

Appendix A

Customer Notices

SECOND CUSTOMER NOTICE

July 21, 2006

Dear Customer:

On May 17, 2005, Aqua RU, Inc. – Lakewood Manor Service Area (Company) submitted a request for a permanent increase in its current water rates and charges, under the provisions of the Missouri Public Service Commission's small company rate increase procedure. By its request, the Company was seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of approximately \$7,700.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$7,716 or 143.25% in the Company's annual water operating revenues is warranted and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has filed tariff revisions to implement those findings and conclusions. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 5,000 gallons of water, is set out at the end of this notice.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the OPC has not yet taken a final position regarding those results.

Any customer that has questions or comments about the Company's proposed revisions to its rates and charges, or that has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 20 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2007-0021.

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800/392-4211
Fax: 573/751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Attn: Lewis Mills
P.O. Box 2230
Jefferson City, MO 65102
Phone: 573/751-4857
Fax: 573/751-5562
E-Mail: mopco@ded.mo.gov

Depending upon the responses to this notice, the OPC may request that the Public Service Commission hold a local public hearing. However, regardless of whether a local public hearing is held, no increase in rates will take effect without the specific approval of the Public Service Commission.

Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows, and please also note that this information will be updated as the case moves forward.

- * Go to <http://www.psc.mo.gov>
- * On that page, click on the "EFIS" button near the top on the right side of the page
- * On the next page, after reading the disclaimer, click on "I agree to terms above" and then click "Yes" when asked if you want to display the unsecured information
- * On the next page, click on "Resources" near the top right of the page
- * On the next page, click on "Case Information"
- * On the next page, click on "Case Filing/Submission" and then click "Yes" when asked if you want to display the unsecured information
- * On the next page, check the box to the left of "Case No."; enter WR-2007-0021 in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
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- * To view a document, click on the number in the "Item No." column

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at the telephone number listed below.

Sincerely,

Ms. Sherree Gesner
Customer Service Manager
1-800-851-1305

Type of Charge	Current Rates	Proposed Rates
Monthly Customer Charge (includes 2,000 gallons)	\$ 9.02	\$ 21.94
Usage Over 1,000 gallons (per 1,000 gallons)	\$ 6.69	\$ 16.26
Total Monthly Bill (at 5,000 gallons usage)	\$ 15.71	\$ 38.20

SECOND CUSTOMER NOTICE

July 21, 2006

Dear Customer:

On May 17, 2005, Aqua RU, Inc. – LTA Service Area (Company) submitted a request for a permanent increase in its current water rates and charges, under the provisions of the Missouri Public Service Commission's small company rate increase procedure. By its request, the Company was seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of approximately 152.19%.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$12,168 or 68.73% in the Company's annual water operating revenues is warranted and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has filed tariff revisions to implement those findings and conclusions. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 5,000 gallons of water, is set out at the end of this notice.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the OPC has not yet taken a final position regarding those results.

Any customer that has questions or comments about the Company's proposed revisions to its rates and charges, or that has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 20 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2007-0021.

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Fax: 573/751-1847
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Sincerely,

Ms. Sherree Gesner
Customer Service Manager
1-800-851-1305

Type of Charge	Current Rates	Proposed Rates
Monthly Customer Charge (includes 2,000 gallons)	\$ 8.62	\$ 14.54
Usage Over 1,000 gallons (per 1,000 gallons)	\$ 5.79	\$ 9.78
Total Monthly Bill (at 5,000 gallons usage)	\$ 14.41	\$ 24.32

SECOND CUSTOMER NOTICE

July 21, 2006

Dear Customer:

On May 17, 2005, Aqua RU, Inc. – Ozark Mountain Service Area (Company) submitted a request for a permanent increase in its current water rates and charges, under the provisions of the Missouri Public Service Commission's small company rate increase procedure. By its request, the Company was seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of approximately 82.16%.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$63,540 or 69.43% in the Company's annual water operating revenues is warranted and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has filed tariff revisions to implement those findings and conclusions. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 5,000 gallons of water, is set out at the end of this notice.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the OPC has not yet taken a final position regarding those results.

Any customer that has questions or comments about the Company's proposed revisions to its rates and charges, or that has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 20 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2007-0021.

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Sincerely,

Ms. Sherree Gesner
Customer Service Manager
1-800-851-1305

Type of Charge	Current Rates	Proposed Rates
Monthly Customer Charge (includes 3,000 gallons)	\$ 14.11	\$ 23.91
Usage Over 1,000 gallons (per 1,000 gallons)	\$ 5.84	\$ 9.90
Total Monthly Bill (at 5,000 gallons usage)	\$ 19.95	\$ 33.81

SECOND CUSTOMER NOTICE

July 21, 2006

Dear Customer:

On May 17, 2005, Aqua RU, Inc. – Rankin Acres Service Area (Company) submitted a request for a permanent increase in its current water rates and charges, under the provisions of the Missouri Public Service Commission's small company rate increase procedure. By its request, the Company was seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of approximately 91.41%.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$2,582 or 10.70% in the Company's annual water operating revenues is warranted and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has filed tariff revisions to implement those findings and conclusions. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 6,000 gallons of water, is set out at the end of this notice.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the OPC has not yet taken a final position regarding those results.

Any customer that has questions or comments about the Company's proposed revisions to its rates and charges, or that has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 20 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2007-0021.

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P.O. Box 360
Jefferson City, MO 65102
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Sincerely,

Ms. Sherree Gesner
Customer Service Manager
1-800-851-1305

Type of Charge	Current Rates	Proposed Rates
Monthly Customer Charge (includes 6,000 gallons)	\$ 22.34	\$ 24.73
Usage Over 1,000 gallons (per 1,000 gallons)	\$	\$
Total Monthly Bill (at 6,000 gallons usage)	\$ 22.34	\$ 24.73

SECOND CUSTOMER NOTICE

July 21, 2006

Dear Customer:

On May 17, 2005, Aqua RU, Inc. – Riverside Estates Service Area (Company) submitted a request for a permanent increase in its current water rates and charges, under the provisions of the Missouri Public Service Commission's small company rate increase procedure. By its request, the Company was seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of approximately 63.08%.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$22,244 or 29.16% in the Company's annual water operating revenues is warranted and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has filed tariff revisions to implement those findings and conclusions. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 5,000 gallons of water, is set out at the end of this notice.

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Sincerely,

Ms. Sherree Gesner
Customer Service Manager
1-800-851-1305

Type of Charge	Current Rates	Proposed Rates
Monthly Customer Charge (includes 3,000 gallons)	\$ 15.03	\$ 19.41
Usage Over 1,000 gallons (per 1,000 gallons)	\$ 7.26	\$ 9.38
Total Monthly Bill (at 5,000 gallons usage)	\$ 22.29	\$ 28.79

SECOND CUSTOMER NOTICE

July 21, 2006

Dear Customer:

On May 17, 2005, Aqua RU, Inc. – Spring Valley Service Area (Company) submitted a request for a permanent increase in its current water rates and charges, under the provisions of the Missouri Public Service Commission's small company rate increase procedure.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$24,026 or 82.40% in the Company's annual water operating revenues is warranted and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has filed tariff revisions to implement those findings and conclusions. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 5,000 gallons of water, is set out at the end of this notice.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the OPC has not yet taken a final position regarding those results.

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Sincerely,

Ms. Sherree Gesner
Customer Service Manager
1-800-851-1305

Type of Charge	Current Rates	Proposed Rates
Monthly Customer Charge (includes 2,000 gallons)	\$ 12.53	\$ 22.86
Usage Over 1,000 gallons (per 1,000 gallons)	\$ 10.05	\$ 18.33
Total Monthly Bill (at 5,000 gallons usage)	\$ 22.58	\$ 41.19

SECOND CUSTOMER NOTICE

July 21, 2006

Dear Customer:

On May 17, 2005, Aqua RU, Inc. – White Branch Service Area (Company) submitted a request for a permanent increase in its current water rates and charges, under the provisions of the Missouri Public Service Commission's small company rate increase procedure. By its request, the Company was seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of approximately 153.32%.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$27,661 or 77.33% in the Company's annual water operating revenues is warranted and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has filed tariff revisions to implement those findings and conclusions. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential full time flat rate customer, is set out at the end of this notice.

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Sincerely,

Ms. Sherree Gesner
Customer Service Manager
1-800-851-1305

Type of Charge	Current Rates	Proposed Rates
Single Family Residential Full Time Flat Rate	\$ 16.88	\$ 29.93