

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of )  
Missouri-American Water Company's )  
Request for Authority to Implement ) **File No. WR-2010-0131**  
a General Rate Increase for )  
Water Service and Sewer Service )  
Provided in Missouri Service Areas )

**SECOND ORDER GRANTING ADDITIONAL TIME  
AND DIRECTING FILING**

Issue Date: December 1, 2010

Effective Date: December 1, 2010

The Commission is granting the second request for additional time (“second motion”) that Staff filed on behalf of the Riverside Collaborative Group (“Group”) established in the *Report and Order*.<sup>1</sup> In the *Report and Order*, the Commission established the Group to explore service issues that the City of Riverside raised in its pre-filed testimony, and ordered the filing of a report.

Staff filed the second motion as part of the *Report of Riverside Collaborative Group*.<sup>2</sup> In that report, Staff states that the Group has begun discussions of the service issues and asks for time to further its discussions. The Commission received no response to the previous motion within the ten-day period set by regulation.<sup>3</sup> Therefore,

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<sup>1</sup> Issued on June 16, 2010.

<sup>2</sup> Filed on December 1, 2010.

<sup>3</sup> 4 CSR 240-2.080(15)

the Commission will dispense with the response time for the pending motion.<sup>4</sup> The Commission will grant the second motion and order the filing of a report.

Staff suggests a filing date of December 31, 2010. But regulations of the Personnel Advisory Board provide that such date shall constitute the observance of the January 1, 2011, state holiday,<sup>5</sup> as reflected on the Missouri State Government website.<sup>6</sup> Therefore, the Commission will set the filing date on the next following business day.

**THE COMMISSION ORDERS THAT:**

1. The request for additional time for the members of the Riverside Collaborative Group (“Group”) to discuss service issues is granted.
2. The members of the Group shall file a report updating the status of the Group’s discussions no later than January 3, 2011.
3. This order is effective immediately on issuance.

( S E A L )

**BY THE COMMISSION**



Steven C. Reed  
Secretary

Daniel Jordan, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 1<sup>st</sup> day of December, 2010.

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<sup>4</sup> *Id.*

<sup>5</sup> 1 CSR 20-050(2)(B).

<sup>6</sup> <http://oa.mo.gov/pers/2011StateHolidays.htm>