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JUN 25 2007

Missouri Public Service Commission

NOTICE

Missouri-American Water Company has filed tariff sheets with the Missouri Public Service Commission which would increase the Company's Missouri jurisdictional revenues by approximately 24.8 percent for sewer (where the company provides sewer).

Public comment hearings have been set before the beginning of the hearings.

PUBLIC HEARING: Wednesday, June 27
Thornhill Branch of the St. Louis County
Drive, St. Louis, Missouri.

PUBLIC HEARING: Wednesday, June 27
Louis Community College — Meramec Campus
200, 11333 Big Bend Road, Kirkwood, Missouri.

***A question-and-answer session will be held before the beginning of the hearings.**

If you are unable to attend a live public hearing, you may submit comments or secure additional information, you may contact the Public Counsel, P.O. Box 2230, Jefferson City, Missouri 65102, telephone 800-392-4211, or email opscinfo@opsc.mo.gov.

Evidentiary and True-up Hearings will be held on August 13-17, 2007, beginning at 8:30 a.m. at the Governor's Office Building, 200 Jefferson City, MO.

The hearings will be held in buildings that meet the needs of the Americans with Disabilities Act. Please call the Public Service Commission's Hotlines (voice) or Relay Missouri at 711 prior to the hearing.

households 5.6%
Sources: "America's Families and Living Arrangements: 2003," by J. Fields; U.S. Census Bureau; FMI; Plumbing Manufacturers Institute; and CONTRACTOR

Utility program covers plumbing emergencies

BY ROBERT P. MADER
OF CONTRACTOR'S STAFF

VOORHEES, N.J. — Independent water utility American Water has introduced the In-Home Plumbing Emergency Program, covering plumbing emergency repairs for leaks or breaks to the water line and clogs or blockages to the sewer line that occur within the home and are caused by normal wear and tear.

The program is available to existing American Water customers and those enrolled in

the company's water and sewer line protection programs, which cover leaks and breaks in water lines, as well as clogs or blockages in sewer lines running from a home to the street, respectively.

All repairs are performed by local independent plumbing contractors.

The IHPP covers common repairs, including a variety of plumbing emergencies such as a clogged sink, an overflowing toilet, a leaking hot water valve

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tions; and

- Upwardly mobile ethnic populations who don't want to move to the suburbs but instead stay in touch with their cultures and families.

Basic consumer preferences such as safety of the community, parking availability, and proximity to retail services such as restaurants, banks, drug stores and dry cleaners are important to all these population groups, Ellis said. Differences among the groups, however, will affect the construction industry.

People ages 55 to 65, for example, want an easily managed floor plan for their homes, which typically means a single level, as well as the

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Weil-McLain and CPSC recall Ultra Series boilers for CO hazard

WASHINGTON — Weil-McLain and the U.S. Consumer Product Safety Commission in November announced a voluntary recall of Weil-McLain Ultra Series gas boilers. About 16,000 of the units are in use. The

CPSC said that consumers should stop using recalled products immediately unless otherwise instructed.

These boilers were manufactured for use with natural gas but could have a blue tag incor-

rectly indicating to installers that they are intended for use with liquid propane gas. If an installer connects one of the boilers to LP gas without installing a propane conversion

Exhibit 10 Weil-McLain, page 11

Local Public Hearing in St. Louis

Date

Case No. 07-312-924

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ter plumbing fixture. This ensures fresh water is always available.

These combination systems can cost as much as 15% less than stand-alone systems because of the reduced labor, a systems manufacturer said. Since these systems are fed by a home's domestic

supply, they are not subject to the same problems as the sprinkler heads. Blake noted that Uponor has a patent on the four-port sprinkler so each sprinkler has water going in or out from four sides with 1/2-in. PEX tubing. The PEX lines are installed in the ceilings, he explained, and when he needs

owners opted for electric water heaters. The cause of the Parkside Terrace fire is still undetermined, but Durango Fire Marshal Tom Kaufman believes the fire stemmed from the 1990 Volkswagen Westfalia van's engine overheating in the desert climate.

downhouse ceilings and common walls instead of the standard 1/2 in.

While there was light smoke damage to the upper two floors of the unit, Kaufman noted that there was no heat damage. Amazingly, Schmeisser slept in her home that very same evening.

Water utility's program covers plumbing emergencies

Continued from page 5

or a leaking washing machine valve.

At a cost of \$3.99 per month to existing water or sewer line protection program customers, the IHPP covers the cost of up to \$1,500 per repair, with no limit on the number of allowable repairs each year. Homeowners pay a \$50 service fee each time an authorized service provider is dispatched to investigate or service the water or sewer line within the home.

The program is available to American Water customers in nine states: Arizona, Illinois, Indiana, Iowa, Missouri, New Jersey, New York, Ohio and Tennessee. The company expects to launch the program in California, Pennsylvania and Virginia in the coming months. American Water also offers service line protection programs for both water lines and sewer lines to its residential customers.

The combination of the three service programs covers every problem a homeowner might have from the service line, through the water supply and DWV system inside the house to the sewer lateral outside the house, explained American Water Resources

Director of Operations Robert Birdwell.

American Water Resources is a wholly owned unregulated affiliate of American Water.

The company establishes a contractor network through referrals, inquiries from contractors or solicitation of contractors by the company so that it has a service contractor infrastructure in place before it starts soliciting customers, Birdwell said.

American Water Resources has about 130 contractors in its network now. It makes the most sense to use local contractors, Birdwell said, because they know the codes and the inspectors. The contractor must be licensed and the company has high insurance requirements. American Water Resources has quality and workmanship standards and requirements for response times.

The company will pay contractors their customary rates for labor and materials, although Birdwell pointed out that some major repairs will require the homeowner to pay part of the bill.

Some contractors in the network might get only one or two service calls a year, Birdwell said, while others might receive one or two a day.

The company can use a few contractors

in selected areas. Contractors who are interested should call American Water Resources Claims Manager Bradley Lavite at 618/433-4051.

In addition to the residential products and services, the company extends these programs to municipalities through LineSaver. At no cost to the

municipality, American Water's Homeowner Services Group fully manages a sewer and water line repair program. The utility will take care of all requirements for developing and implementing the program, establishing a local contractor network and providing customer service.

CONTRACTOR readers pick the year's top products

DES PLAINES, ILL. — A space-saving toilet and boiler were the most popular products of 2006, as determined by CONTRACTOR readers.

Eljer's Titan Triangle Toilet, which plumbers can install in the corner of a bathroom, placed No. 1 in our annual Readers Choice products. Laars' wall-mounted condensing Mascot Boiler, which promises high efficiency and versatility in a small package, was our featured Editors Choice product that generated the most interest from readers in 2006.

The top products featured in CONTRACTOR's monthly Products depart-

ment in 2006 are featured this month on pages 19 and 20.

Readers determined the rankings of the products in both the Readers Choice and the Editors Choice categories by requesting more information on these products through our Reader Services department. The Readers Choice products were selected from all the products described in CONTRACTOR's Products section in 2006. The Editors Choice products reflect the popularity ranking of the products highlighted in our monthly Editors Choice box from January through October.