

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Small Company Rate)
Increase Request of Gladlo Water & Sewer) Case No. WR-2009-0418
Company, Inc.)

REPORT OF NO CHANGE TO COMPANY/STAFF DISPOSITION AGREEMENT

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through counsel, and for its *Report of No Change to Company/Staff Disposition Agreement* (Report) states the following to the Missouri Public Service Commission (Commission):

1. On November 4, 2009, the Commission held a local public hearing for the above case regarding the rate increase request of Gladlo Water & Sewer Company, Inc., (Company).

2. Pursuant to Commission Rule 4 CSR 240-3.050(19) Staff must file a pleading “indicating whether any material information not previously available was provided at the local public hearing and stating whether that information might result in changes to the utility/staff disposition agreement.”

3. Staff notes that although testimony was offered at the local public hearing involving possible service issues, Staff investigated potential issues raised at the local public hearing, and found that the current operations of the Company, under receivership, are in conformance with the Commission rules implicated in those comments, with the exception of Commission Rule 4 CSR 240-13.020(9)(B).

4. Commission Rule 4 CSR 240-13.020(9)(B) states that every bill shall clearly state “[t]he date when the bill will be considered due and the date when it will be considered delinquent, if different.” The inclusion of the delinquent date on the bill would inform customers when they are subject to the \$3.00 late payment charge and enable the Company to comply with the Commission's rule.

5. The Company/Staff disposition agreement contains provisions regarding the Company's compliance with 4 CSR 240-13.020(9)(B), the agreement requires the Company to:

Incorporate the delinquent date on customers' bills in order to inform customers when they are subject to the \$3.00 late payment charge. This recommendation must be completed within thirty (30) days of the Commission order approving the disposition agreement in Case No. WR-2009-0418. This recommendation must be completed within thirty (30) days of the Commission order approving the disposition agreement in Case No. SR-2009-0419.

6. Thus, the testimony offered at the November 4, 2009 local public hearing will not prompt the Staff to request to modify the previously-filed Company/Staff disposition agreement.

WHEREFORE, Staff respectfully submits its Report for the Commission's information and consideration in this case and requests that the Commission enter an Order adopting the terms agreed upon by Staff and the Company.

Respectfully submitted,

/s/ Sarah Kliethermes

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 12th day of November, 2009.

/s/ Sarah Kliethermes