Missouri Public Service Commission

Public Comments Report Missouri Utilities Company WR-2009-0150

Date: 3/10/2009

Irem	First Name	Last Name	City	State	Public Comments		
						Person	Resolution
P200900634	Patty	Miller	Sedalia		(cld) I think the requested increase is absolutely ridiculous. I don't see any improvements that are being done. You can't ever talk to the man when you call. Any time the man needs to do repairs he has to go Elm Hills Mobile home park to find out where all the shut offs are. If they don't even know where the lines are its pretty bad. I understand going up but I don't understand doubling a bill.	_	Discussed rate case over the telephone.