BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of)	<u>File No. WR-2010-0345</u>
KMB Utility Corporation for a)	<u> </u>
Water Rate Increase	j	Tracking No. YW-2011-0214

ORDER RE-SCHEDULING LOCAL PUBLIC HEARING AND ORDER DIRECTING NOTICE

Issue Date: January 13, 2011 Effective Date: January 13, 2011

The Missouri Public Service Commission is scheduling a local public hearing, with a presentation and question-and-answer session, and providing for notice as follows.

THE COMMISSION ORDERS THAT:

1. The Missouri Public Service Commission will convene a public meeting, which will consist of a presentation, a question-and-answer session, and a local public hearing. The date, time and place shall be:

Date	Place	Address
January 24,	City of Pacific	300 Hoven Drive,
2011	Council Room	Pacific, MO 63069

The public meeting shall proceed as follows:

- a. At **5:30 p.m.,** the Commission's staff shall make a presentation about this action, followed by a question and answer session to discuss the issues.
- b. At **6:00 p.m.** or the conclusion of the question-and-answer session, whichever occurs later, a regulatory law judge shall convene the local public hearing, at which persons interested in this action may testify.
- c. When all persons present have had the opportunity to be heard, the local public hearing shall conclude.

All proceedings shall be held in a building that meets accessibility standards required by the Americans with Disabilities Act, and any person needing additional accommodations to participate shall call the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 no later than the day before the hearing.

- 2. At the public meeting, KMB Utility Corporation, the Commission's staff, and the Office of the Public Counsel each shall each:
 - a. Prepare a written statement of its perspective, not more than one page, with sufficient copies for distribution at the presentation.
 - b. Make at least one representative available in person at the question-and-answer session to set forth any perspective it has on this action, address substantive issues, and respond to questions from the audience.
- 3. KMB Utility Corporation shall give its water service customers notice including the following language.

NOTICE OF PROPOSED RATE INCREASE AND PUBLIC MEETING

KMB Utility Corporation ("KMB") filed a proposal with the Missouri Public Service Commission ("PSC") that may affect your water bill. KMB proposes to increase its gross annual revenues from all its water service territories (excluding sales and other gross receipts taxes) by \$[xx.xx] in the aggregate.

For the [territory], the overall increase proposed is \$[xx.xx]. For the typical [territory] residential customer using x gallons per [billing period], the proposed increase would be approximately \$xx.xx per [billing period], if this rate request is approved in full.

If you would like to comment on KMB's proposal, you may do so in several ways:

 In person: Testify at a local public meeting which has been set as follows:

Date	Place	Address
January 24,	City of Pacific	300 Hoven Drive,
2011	Council Room	Pacific, MO 63069

The public meeting shall proceed as follows:

- a. At **5:30 p.m.**, the Commission's staff shall make a presentation about this action, followed by a question and answer session to discuss the issues.
- b. At **6:00 p.m.** or the conclusion of the question-andanswer session, whichever occurs later, a regulatory law judge shall convene the local public hearing, at which persons interested in this action may testify.
- c. When all persons present have had the opportunity to be heard, the local public hearing shall conclude.
- By mail: Mail a written comment to the PSC at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102
- Electronically: Submit a comment to the PSC through the Internet by accessing the PSC's Electronic Filing and Information System (also called "EFIS") at https://www.efis.psc.mo.gov/mpsc/Comments.html (please reference File No. WR-2010-0345).
- Through the Office of the Public Counsel: P.O. Box 2230, Jefferson City, Missouri 65102, telephone 573-751-4857 or toll-free 866-922-2959.

Comments are <u>viewable by the public</u>. Do not include any information in a public comment that you do not wish to be made public.

If you have a question or complaint about your utility service, please contact the PSC's Consumer Services Hotline at 1-800-392-4211.

This event will be held in buildings that meet accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

For each bracketed variable in that language, KMB Utility Corporation shall substitute the relevant information.

- 4. The Commission's Data Center shall serve a copy of this order upon the governing body of each county, or city not within a county, in the water service territories of KMB Utility Corporation.
- 5. The Commission's Public Information Office shall make notice of this order available to members of the General Assembly representing the residents in the water service territories of KMB Utility Corporation.
 - 6. This order shall become effective immediately upon issuance.

BY THE COMMISSION

(SEAL)

Steven C. Reed Secretary

Daniel Jordan, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 13th day of January, 2011.