

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water )  
Company's Request for Authority to )  
Implement a General Rate Increase for ) **Case No. WR-2011-0337**  
Water and Sewer Services Provided in )  
Missouri Service Areas. )

**STAFF RESPONSE TO COMMISSION'S ORDER**

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through the undersigned counsel, and submits to the Missouri Public Service Commission (Commission) the following *Staff Response to Commission's Order (Response)*:

1. On October 13, 2011, the Commission issued an *Order Directing Filing (Order)* directing Staff to file, no later than November 4, 2011, all public comments received at the October 14, 2011 Utility Days event that relate to Missouri-American Water Company.
2. Staff files this *Response* to inform the Commission that no public comments were received that related to Missouri-American Water Company during the Utility Day held on October 14, 2011. Therefore Staff is unable to file any public comments with the Commission.
3. This filing is meant to comply with the Commission's *Order*.

**WHEREFORE**, Staff respectfully submits its *Response* to the Commission for its information and consideration.

Respectfully submitted,

/s/ Rachel M. Lewis

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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or by electronic mail to all counsel of record on this 19th day of October, 2011.

/s/ Rachel M. Lewis