

Woodland Manor Water Company, LLC.

P O Box 73 Kimberling City, MO 65686 (417) 739-2370 or (417) 337-2618

November 16, 2012

RE: Compliance with Commission Ruling and Agreement reached with Customer

Woodland Manor Water completed the disconnection of the old east loop at the old east valve and also disconnected the west end of the loop from the old west valve. All work was competed by Thursday November 16, 2012, which meets the deadline set by the Commission Ruling of November 21, 2012.

In cooperation with Mr. Larson and his agreement to pursue no other legal actions regarding this line, meter location or other losses, Woodland Manor Water Co., LLC agrees to pay for all excavation costs including those required for the Commission ruled disconnect and excavation to allow Mr. Larson to reconnect his West cabins to the West meter and Mr. Larson agrees to pay for all parts. Woodland Manor Water has agreed to repair the blacktop street in the spring at the same time another blacktopping project is being done, in order to keep costs to a minimum. Backflow prevention was also reviewed at this time.

Mr. Larson was on site at time project was being completed, and gave final approval of the project. Excavation and plumbing was competed by Brent Carr Excavating. Mona Fennema, Woodland Manor Water Operator was on site during the project and did final inspection of connections prior to backfilling.

Mr. Larson agrees that upon completing this project all lines on resort side of both the East and West Meters are now his responsibility and Woodland Manor Water responsibility stops at the respective meters.

Respectfully Submitted

Mona Fennema, Operator

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Woodland Manor Water

P O Box 73

Kimberling City, MO 65686

Eric Larson

Kimberling Oaks Resort

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Kimberling City, MO 65686

cc: David Spratt, PSC sent via email









