

**FINAL CUSTOMER NOTICE**

June 1, 2009

Dear Customer:

On May 13, 2009 the Missouri Public Service Commission (Commission) approved an increase in the annual water operating revenues of Suburban Water Company (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided an increase of \$18,000 in the Company's annual water operating revenues is warranted, effective June 5, 2009. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 573-474-4242.

Sincerely,



Gordon Burnam  
President

| Type of Charge                                 | Current Rates | Approved Rates Effective<br>06/05/2009 |
|--|---------------|--|
| Monthly Minimum Charge                         | \$2.96        | \$5.31                                 |
| Usage (per 1,000 gallons)                      | \$1.87        | \$3.36                                 |
| Total Monthly Bill<br>(at 6,000 gallons usage) | \$14.18       | \$25.47                                |

Columbia  
Columbia, Missouri  
652019998  
2871440103 -0095  
06/01/2009 (573)876-7800 10:21:27 AM

| Product Description | Sale Qty | Unit Price | Final Price |
|---------------------|----------|------------|-------------|
| Postage Due Pickup  | 1        | \$22.04    | \$22.04     |
| Total:              |          |            | \$22.04     |

Paid by:  
MasterCard \$22.04  
Account #: XXXXXXXXXXXX1593  
Approval #: 26176P  
Transaction #: 4  
23 903070126

Order stamps at USPS.com/shop or call  
1-800-Stamp24. Go to USPS.com/clicknship  
to print shipping labels with postage.  
For other information call 1-800-ASK-USPS.

Bill #: 1000501295769  
Clerk: 15

All sales final on stamps and postage  
Refunds for guaranteed services only  
Thank you for your business

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HELP US SERVE YOU BETTER

Go to: <http://gx.gallup.com/pos>

TELL US ABOUT YOUR RECENT  
POSTAL EXPERIENCE

YOUR OPINION COUNTS

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Customer Copy