100.0000	0 (17) (14,011) 0 3,685	R-26 R-27 R-28 R-29 R-30	0 116,979 82,581 0 17,816
342.000 343.000 344.000 345.000 346.000 348.000 349.000	Distribution Reservoirs & Standpipe Transmission & Distribution Mains Fire Mains Services Meters Hydrants	116,996 96,592 0 14,131 69,731 10,668		0 0 0	100.0000 100.0000 100.0000 100.0000	(17) (14,011) 0 3,685	R-27 R-28 R-29 R-30	116,979 82,581 0 17,816
343.000 344.000 345.000 346.000 348.000 349.000	Transmission & Distribution Mains Fire Mains Services Meters Hydrants	96,592 0 14,131 69,731 10,668		0 0 0	100.0000 100.0000 100.0000	(14,011) 0 3,685	R-28 R-29 R-30	82,581 ( 17,816
344.000 345.000 346.000 348.000 349.000	Fire Mains Services Meters Hydrants	0 14,131 69,731 10,668		0 0	100.0000	0 3,685	R-29 R-30	17,816
345.000 346.000 348.000 349.000	Services Meters Hydrants	14,131 69,731 10,668		0	100.0000	3,685	R-30	17,816
346.000 348.000 349.000	Meters Hydrants	69,731 10,668		0		·		•
348.000 349.000	Hydrants	10,668			100.0000	(691)	R-31	60.044
349.000	•			•				69,040
	Other Transmission & Distribution P	0		0	100.0000	42	R-32	10,710
				0	100.0000	0	R-33	(
	Total	\$ 308,118	\$	0		\$ (10,992)	\$	297,12
General	. Plant							
389.000	Land & Land Rights	\$ 0	\$	0	100.0000	\$ 0	R-34 \$	
390.000	Structures & Improvements	0		0	100.0000	0	R-35	
391.000	Office Furniture & Equipment	3,543		0	100.0000	(699)	R-36	2,84
391.100	Office Computer Equipment	25,645		0	100.0000	(6,528)	R-37	19,11
392.000	Transportation Equipment	134,935		0	100.0000	(106,361)	R-38	28,57
393.000	Stores Equipment	0		0	100.0000	0	R-39	1
394.000	Tools, Shop & Garage Equipment	14,532		0	100.0000	(7,918)	R-40	6,61
395.000	Laboratory Equipment	0		0	100.0000	0	R-41	
396.000	Power Operated Equipment	61,618		0	100.0000	(38,642)	R-42	22,97
397.000	Communication Equipment	0		0	100.0000	2,051	R-43	2,05
398.000	Miscellaneous Equipment	0		0	100.0000	0	R-44	•
399.000	Other Tangible Plant	652		0	100.0000	3,069	R-45	3,72
	Total	\$ 240,925	\$	0		\$ (155,028)	\$	85,89
3 : 3 : 3 : 3 : 3 : 3 : 3 : 3 : 3 : 3 :	89.000 90.000 91.000 91.100 92.000 93.000 94.000 95.000 96.000 97.000 98.000	General Plant  89.000 Land & Land Rights  90.000 Structures & Improvements  91.000 Office Furniture & Equipment  91.100 Office Computer Equipment  92.000 Transportation Equipment  93.000 Stores Equipment  94.000 Tools, Shop & Garage Equipment  95.000 Laboratory Equipment  96.000 Power Operated Equipment  97.000 Communication Equipment  98.000 Miscellaneous Equipment  99.000 Other Tangible Plant  Total	### 89.000 Land & Land Rights \$ 0  90.000 Structures & Improvements 0  91.000 Office Furniture & Equipment 3,543  91.100 Office Computer Equipment 25,645  92.000 Transportation Equipment 134,935  93.000 Stores Equipment 0  94.000 Tools, Shop & Garage Equipment 14,532  95.000 Laboratory Equipment 0  96.000 Power Operated Equipment 61,618  97.000 Communication Equipment 0  98.000 Miscellaneous Equipment 0  99.000 Other Tangible Plant 652  Total \$ 240,925	### ### ### ### ### ### ### ### ### ##	### 89.000 Land & Land Rights \$ 0 \$ 0  90.000 Structures & Improvements 0 0  91.000 Office Furniture & Equipment 3,543 0  91.100 Office Computer Equipment 25,645 0  92.000 Transportation Equipment 134,935 0  93.000 Stores Equipment 0 0  94.000 Tools, Shop & Garage Equipment 14,532 0  95.000 Laboratory Equipment 0 0  96.000 Power Operated Equipment 61,618 0  97.000 Communication Equipment 0 0  98.000 Miscellaneous Equipment 0 0  99.000 Other Tangible Plant 652 0  Total \$ 240,925 \$ 0	\$9.000 Land & Land Rights \$ 0 \$ 0 100.0000 \$ 90.000 Structures & Improvements 0 0 100.0000 \$ 91.000 Office Furniture & Equipment 3,543 0 100.0000 \$ 91.100 Office Computer Equipment 25,645 0 100.0000 \$ 92.000 Transportation Equipment 134,935 0 100.0000 \$ 93.000 Stores Equipment 0 0 100.0000 \$ 94.000 Tools, Shop & Garage Equipment 14,532 0 100.0000 \$ 95.000 Laboratory Equipment 0 0 100.0000 \$ 95.000 Laboratory Equipment 61,618 0 100.0000 \$ 97.000 Communication Equipment 0 0 0 100.0000 \$ 97.000 Communication Equipment 0 0 100.0000 \$ 97.000 Communication Equipment 0 0 100.0000 \$ 97.000 Other Tangible Plant 652 0 100.0000 \$ 97.000 Other Tangible Plant 652 0 100.0000	### 89.000 Land & Land Rights \$ 0 \$ 0 100.0000 \$ 0  90.000 Structures & Improvements 0 0 100.0000 0  91.000 Office Furniture & Equipment 3,543 0 100.0000 (699)  91.100 Office Computer Equipment 25,645 0 100.0000 (6,528)  92.000 Transportation Equipment 134,935 0 100.0000 (106,361)  93.000 Stores Equipment 0 0 100.0000 0  94.000 Tools, Shop & Garage Equipment 14,532 0 100.0000 (7,918)  95.000 Laboratory Equipment 0 0 100.0000 0  96.000 Power Operated Equipment 61,618 0 100.0000 (38,642)  97.000 Communication Equipment 0 0 100.0000 2,051  98.000 Miscellaneous Equipment 652 0 100.0000 3,069  Total \$ 240,925 \$ 0 \$ (155,028)	\$ 0 \$ 0 100.0000 \$ 0 R-34 \$ 90.000 Structures & Improvements

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# TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co	Mo	Juris	
No Description	•	Adjustment	-	ustment	
***********	******	****	*****	****	
Structures & Improvements	R-5		\$	(5,124)	
*********		*****	*****		
<ol> <li>To adjust depreciation reserve to reused.</li> </ol>	eflect actual months		\$	(5,124)	
(Foster)					
*********	******	*****	*****	*****	
Wells & Springs	R-8		\$	(105,258)	
**********	*******	******	*****	*****	
1. To adjust depreciation reserve to re	eflect actual months		\$	(105,258)	
used.	errect actuar months		•	(200, 200,	
(Foster)					
(102001)					
********	*******	*****	*****	*****	
Supply Mains	R-10		\$	193	
*********	******	*******	*****	*****	
1. To adjust depreciation reserve to re	eflect actual months		\$	193	
used.	ellect accoal monens		•		
(Foster)					
(					
*********	*******	******			
Structures & Improvements - Pumping	R-13		\$	(5,749)	
********	******	******	*****	*****	
1. To adjust depreciation reserve to re	oflogt actual months		\$	(5,749)	
used.	ettecc accaat monens		•	(=, , , ==,	
	Č				
(202002)	t.				
*********	*******	******	*****	******	
Electric Pumping Equipment	R-17		\$	510	
***********	*******	******	*****	*****	
. m at	ofloat actual months		\$	510	
<ol> <li>To adjust depreciation reserve to r used.</li> </ol>	errect actual months		*	310	
used. (Foster)	,				
(LOBCOL)					

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# TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co		Juris	
No Description		Adjustment	Adj <sup>.</sup>	ustment 	
*********		*****	****	****	
Structures & Improvements	R-22		\$	(18,166)	
-	******	*****	*****	*****	
1. To adjust depreciation reserve t	o reflect actual months		\$	(18,166)	
used.					
(Foster)					
*******	********	*****	*****	****	
Water Treatment Equipment	R-23		\$	(26,064)	
************	*******	******	******	*****	
<ol> <li>To adjust depreciation reserve t used. (Foster)</li> </ol>	o reflect actual months		\$	(26,064)	
**************************************	R-27		****** \$ *****	********** (17) *****	
<ol> <li>To adjust depreciation reserve t used. (Foster)</li> </ol>	o reflect actual months		\$	(17)	
**********	****	*****	*****	****	
Transmission & Distribution Mains	R-28		\$	(14,011)	
*********	*******	******	*****	*****	
1. To adjust depreciation reserve t used.	o reflect actual months	·	\$	(14,011)	
(Foster)	:				
********		******			
Services ************************************	R-30		\$	3,685	
		*******			
********					

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# TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj	•	Total Co		Juris	
No Description		Adjustment	-	ustment	
**********	*******	******	*****	****	
Meters	R-31		\$	(691)	
********	*******	*****	*****	*****	
a m disat description regords to a	roflost actual months		\$	(691)	
<ol> <li>To adjust depreciation reserve to used.</li> </ol>	terrect actuar months		*	(,	
(Foster)					
(FOSCET)					
******	******	******	*****		
Hydrants	R-32		\$	42	
*******	*******	******	*****	*****	
, mdiusk damma-iskian massamas ka	roflest actual months		\$	42	
<ol> <li>To adjust depreciation reserve to used.</li> </ol>	refrect actual months		*	·	
(Foster)					
***********	*******	*****	*****	****	
Office Furniture & Equipment	R-36		\$	(699)	
*******	******	******	*****	******	
			\$	(699)	
1. To adjust depreciation reserve to	reflect actual months		Ÿ	(899)	
used.	4				
(Foster)					
********	******	*****	*****	****	
Office Computer Equipment	R-37		\$	(6,528)	
**********	******	******	*****	*****	
			•	(6.530)	
1. To adjust depreciation reserve to	reflect actual months		\$	(6,528)	
used.					
(Foster)					
*******	*****	******	*****	****	•
Transportation Equipment	R-38		\$	(106,361)	
*********	*******	*****	*****	*****	
	ing and 1000 Feed F150		\$	(77,111)	
1. To disallow Lincolns, 2003 Expedit			Ģ	( , , , , , , , , , , , , , , , , , , ,	
Truck (both no longer owned), and					
Explorers for nonregulated busines	s activities.				
(Foster)					

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# TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co	Mo d	Juris
No Description		Adjustment		ıstment
2. To adjust depreciation reserve to	o reflect actual months		\$	(29,250)
used. (Foster)				
(FOSCEI)				
*********	******	*****	*****	******
Tools, Shop & Garage Equipment	R-40		\$	(7,918)
***********	*********	*****	******	*****
1. To adjust depreciation reserve to	o reflect actual months		\$	(7,918)
used.				
(Foster)				
*******	******	*****	*****	*****
Power Operated Equipment	R-42		\$	(38,642)
*********	*********	******	******	*****
1. To adjust depreciation reserve to	o reflect actual months		\$	(38,642)
used.	0 1011000 000000			
(Foster)				
******	****	*****	*****	*****
Communication Equipment	R-43		\$	2,051
**********	*********	******	*****	*****
. m. adiust donnariation wassers t	o reflect actual months		\$	2,051
<ol> <li>To adjust depreciation reserve to used.</li> </ol>	O TELLECE ACCUAL MONERS		*	, . <del>-</del>
(Foster)				
*******		*****		
Other Tangible Plant	R-45		\$	3,069
**********	*******	*****	********	
1. To adjust depreciation reserve t	o reflect actual months		\$	3,069
used.				
(Foster)				

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### TRI-STATES UTILITY, INC.

#### Case: QW-08-010F

#### 12 MONTHS ENDING DECEMBER 31, 2007

#### Cash Working Capital

Line		Test Year F		Revenue	Expense	Net Lag	Factor	CWC Req	
) i	Acct Description	Exper	nses	Lag	Lag	(C) - (D)	(Col E/365)		(B) x (F)
	(A)		(B)	(C)	(D)	(E)	(F)		(G)
	Operation and Maintenance Expense								
1	Cash Vouchers	\$	691,530	0.0000	0.0000	0.0000	0.000000	\$	
2	Total Operation and Maintenance Expense	\$	691,530					\$	
***	**********	*****	*****	*****	*****	*****	*****	****	******
3	Total Taxes	\$	0					\$	
***	****************	*****	*****	******	*******	******	*****	****	******
***	**********	*****	*****	*****	*****	*****	*****	****	*****
4	Total Cash Working Capital Req							\$	

Accounting Schedule: 9 Revised

HARRISON

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### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

#### Income Statement

Line No	Acct	Description	Total Company	Total Co Adjustment		Alloc Factor	Jurisdictional Adjustment		Adjusted Jurisdiction
		(A)	(B)	(C)		(D)	(E)		(F)
		,	, ,						
	-	ating Revenues				100 0000	^ ^	S-1	
1		00 Unmetered Water Revenue	•	\$	0	100.0000		S-1 S-2	503,30
2		00 Metered Sales to Residential Cust	489,643		0	100.0000	13,666	S-3	379,34
3		00 Metered Sales to Commercial Cust	366,770		0	100.0000	12,573 0	S-3	379,39
4		00 Metered Sales to Industrial Cust	0		0	100.0000	_		
5		00 Metered Sales to Public Authorities	0		0	100.0000	0	S-5	
6		00 Metered Sales to Multiple Family Dw	0		0	100.0000	0	S-6	
7	462.10	00 Public Fire Protection	0		0	100.0000	0	S-7	
8	462.20	00 Private Fire Protection	0		0	100.0000	0	S-8	
9	464.00	00 Other Sales to Public Authorities	0		0	100.0000	0	S-9	
10	465.00	00 Sales to Irrigation Customers	74,960		0	100.0000	1,771	S-10	76,73
11	466.00	00 Sales for Resale	0		0	100.0000	0	S-11	
12	467.00	00 Interdepartmental Sales	. 0		0	100.0000	0	S-12	
13	469.00	00 Guaranteed Revenues	0		0	100.0000	0	S-13	
14	470.00	00 Forfeited Discounts	0		0	100.0000	0	S-14	
15	471.00	00 Miscellaneous Service Revenue	130,189		0	100.0000	(107,049)	S-15	23,14
16	472.00	00 Rents from Water Property	0		0	100.0000	0	S-16	
17	473.00	00 Interdepartmental Rents	0		0	100.0000	0	S-17	
18	474.00	00 Other Water Revenues	5,365		0	100.0000	3,493	S-18	8,85
19		Total	\$ 1,066,927	\$	0		\$ (75,546)		\$ 991,38
	Opera	ation & Maintenance Expense							
20	601.10	00 Salaries/Wages - Ops & Maintenance	\$ 119,067	\$	0	100.0000	\$ (3,096)	S-19	\$ 115,97
21	601.20	00 Salaries/Wages - Admin & General	98,356		0	100.0000	(13,820)	S-20	84,53
22	603.00	00 Salaries/Wages - Officers Directors	94,250		0	100.0000	(26,659)	S-21	67,59
23		00 Employee Pensions and Benefits	8,452		0	100.0000	494	S-22	8,94
24		00 Purchased Power	112,066		0	100.0000	(16,402)	S-23	95,66
25	618.00	00 Chemicals	4,913		0	100.0000	(2,178)	S-24	2,73
26	619.00	00 Water Testing Expense	798		0	100.0000	(798)	S-25	
27		00 Materials and Supplies	2,318		0	100.0000	0	S-26	2,31
28		00 Maintenance of Pumping Plant	14,931		0	100.0000	0	S-27	14,93
29		00 Contractual Services - Engineering	1,556		0	100.0000	0	S-28	1,55
30		00 Contractual Services - Accounting	19,558		0	100.0000	(9,059)	S-29	10,49
31		00 Contractual Services - Legal	13,000		0	100.0000	(13,000)	S-30	
32		00 Contractual Services - Mgmt Fees	0		0	100.0000	0	S-31	
33		00 Contractual Services - Testing	526		0	100.0000	0	S-32	52
34		00 Contractual Services - Other	20,456		0	100.0000	(20,456)	S-33	
35		00 Rental of Building/Real Property	96,000		0	100.0000	0	S-34	96,00
55		00 Transportation Expenses	19,374		0	100.0000	2,830	S-35	22,20

Accounting Schedule: 9-1 Revised

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### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Income Statement

Line			Total	Total Co		Alloc	Jurisdictional		Adjusted
No	Acct	Description	Company	Adjustment		Factor	Adjustment		Jurisdictiona
		(A)	(B)	(C)		(D)	(E)		(F)
37	656.000	Insurance - Vehicle	3,833		0	100.0000	(1,648)	S-36	2,185
38	657.000	Insurance - General Liability	3,003		0	100.0000	550	S-37	3,553
39	658.000	Insurance - Workman's Compensation	5,951		0	100.0000	746	S-38	6,697
40	659.100	Insurance - Life	10,103		0	100.0000	0	S-39	10,103
41	659.200	Insurance - Property	16,828		0	100.0000	1,917	S-40	18,745
42	670.000	Bad Debt Expense	12,388		0	100.0000	183	S-42	12,571
43	672.100	Trans/Distr Exp-Maint Super/Engine	5,000		0	100.0000	(1,800)	S-43	3,200
44		Trans/Distr Exp-Maint of Services	94,167		0	100.0000	(87,311)	S-44	6,856
45	672.300	Trans/Distr Exp-Maint of Meters	208		0	100.0000	0	S-45	208
46	672.900	Trans/Distr Exp-Other	2,288		0	100.0000	(264)	S-46	2,024
47		Misc Expenses - Other Rents	2,880		0	100.0000	(84)	S-47	2,796
48		Misc Expenses - Refunds	471		0	100.0000	0	S-48	47:
49		Misc Expenses - Uniforms	2,776		0	100.0000	0	S-49	2,77
50		Misc Expenses - Maint of Gnrl Plant	9,202		0	100.0000	(2,060)	S-50	7,142
51		Misc Expenses - Sales Tax Short/Lon	612		0	100.0000	0	S-51	61:
52		Misc Expenses - Payroll Taxes	28,236		0	100.0000	(6,056)	S-52	22,18
53		Misc Expenses - Other Taxes	1,166		0	100.0000	0	S-53	1,16
54		Misc Expenses - Other	. 0		0	100.0000	0	S-54	(
55		Customer Records & Collections Exp	7,998		0	100.0000	0	S-55	7,99
56		Postage	11,962		0	100.0000	266	S-56	12,22
57		Office Supplies	7,178		0	100.0000	(525)	S-57	6,65
58		Misc Expenses - Donations/Contribut	372		0	100.0000	(372)	S-58	
59		Misc Expenses - Telephone	7,682		0	100.0000	0	S-59	7,68
60		Misc Expenses - Penalties	900		0	100.0000	(900)	S-60	,
		Misc Expenses - Office Utilities	5,675		0	100.0000	(762)	S-61	4,91
61 62		Misc Expenses - Lunch Mtgs/Meals	533		0	100.0000	(533)	S-62	
		Misc Expenses - Sec of State Fees	0		0	100.0000	20	S-63	2
63		Misc Expenses - Property Taxes	2,200		0	100.0000	(391)	S-64	1,80
64		Misc Expenses - Other A&G Expenses	787		0	100.0000	0	S-65	78
65		Misc Expenses - Other Add Expenses Misc Expenses - Misc Genl Expense	1,510		0	100.0000	608	S-66	2,11
66 67		Regulatory Commission Expenses	6,923		0	100.0000	13,637	S-67	20,56
0,	320.000	Regulatory commenced in pro-							
68		Total	\$ 878,453	\$	0		\$ (186,923)		\$ 691,53
	Deprec	iation Expense							
69		Depreciation Expense	\$- 0	\$	0	100.0000			\$ 147,57
70		Amortization of CIAC	0		0	100.0000	(13,781)	S-68	(13,78
				\$	0		\$ 133,792		\$ 133,79

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### TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

#### Income Statement

Line	Barawinkian		al pany	Total C		Alloc Factor		isdictional ustment	_	usted isdictional
No A	cct Description			Adjustii						
	(A)		(B)	(C	)	(D)		(E)		(F)
****	******	*****	*****	*****	*****	*****	****	*****	*****	*****
72	Other Operating Expenses	\$		\$	0		\$	0	\$	0
*****	***********	******	*****	*******	*****	*******	****	*****	******	****
*****	***********	***********	********	*******	*****	*****	****	(53,131)	******* \$	********** 825,322
73 *****	Total Operating Expenses	? *******								· · · · · · · · · · · · · · · · · · ·
*****	*****	*****	*****	******	*****	*****	****	******	*****	*****
74	Net Income Before Taxes	\$	188,474		0		\$	(22,415)		166,059
*****	*********	*****	*****	*******	*****	******	****	*****	****	*****
	Current Income Taxes									
75	Current Income Taxes	\$	0	\$ 	0	100.0000	\$ 	0	\$	0
76	Total	\$	0	\$	0		\$	0	\$	0
	Deferred Income Taxes	*.								
77	Deferred Income Taxes	\$	0	\$	0	100.0000	\$	0	\$	0
78	Total	\$	0	\$	0		\$	0	\$	0
*****	*********	*****	*****	*******	*****	******	****	*****	*****	*****
79	Total Income Taxes	\$		\$	0		\$ ****	0	\$ *****	0 ******
	•									
	*****					******	*****	(22,415)	******* \$	166,059
80	Net Operating Income	\$	188,474			******	•		· · · · · · · ·	*****

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## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co		Juris 
No Description		Adjustment	Adji	ustment
*********	******	*******	*****	*****
Metered Sales to Residential Cust	S-2		\$	13,666
**********	*****	*********	*****	****
<ol> <li>To annualize revenue for customer gr (Bolin)</li> </ol>	owth.		\$	13,666
*********	******	******		*****
Metered Sales to Commercial Cust	S-3		\$	12,573
********	******	*****	*****	*****
To annualize revenue for customer gr (Bolin)	owth.		\$	12,573
********	*****	*******	*****	*****
Sales to Irrigation Customers	S-10		\$	1,771
********	******	******	*****	*****
To annualize revenue for customer gr (Bolin)	rowth.		\$	1,771
**********	·*******	*******	*****	*****
Miscellaneous Service Revenue	S-15		\$	(107,049)
*********	*****	*******	*****	******
1. To remove CIAC fees from revenue. (Bolin)			\$	(99,073)
<ol> <li>To normalize miscellaneous revenues.</li> <li>(Bolin)</li> </ol>			\$	(7,976)
***********	*****	******	*****	********
Other Water Revenues	S-18		\$	3,493
*******	*****	******	*****	********
<ol> <li>To normalize miscellaneous revenues.</li> <li>(Bolin)</li> </ol>	,		\$	3,493

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## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

#### Adjustments to Income Statement

Adj		Total Co	Мо	Juris
o Description		Adjustment	_	ustment
*********	*****	*******	*****	*****
alaries/Wages - Ops & Maintenance	S-19		\$	(3,096)
*****	*****	*******	*****	******
1. To normalize and annualize payroll.			\$	1,715
(Harrison)				
2. To capitalize payroll.			\$	(5,332)
(Harrison)				
3. To normalize/annualize overtime.			\$	1,370
(Harrison)				
4. To remove Christmas bonuses.			\$	(849)
(Harrison)				
	******			
********		*********	******	*****
alaries/Wages - Admin & General	S-20	<b>1.</b>	\$	(13,820)
dlaries/Wages - Admin & General  ***********************************	S-20	<b>1.</b>	\$	(13,820)
Calaries/Wages - Admin & General ************************************	S-20 ************	<b>1.</b>	\$	(13,820)
Calaries/Wages - Admin & General  ***********************************	S-20 ************	<b>1.</b>	\$ ****** \$	(13,820) ************************************
Calaries/Wages - Admin & General  ***********************************	S-20 ************	<b>1.</b>	\$ ****** \$ \$	(13,820) ********* (12,572) (1,308)
<ol> <li>To normalize/annualize payroll.         (Harrison)</li> <li>To remove nonregulated payroll active (Harrison)</li> <li>To capitalize payroll.         (Harrison)</li> <li>To annualize/normalize overtime.         (Harrison)</li> </ol>	S-20 ************	<b>1.</b>	\$ ******* \$ \$	(13,820) *********** (12,572) (1,308) (460)
alaries/Wages - Admin & General  ***********************************	S-20 ************	<b>1.</b>	\$ ******* \$ \$ \$	(13,820) ******** (12,572) (1,308) (460)
1. To normalize/annualize payroll. (Harrison)  2. To remove nonregulated payroll activ (Harrison)  3. To capitalize payroll. (Harrison)  4. To annualize/normalize overtime. (Harrison)  5. To remove Christmas bonuses.	S-20 ************************************	******	\$ \$ \$ \$	(13,820) ******** (12,572) (1,308) (460)
alaries/Wages - Admin & General  ***********************************	S-20 ******************* vities. ************************************	*****	\$ \$ \$ \$	(13,820) ******** (12,572) (1,308) (460)
1. To normalize/annualize payroll. (Harrison)  2. To remove nonregulated payroll active (Harrison)  3. To capitalize payroll. (Harrison)  4. To annualize/normalize overtime. (Harrison)  5. To remove Christmas bonuses. (Harrison)	S-20 ******************* vities. ************************************	*****	\$ ******* \$ \$ \$	(13,820) ********* (12,572) (1,308) (460) 1,032 (512)
alaries/Wages - Admin & General  ***********************************	S-20  *******  vities.  ******  S-21  ***********************************	*****	\$ ******* \$ \$ \$	(13,820) ********* (12,572) (1,308) (460) 1,032 (512)

Accounting Schedule: 10-2 Revised

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## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co Adjustment	Mo d	Juris istment
No Description		-		
*****				
**************************************	S-22	*******	\$	494
**********	******	*****	*****	*****
To annualize medical insurance.     (Harrison)			\$	494
*********	*******	*****	*****	*****
Purchased Power	S-23		\$	(16,402)
*********	*********	******	*****	******
<ol> <li>To remove late charges and add from 930.300.</li> <li>(Foster)</li> </ol>	in a misapplied transaction		\$	(1,000)
<ol><li>To adjust to reflect a greater (Bolin)</li></ol>	than 15% water loss.		\$	(15,402)
***********		*****		
Chemicals	S-24		\$	(2,178)
********	********	***************	*****	
<ol> <li>To annualize chemicals with cur AirGas charges and adjusting in (Foster)</li> </ol>			\$	(1,738)
2. To adjust to reflect a greater (Bolin)	than 15% water loss.		\$	(440)
*********	******	*****	*****	******
Water Testing Expense	S-25		\$	(798)
*******	*********	******	*****	*****
<ol> <li>To remove AirGas tank rental an supplier does not charge. (Foster)</li> </ol>	nd maintenance charges as new		\$	(798)

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## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

adj	Total Co	Mo	Juris
No Description	Adjustment	Adj	ustment
*************			
	***************************************	\$	(9,059)
Contractual Services - Accounting S-	*****	-	• •
<ol> <li>To adjust for actual 2007 work invoiced les related to current regulated business activ (Foster)</li> </ol>		\$	(9,059)
***********	********	*****	****
Contractual Services - Legal S-		\$	(13,000)
**********	*********	******	*****
<ol> <li>To remove legal expenses for nonregulated bactivities.</li> <li>(Foster)</li> </ol>	ness	\$	(13,000)
***********	*****		
Contractual Services - Other S-	******	\$ ******	(20,456)
1. To remove legal expenses for nonregulated $\boldsymbol{l}$	ness	\$	(20,456)
activities and unsubstantiated invoices. (Foster)			
******	*******	*****	*****
Transportation Expenses S		\$	2,830
***********	*******	******	****
To disallow Lincoln Town Car expenses and :     Explorer expenses for nonregulated busines.		\$	2,830
add in mileage for Lincoln Town Car and ad			
misapplied transaction from 672.900.			
(Foster)			

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## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co		Juris	
O Description		Adjustment	Adjı 	ıstment 	
**********	*******	*****	*****	*****	
Insurance - Vehicle	S-36		\$	(1,648)	
*******	******	******	******	*****	
	•				
1. To annualize expense at 2007 annua	al Hawkeye-Security policy		\$	(1,648)	
amount disallowing coverage for L	incoln Town Car and				
removing 50% coverage of Ford Exp	lorer for nonregulated				
business activities.					
(Foster)					
**********		******			
nsurance - General Liability	S-37		\$	550	
********	******	*******	*****	*****	
1. To annualize expense at 2007 annual	al Hawkeye-Security General		\$	550	
Liability insurance rates.					
(Foster)					
*******	*******	******	****	*****	
nsurance - Workman's Compensation	S-38		\$	746	
******	******	*****	*****	*****	
1. To annualize expense at 2007 annual	al Hawkeye-Security policy		\$	746	
rates.					
(Foster)	•				
*****		*****			•
nsurance - Property	S-40	*****	\$	1,917	
попополинителини и попини и по					
1. To annualize expense at 2007 annua	al Hawkeve-Security		\$	1,917	
property insurance rates.	ar immeyer becarity		~	2,721	
(Foster)					
(108061)					
*******	********	*****	*****	*****	
ad Debt Expense	S-42		\$	183	
*******	********	*****	*****	*****	
1. To normalize uncollectible expense	es.		\$	183	

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## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

	,			
Adj		Total Co		Juris
No Description		Adjustment	Adj:	ustment 
**************************************	**************************************	*****	******* .\$	(1,800)
Trans/Distr Exp-Maint Super/Engine		*****		· ·
			*	
<ol> <li>To disallow expenses related to new (Foster)</li> </ol>	well not yet in service.		\$	(1,800)
******	*******	*****		
Trans/Distr Exp-Maint of Services	S-44		\$	(87,311)
********	*********	*************	*****	***
1. To remove inventory associated with	new meters to		\$	(87,311)
capitalize.				
(Harrison)				
*******	******	*****	*****	******
Trans/Distr Exp-Other	S-46		\$	(264)
************	*******	*****	*****	*****
1. To adjust out a misapplied transact	ion to 650.000.		\$	(264)
(Foster)	•			
*********				
Misc Expenses - Other Rents	S-47	***************	\$	(84)
**********		******	*****	******
				41
1. To adjust out misapplied transaction	ns to 921.000.		\$	(84)
(Foster)				
*********	******	*****	*****	******
Misc Expenses - Maint of Gnrl Plant	S-50		\$	(2,060)
************	********	*****************		
1. To adjust out misapplied transaction	ons to 930.300 and		\$	(304)
disallow trash service charges for	personal residence.			
(Foster)				
2. To adjust out trash service for new	meter swap-out to be		\$	(1,756)
capitalized.				
(Foster)				

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TRI-STATES UTILITY, INC.

Case: QW-08-010F

12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co	Mo J	uris
Description		Adjustment	Adju	stment
*********	******	*****	*****	*****
Misc Expenses - Payroll Taxes	S-52		\$	(6,056)
**********	*********	******	****	*****
				4
1. To annualize/normalize payroll ta	xes.		\$	(6,056)
(Harrison)				•
******	*****	*****	*****	*****
Postage	S-56		\$	266
*********	*******	******	*****	******
			<b>^</b>	266
1. To annualize expense by adding Ma			\$	200
<pre>increase for the first four billi (Foster)</pre>	ing months.			
(FOSCEI)				
*******	*******	*****	*****	*****
Office Supplies	S-57		\$	(525)
*********	*******	*****	*****	*****
1. To disallow cablevision charges a	and to apply two migapplied		ş	(525)
transactions from 675.100.	and to appry two misappried		•	,,
(Foster)				
*******		*********	*****	**************************************
Misc Expenses - Donations/Contribut	S-58	*****	\$ *****	(372)
***************************************				
1. To disallow donation and contribu	ition expenses.		\$	(372)
(Foster)				
*******		******		(900)
Misc Expenses - Penalties	S-60	*****	\$ *****	(UUC) ********
***************************************				
1. To disallow penalty charges.			\$	(900)
(Foster)				

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## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj		Total Co	Mo Ju	ıris	
No Description		Adjustment	_	stment	
· · · · · · · · · · · · · · · · · · ·					
***********		*****	*****	******	
Misc Expenses - Office Utilities	S-61 *********	*****	\$ *****	(762) *****	
1. To adjust in a misapplied transacti	on from 675.500. to		\$	(762)	
adjust out a misapplied transaction			•		
late charges, and to adjust in for (Foster)					
******		******	\$	(533)	
Misc Expenses - Lunch Mtgs/Meals ***********	S-62	*****	¥ ******	*****	
1. To disallow expense.			\$	(533)	
(Foster)					
*********		****			
Misc Expenses - Sec of State Fees	S-63 ********		\$ • • • • • • • • •	20	
****	************				
1. To allow for company's annual filin	g from 928.000.		\$	20	
(Foster)	<b>9</b>				
********	******	*****			
Misc Expenses - Property Taxes	S-64		<b>\$</b>	(391)	
**********	******	****	*****	*****	
1. To annualize by disallowing Lincoln	Town Car expenses and		\$	(391)	
removing 50% of Ford Explorer expen			•	, ,	
business activities.					
(Foster)					
				•	
*********	********	*****		*****	
Misc Expenses - Misc Genl Expense	S-66		\$	608	
********	*******	*****	******	****	
1. To adjust in misapplied transaction	from 928.000		\$	422	
(Foster)	:		*		
(10001)					
2. To adjust for customer deposit inte	rest.		\$	186	

Revised

HARRISON 16:33 07/22/2008

## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Adj No Description		Total Co Adjustment	Adjus	stment
**************************************	**************************************	******	****** \$	******** 13,637
<ol> <li>To annualize expense by replacing first assessments with FY 2008 rates, removin renewals for nonregulated businesses, a misapplied transactions to 930.500 and (Foster)</li> </ol>	g Secretary of State nd to adjust out		\$	360
<ol><li>To normalize three-year amortized rate (Harrison)</li></ol>	case expense.		\$	13,277
**********		*****		
Amortization of CIAC	S-68		\$	(13,781)
1. To adjust test year CIAC amortization e (Foster)	· .		\$	(13,781)

Revised

HARRISON

16:33 07/22/2008

## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Income Tax

			Test		8.33%		8.34%		8.34%
in	2		Year		Return		Return		Return
	(A)		(B)		(C)		(D)		(E)
**	**************************************	*******	166,059	******	163,680	*****	163,876	*****	163,876
**:	Net income before laxes (501 )	~ ******	******	*****	*******	*****	******	*****	*****
	Add to Net Income Before Taxes								
2	Book Depreciation Expense	\$	133,792	\$	133,792	\$	133,792	\$	133,792
3	Total	\$	133,792	<b>\$</b>	133,792	\$	133,792	\$	133,792
	C. L. C. C. Wat Transport Perform House								
4	Subtr from Net Income Before Taxes Interest Expense 8.2100 %	\$	161,322	\$	161,322	s	161,322	\$	161,322
• 5	Tax Depreciation	*	169,244	•	169,244	•	169,244		169,244
•	Tan Deptoblation								
6	Total	\$	330,566	\$	330,566	\$	330,566	\$	330,566
**	**********	*****	******	******	*****	*****	(20, 000)	*****	**************
7	Net Taxable Income	\$	(30,715)	\$	(33,094)	\$	(32,898)	\$	(32,898
**	**********	*****		******	*******				
	Provision for Federal Income Tax								
8	Net Taxable Income	\$	(30,715)	\$	(33,094)	\$	(32,898)	\$	(32,898
9	Deduct Missouri Income Tax 100.0 %	\$	0	<b>\$</b>	. 0	\$	0	\$	0
0	Deduct City Income Tax		0		0		0		0
1	Federal Taxable Income		(30,715)		(33,094)		(32,898)		(32,898
							0	\$	0
2	Total Federal Tax	\$	0	\$	0	\$	Ū	ş	U
	Provision for Missouri Income Tax								
3	Net Taxable Income	\$	(30,715)	\$	(33,094)	\$	(32,898)	\$	(32,898
4	Deduct Federal Income Tax 50.0 %	\$	0	\$	0	\$	0	\$	0
* 5	Deduct City Income Tax	•	0		0		0		0
6	Missouri Taxable Income		(30,715)		(33,094)		(32,898)		(32,898
v									
0						\$	0	\$	

Revised

HARRISON

16:33 07/22/2008

## TRI-STATES UTILITY, INC. Case: QW-08-010F 12 MONTHS ENDING DECEMBER 31, 2007

Income Tax

			Test		8.33%		8.34%		8.34%
ine	e		Year		Return		Return		Return
	(A)		(B)		(C)		(D)		(E)
	Provision for City Income Tax								
8	Net Taxable Income	\$	(30,715)	\$	(33,094)	\$	(32,898)	\$	(32,898
9	Deduct Federal Income Tax	\$	0	\$	0	\$	0	\$	0
0	Deduct Missouri Income Tax		0		0		0		0
1	City Taxable Income		(30,715)		(33,094)		(32,898)		(32,898
2	Total City Tax	\$	0	\$	0	\$	0	\$	0
	Summary of Provision for Income Tax								
3	Federal Income Tax	. \$	0	\$	0	\$	0	\$	0
1	Missouri Income Tax	*	0		0		0		C
5	City Income Tax		0		0		. 0		C
5	Total	\$	. 0	\$	0	\$	0	\$	0
	Deferred Income Taxes		•						
7	Deferred Investment Tax Credit	\$	0	\$	0	\$	0	\$	C
3	Deferred Repair Allowance	. :	0		0		0		(
9	Deferred Tax Depreciation	. *	0		0		0		C
D	Amort of Deferred Tax Depreciation		0		0		0		C
1	Amort of Repair Allowance		0		0		0		C
2	Amort of Deferred ITC		0		0		0		C
3	Deferred Unbilled		0		0		0		
Ł	Total	\$	0	\$	0	\$	0	\$	(
**:	**********	*****	******	*****	******	****	*****	*****	*****
5	Total Income Tax	\$	0	\$	Ō	\$	0	\$	(

# Agreement Attachment D Schedule of Depreciation Rates

## Tri-State Water Utility DEPRECIATION RATES (WATER)

### QW-2008-0010

ACCOUNT		<b>DEPRECIATION</b>	<b>AVERAGE SERVICE</b>	NET
NUMBER	ACCOUNT DESCRIPTION	RATE	LIFE (YEARS)	SALVAGE
SOURCE OF	SUPPLY			
311	Structures & Improvements	2.5%	40	
312	Collecting & Impounding Resservoirs	2.0%	50	
314	Wells & Springs	2.0%	50	
316	Supply Mains	2.0%	50	
PUMPING PLA	ANT			
321	Structures & Improvements	2.5%	40	
325	Electric Pumping Equipment	10.0%	10	
328	Other Pumping Equipment	4.0%	25	
WATER TREA	TMENT PLANT			
331	Structures & Improvements	2.5%	40	
332	Water Treatment Equipment	2.9%	35	
TRANSMISSIO	ON & DISTRIBUTION			
341	Structures & Improvements	2.5%	40	
342	Distribution Reservoirs & Standpipes	2.5%	40	
343	Transmission & Distribution Mains	2.0%	50	
345	Services	2.5%	40	
346	Meters	10.0%	10	
348	Hydrants	2.0%	50	
GENERAL PL	ANT			
391	Office Furniture & Equipment	5.0%	20	
391.1	Office Computer Equipment	14.3%	7	
392	Transportation Equipment	13.0%	7	9%
394	Tools, Shop, Garage Equipment	5.0%	20	
395	Laboratory Equipment	5.0%	20	
396	Power Operated Equipment	6.7%	15	
397	Communication Equipment	6.7%	15	

# Agreement Attachment E EMSD Report

### REPORT OF CUSTOMER SERVICE AND BUSINESS OPERATIONS REVIEW

## Engineering and Management Services Department Small Company Rate Increase Request Tracking File No: QW-2008-0010

Tri-States Utility, Inc.

The Engineering and Management Services Department (EMSD) staff initiated a review of the customer service processes, procedures, and practices of Tri-States Utility, Inc (Tri-States Utility or Company) on March 25, 2008. The review was performed in conjunction with a small company rate increase request submitted by Tri-States Utility on January 24, 2008, and given Tracking Number QW-2008-0010. The EMSD staff examined Company tariffs, Annual Reports, Commission complaint and inquiry records, and information provided by the Company in relation to its customer service operations.

The purpose of the EMSD is to promote and encourage efficient and effective utility management. This purpose contributes to the Commission's overall mission to ensure that customers receive safe and adequate service at the lowest possible cost, while providing utilities the opportunity to earn a fair return on their investment.

The objectives of the EMSD staff's review were to document and analyze the management control processes, procedures, and practices used by the Company to ensure adequate customer service is provided. The findings of this review provide the Commission with information regarding the Company's customer service operations. This review also includes recommendations, when appropriate, to improve the quality of service Tri-States Utility, Inc. provides to its customers.

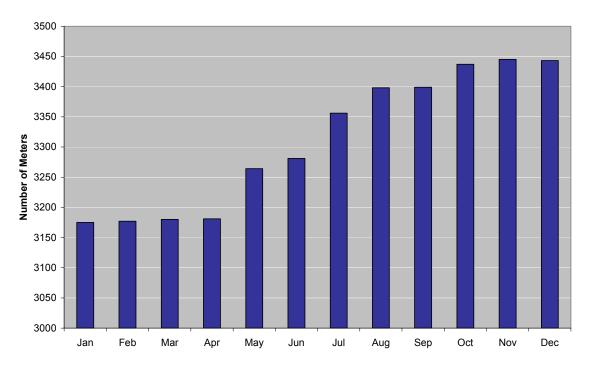
The scope of this review focused on Company policy, procedure and practices related to:

- Administrative
- Customer Billing
- Credit and Collections
- Complaint and Inquiry Handling and Recording
- Record Storage and Security
- Customer Communications and Information

### **Company Overview**

Tri-States Utility serves approximately 3,447 water customers near Branson, Missouri. The Company was founded by a local real-estate developer and has experienced significant growth since beginning services. The Company estimates growth to be 1,100 customers within the next 1-2 years. The following graph shows the increase in number of meters serving customers over the past year.

Number of Meters for Tri States Utility Inc in 2007 by Month



Source: Data Provided by Tri-States Utility Inc.

Tri-States Utility's current system has reached full capacity. The Company is working through the process of constructing another well and had their proposal before the Taney County Planning and Zoning Commission on April 14, 2008. The Company's proposal was granted full approval on April 21, 2008 by the Taney County Planning and Zoning Commission. This project is included in the Company's ten year master plan, as well as several other projects. For the near future, Tri-States Utility will be replacing a well house pump. Some long term projects include replacing one mile of eight inch pipe with twelve inch pipe and replacing fire hydrants.

### **Administrative**

Commission Rule 4 CSR 240-13 pertains to electric, gas, and water utilities. The Company has a copy of the PSC's Chapter 13 Rules.

The Secretary and Treasurer are responsible for the day-to-day operations of the Company. The Company currently has two full-time and one part-time office employees and four full-time field employees. The Company tracks their employee hours with time cards.

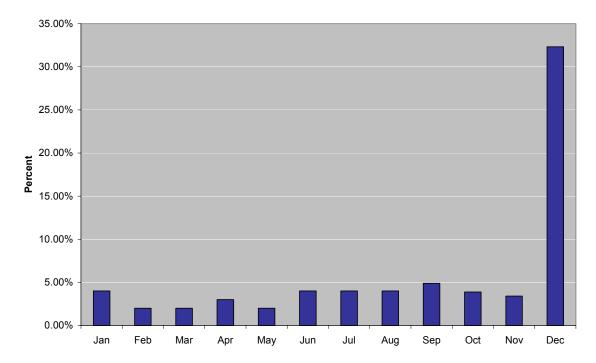
The Company performs water testing every three weeks. Samples were previously taken to Galena, MO for DNR to test; samples are now taken to Skaggs Hospital in Branson for testing. The Company's Superintendent, other field employees and outside contractors perform general maintenance and repair on the system. The Company's Superintendent is certified for operating the water plant and continually receives training and classifications in water operations. Tri-States Utility's other three field employees are not yet eligible to receive certifications due to their current experience levels.

### **Customer Billing**

Tri States Utility requires customer applications from all applicants requesting service, which can be completed via phone. The Company has a brochure summarizing customer rights and responsibilities, rates and payment options.

There are 17 different meter reading routes, in which field employees travel assigned routes to read meters. Meter readings are first recorded on handheld devices and uploaded into the billing system. Office staff checks for abnormally high or low readings and missed readings. Meter readers then re-read missed or inconsistent meter reads. The Company's software notifies users to re-read a meter if a reading is 60% over the average. The Company stated they have experienced inaccurate meter readings and the software has sufficiently identified these problems. The following graph displays the percentage of meters re-read by Tri-States Utility for 2007.

Percentage of Meters Re-read by Month for 2007



Source: Data Provided by Tri-States Utility Inc.

The preceding graph shows the Company experienced a significant increase in the level of meter re-reads in December 2007. The Company explained that this increase was due to; implementation of radio transmitters for reading meters, weather and a water line break. December 2007 was the first month the Company utilized radio transmitters for reading meters. The Company found it necessary to conduct several re-reads to ensure new procedures and equipment were providing accurate meter reads. The Company experienced snow and ice during the week scheduled to read meters in December, which increased the number of estimated meters. The Company also experienced a line break during the read week and explained that line breaks take precedent over other tasks. The Company explained that these three factors were the cause for an increase in the percent of meter re-reads for December 2007.

The Company explained that they do everything possible to avoid estimating meters. Only four meters were estimated in 2007. Meter reading typically requires five days to complete, although it can take up to eight days.

All functions of the Company's monthly billing are completed in-house. The Company performs a pre-billing edit before printing bills. Past due bills are printed first, followed by all other bills. The printed bills are then bundled, placed in first class envelopes and taken to the post office for mailing. The Company mails the bills no later than the first working day of the following month.

The Company started using Softwater billing software. This software was purchased from a vendor in Mountain Home, Arkansas in 2005. There are several other water companies that utilize Softwater located reasonably close to Tri States Utility. In the event of equipment failure, the Company would have the ability to print bills in Mountain Home or another nearby water Company utilizing Softwater in which both Companies have an agreement for assistance.

The Company stated customers are billed every month and that there has not been an indication of customers experiencing extended billing periods. The Company did state that there have been a small number of instances in the past, where new construction had connected service without Company knowledge. The Company stated that field staff has been in closer contact with developers to address this issue.

### **Credit and Collections**

Customers can pay through the mail and by walk-in or drop box. Payments are not collected in the field. The Company notifies customers of payment options through their brochure. Customers can pay in person, drop box or via mail by cash or check. The Company estimates that about 25-30% of customers pay by walk-in or drop box. Of the customers that pay via mail, 20-25% is estimated to pay with electronic check through their bank. The number of people paying with electronic check is increasing. These types of payments increase workload because a stub must be created for these payments, which may include multiple accounts. The Company is then required to determine the appropriate account or accounts top apply the payment to. When electronic checks come to the Company, more work is currently required to determine the accounts to apply the payment to.

The Company stated that most payments received by 1:00pm are typically processed and recorded by 4:00pm on the day payment is received. Payments are

processed and recorded by the end of the following day during times of high volume. Customer payments are determined to be posted correctly by comparing amounts on two different reports. One report is compared to the petty cash journal daily.

The Company requires a small number of deposits from residential customers that have bad credit or poor payment history from previous service with Tri-States Utility. The Company stated there is a significant amount of transient residents that move through the area. They also stated that a deposit for all new customers may help with the impacts of transient populations. A significant number of deposits are collected from commercial customers. Deposit amounts for commercial customers are typically \$500. The Company stated that deposits are refunded when accounts are final billed. Refunds are either distributed by check or applied to the customer's account.

The Company has recently begun accepting surety bonds from commercial customers instead of a monetary deposit. The customer pays a fee to purchase the bond. Surety bonds cost less than a deposit and the Company still has the ability to collect the full amount of the bond if the customer discontinues service with an amount due. Although the Company has a reconnect fee due to delinquent disconnection, the Company does not utilize a late charge per month.

The Company stated they normally receive seven to eight bad checks from customers each month. A blue note or door hanger is delivered to customers that have written a bad check. The door hanger informs the customer they have five days to pay their bill and \$25 fee will be charged to them, or their service will be disconnected. The \$25 fee is currently not in the Company's tariff. The Company is working to have this fee included in their tariff. Customers with more than two returned checks are required to pay their bills in cash.

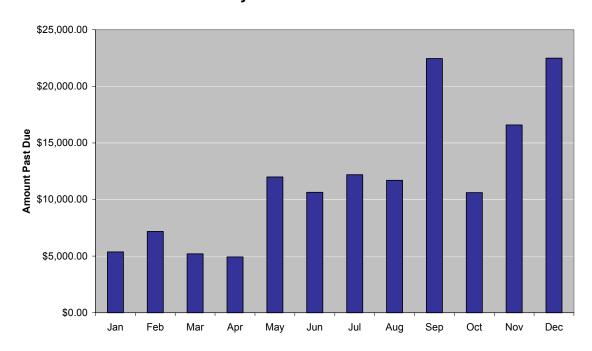
Disconnect notices are prepared 96 hours after the delinquent date and a 24 hour door hanger notice is provided prior to disconnection. The notices are prepared by Company office staff, typically on Wednesdays and disconnects are normally performed on Thursdays by field staff. Customers are generally reconnected the day of payment, unless payment is received late in the day. In agreement with Company tariffs, Tri-States Utility charges a \$15 reconnect fee.

Diversion and unauthorized service have not been a major problem since the Company has installed meter pit locking lids and required renters to provide a lease to assist in minimizing unauthorized connection. The Company has never denied service; however it does charge deposits as needed.

The Company does not utilize a phone service to notify customers of possible disconnection. In the case of non-payment, 96-hour notices are mailed to customers ten working days after bill rendition. The Company stated that it is rare for customers to be delinquent beyond 60 days.

The Company has evaluated utilizing a collection agency and has determined it to be too costly. The Company stated that their yearly uncollectible debts or write-offs average approximately \$12,000 per year. The following graph displays the past due amounts per month for the Company in 2007.

Customer Past Due Amounts for Tri-States Utility by Month for 2007



Source: Data Provided by Tri-States Utility Inc.

The preceding chart shows a trend of an increasing amount of customer arrears in 2007. The total amount of account balances for customers in arrears for 2007 was \$141,324.55.

### **Complaint and Inquiry Handling and Recording**

All office employees have the capability to handle customer calls. Requests for new service and service disconnects are taken via phone. The employee completes a new service application and asks the customer to remit the \$15 connection fee. The Company's business hours are from 8:00 am – 4:30 pm Monday-Friday. A staff member takes after-hour and weekend calls on an alternate line. Company contact numbers are provided on the customer's bill. A file is kept for customer calls that result in the generation of a service order; however, a log is not kept of every customer complaint or inquiry.

### **Record Storage and Security**

The Company's paper records are stored in a separate room at the Company. These records are also stored on a server and backed up daily on DVD and an external hard drive. The external hard drives are carried off-site each evening for data security. There is also off-site storage of data sent electronically every day to Mountain Home.

### **Customer Communication and Information**

The Company utilizes printed messages on bills for communication to customers and letters are occasionally used. Letters are also mailed to specific customers for particular situations. The Company rarely holds public meetings, but has held one to provide general information to customers. The Company does not have any specific social assistance programs that are utilized; however, Christian Action Ministries has provided assistance to customers.

### Findings, Conclusions and Recommendations

The following discussion contains findings, conclusions and recommendations pertaining to Tri-States Utility customer service operations. This section focuses on three areas that warrant Company management attention:

- Customer Billing
- Credit and Collections
- Complaint and Inquiry Handling and Recording

### **Customer Billing**

The Company's business hours are not noted on the one page informational sheet provided to new customers. It would be beneficial for customers to be informed of office hours if they would prefer to make payments or speak to a customer service representative face-to-face.

### THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

<u>Provide the Company's business hours on the Company information sheet</u> provided to customers.

### **Credit and Collections**

The Company has not adequately addressed the increased workload due to electronic check payments. These payments create a significant amount of confusion and extra work, due to the Company's inability to determine the proper account(s) the electronic check should be applied to. Customers utilizing the electronic check payment option are increasing. Increased workloads on staff can increase costs to the Company and to other customers. The Company should take steps to minimize the challenges associated with customers utilizing electronic checks.

### THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

Implement procedures to increase efficiency in processing payments received by electronic check.

The Company's rising customer arrearages may make the use of outside collection agencies cost effective in the future. The Company stated they average \$12,000 in yearly write-offs for uncollected debts. The total amount of account balances for customers in arrears for 2005, 2006 and 2007 has been \$185,850.64, \$216,267.72 and \$141,324.55 respectively. The Company does not currently utilize a collection agency. An increasing amount of uncollectible debts can potentially lead to a higher cost of service to the Company and customers. The Company should periodically review efforts to reduce uncollected payments.

### THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

<u>Conduct a periodic analysis to determine if it is cost-effective to use a collection</u> <u>agency to reduce the amount of uncollected customer payments.</u>

### Complaint and Inquiry Handling and Recording

The Company does not maintain a log specific to customer inquiries and complaints. This is a violation of Commission Rules 4 CSR 240-13.040(5) and (6), which state:

- (5) A utility shall maintain records on its customers for at least two (2) years which contain information concerning:
- (B) The number and general description of complaints registered with the utility;
- (6) The utility shall submit to the commission, upon request, a written summary of the information required by section (5) of this rule.

### THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT

Implement procedures that ensures all customer inquiries and complaints are tracked by staff according to Commission Rule 4 CSR 240-13.040(5).