

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Tariff Filing of Aqua RU,)
Inc., d/b/a Aqua Missouri, Inc., to Implement)
a Rate Increase for Water Service Provided to)
Customers in its Missouri Service Areas)

Case No. WR-2007-0021

**NOTICE REGARDING SECOND CUSTOMER NOTICE, CUSTOMER
COMMENTS RECEIVED AND STAFF INVESTIGATIONS**

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through counsel, and for its Notice Regarding Second Customer Notice, Customer Comments Received and Staff Investigations ("Notice") states the following to the Missouri Public Service Commission ("Commission").

1. On July 12, 2006 (unless noted otherwise, all dates herein refer to the year 2006), in accordance with Commission Rule 4 CSR 240-3.635, Aqua RU, Inc., d/b/a Aqua Missouri, Inc., ("Company") filed revised tariff sheets to implement the provisions of a *Company/Staff Agreement Regarding Disposition of Small Water Company Rate Increase Request* ("Company/Staff Agreement"), and the instant case was established.

2. On July 21, the Staff filed the above-referenced Company/Staff Agreement in this case. Since this agreement was only between the Company and the Staff, the Company was required to send to its customers a notice of the rates that would result from the agreement. (A significant amount of information regarding the Company's rate increase request, and the Staff's investigation of the request, has previously been filed in the case papers for this case, or was previously submitted to the EFIS tracking file for the request [QW-2005-0009]).

3. Also on July 21, the Company mailed the required customer notices, which had previously been approved by representatives of the Commission's Water & Sewer Department. Copies of the customer notices are included in Appendix A attached hereto. (Multiple notices were required because the Company provides service in multiple service areas and because the Company/Staff agreed-upon rates were specific to each of the service areas.)

4. The time period for customers to submit comments in response to the Company's notices ended August 10. A summary of the customer comments submitted in response to the notices is included in Appendix B attached hereto. Copies of the customers' actual letters, faxes and e-mails are included in Appendices C and D attached hereto.

5. As is normally done, Staff members from the Water & Sewer Department investigated those situations where the customer comments submitted identified possible service-related problems. Staff documents regarding the results of those investigations are included in Appendix E attached hereto.

WHEREFORE, the Staff respectfully submits this Notice and the attached Appendices for the Commission's information in this case.

Respectfully Submitted,

/s/ Keith R. Krueger

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CERTIFICATE OF SERVICE

I hereby certify that copies of this Notice have been mailed with first class postage, hand-delivered, transmitted by facsimile or transmitted via e-mail to all counsel and/or parties of record this 25th day of August 2006.

/s/ Keith R. Krueger