Exhibit No.: Issue: Witness: Type of Exhibit: Sponsoring Party: Case No.: Date Testimony Prepared:

Rate Design Brian C. Collins Direct Testimony Sunnydale Properties, LLC WR-2020-0344 December 9, 2020

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Missouri-American Water Company's Request for Authority to Implement General Rate Increase for Water and Sewer Service Provided in Missouri Service Areas

Case No. WR-2020-0344

Direct Testimony of

Brian C. Collins

On behalf of

Sunnydale Properties, LLC

December 9, 2020



Project 10995.3

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Missouri-American Water Company's Request for Authority to Implement General Rate Increase for Water and Sewer Service Provided in Missouri Service Areas

Case No. WR-2020-0344

STATE OF MISSOURI

SS

COUNTY OF ST. LOUIS

Affidavit of Brian C. Collins

Brian C. Collins, being first duly sworn, on his oath states:

1. My name is Brian C. Collins. I am a consultant with Brubaker & Associates, Inc., having its principal place of business at 16690 Swingley Ridge Road, Suite 140, Chesterfield, Missouri 63017. We have been retained by Sunnydale Properties, LLC in this proceeding on its behalf.

2. Attached hereto and made a part hereof for all purposes is my direct testimony which was prepared in written form for introduction into evidence in Missouri Public Service Commission Case No. WR-2020-0344.

3. I hereby swear and affirm that the testimony is true and correct and that it shows the matters and things that it purports to show.

nan; C. Callin

Brian C. Collins

Subscribed and sworn to before me this 9th day of December, 2020.

SALLY D. WILHELMS Notary Public - Notary Seal STATE OF MISSOURI St. Louis County My Commission Expires: Aug. 5, 2024 Commission # 20078050

Sally D. Wilhelms Iotary Public

BRUBAKER & ASSOCIATES, INC.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Missouri-American Water Company's Request for Authority to Implement General Rate Increase for Water and Sewer Service Provided in Missouri Service Areas

Case No. WR-2020-0344

Direct Testimony of Brian C. Collins

1 Q PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

- 2 A Brian C. Collins. My business address is 16690 Swingley Ridge Road, Suite 140,
- 3 Chesterfield, MO 63017.

4 Q WHAT IS YOUR OCCUPATION?

- 5 A I am a consultant in the field of public utility regulation and a Principal with the firm of
- 6 Brubaker & Associates, Inc., energy, economic and regulatory consultants.

7 Q PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND EXPERIENCE.

8 A This information is included in Appendix A to this testimony.

9 Q ON WHOSE BEHALF ARE YOU APPEARING IN THIS PROCEEDING?

- 10 A This testimony is presented on behalf of Sunnydale Properties, LLC ("Sunnydale").
- 11 Sunnydale manages a community of nearly 300 manufactured homes in St. Charles,
- 12 Missouri, and is a high-volume customer of Missouri-American Water Company
- 13 ("MAWC" or "Company").

1 Q WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY?

A Sunnydale disputes the rate classification proposed by MAWC for the billing of water it
 purchases from MAWC. The purpose of my testimony is to describe how Sunnydale
 receives water service from MAWC and why it is appropriate for Sunnydale to be billed
 for future water service under MAWC's existing Rate J. In the alternative, to the extent
 MAWC moves to a Rate J1 and Rate L structure, it is appropriate for Sunnydale to be
 billed for future water service under MAWC's Rate J1.

8 Q DID MAWC RECENTLY DESIGNATE SUNNYDALE AS A RATE A CUSTOMER?

9 A Yes. On July 29, 2019, Sunnydale received notice from MAWC that it was being moved
10 from Rate J to Rate A. According to the notice, this change came as the result of an
11 MAWC audit which asserted Sunnydale was ineligible for Rate J due to use of water in
12 residences.

13 Q HOW LONG WAS SUNNYDALE A RATE J CUSTOMER PRIOR TO MAWC'S 14 NOTICE OF RATE CHANGE IN JULY OF 2019?

A Sunnydale has been a Rate J customer since May 2009. Prior to MAWC's notice, it is
 my understanding that MAWC had not indicated to Sunnydale that there were any
 issues with the rate classification of Sunnydale's water service during the 10-year
 period May 2009 to July 2019.

1 Q DOES SUNNYDALE OBJECT TO MAWC'S RATE DESIGNATION FOR

2 SUNNYDALE?

- 3 A Yes. Sunnydale objects to being designated a Rate A customer going forward because
- 4 Sunnydale does not receive residential water service. It receives water service from
- 5 MAWC as a customer with service and billing provided via a single 6-inch meter.

6 Q DO RESIDENCES RECEIVE RESIDENTIAL SERVICE UNDER MAWC'S TARIFF?

7 A Yes.

8 Q WHAT IS MAWC'S TARIFF DEFINITION OF RESIDENTIAL SERVICE?

- 9 A Under its current tariff, 2nd Revised Sheet No. R 6, MAWC defines "residential service"
 10 as follows:
- 11Individually metered residences.Residences are defined as12consisting of one or more rooms, with space for eating, living, sleeping13and permanent provision for cooking and sanitation. (emphasis added)
- 14 Please note that this same definition was included in MAWC's tariffs in effect in 2009.

15 Q DOES SUNNYDALE MEET MAWC'S TARIFF DEFINITION OF RESIDENTIAL

16 SERVICE?

A No, it does not. Sunnydale's nearly 300 manufactured homes in its community are not
individually metered. In addition to its manufactured homes, Sunnydale also receives
water service from MAWC via its single 6-inch water meter for other facilities in its
community, including a community swimming pool and clubhouse. These facilities also
are not individually metered.

1 Q HOW IS A TYPICAL RESIDENTIAL CUSTOMER PROVIDED RESIDENTIAL 2 SERVICE FROM MAWC?

A A typical residential customer receives service via a 5/8 inch or 3/4 inch meter and via
the smaller sized mains on MAWC's system. This is in contrast to Sunnydale which
receives services for its entire community via a single 6-inch meter.

6 Q IS IT TYPICAL FOR RESIDENTIAL SERVICE TO BE PROVIDED BY MAWC 7 THROUGH A 6-INCH METER?

A No, it is not. For example, as shown in LaGrand Schedule BWL – 3, page 91 of 115,
included in MAWC's filing related to services outside St. Louis County, on an annual
basis, MAWC primarily serves residential customers via a 5/8-inch meter (1,279,073
total monthly customer meter billings in the base year). The largest meter sizes only
had 36 billings (3-inch meter) and 2 billings (8-inch). There were no residential
customer meter billings for 6-inch meters.

14 Q BASED ON YOUR REVIEW OF THE NATURE OF RESIDENTIAL SERVICE UNDER

15 MAWC'S TARIFF, DOES SUNNYDALE RECEIVE RESIDENTIAL SERVICE?

A No. Sunnydale's entire community is served by MAWC via a single 6-inch meter and
 does not utilize the smallest mains on the Company's distribution service like a typical
 residential customer who receives residential service from MAWC. In addition,
 Sunnydale maintains its own distribution system on its property used to provide water
 service to all of its manufactured homes and other facilities in its community that utilize
 water. Finally, as previously indicated, the nearly 300 units at Sunnydale are not
 individually metered.

1 Q ARE THERE OTHER BUSINESSES SIMILAR TO SUNNYDALE THAT ARE 2 CURRENTLY ON RATE J?

A Yes. Many independent living facilities are currently on Rate J, as shown in MAWC's
 CONFIDENTIAL response to MPSC Data Request 0226. Like Sunnydale, these
 entities each have a single master meter, and provide water for the individual residents
 at their respective facility as well as community facilities.

7 Q WHY IS IT JUST AND REASONABLE FOR A HIGH VOLUME CUSTOMER SERVED

8 BY A SINGLE METER TO PAY RATE J (LOWER RATES) RATHER THAN RATE A?

- 9 A Rate A customers are more expensive to serve than Rate J customers. Unlike Rate J
 10 customers with large usage volumes, Rate A customers utilize the smallest mains on
 11 the Company's distribution system, which adds to the cost to serve them. In addition,
 12 unlike Rate J customers, Rate A customers tend to have peakier water usage profiles,
 13 which also adds to the cost to serve them. As a result, Rate A is appropriately priced
 14 higher than Rate J due to cost of service.
- 15 Rate A is available for residential customers, as well as low volume commercial 16 and industrial customers that do not qualify for Rate J. Sunnydale is neither a 17 residential customer nor a low volume commercial or industrial customer. Unlike a 18 typical residential customer, Sunnydale is not served by the smallest mains, and its 19 usage is more consistent than a typical residential user. Therefore, Rate A is 20 inappropriate for Sunnydale. Because Sunnydale meets the qualifications for Rate J, 21 Rate J is a just and reasonable rate for Sunnydale.

1 Q ARE THERE OTHER DEFINITIONS IN THE MAWC TARIFF RELEVANT TO

2 **RESIDENTIAL SERVICE THAT SHOULD BE NOTED?**

- 3 A Yes. Rates are available to a "customer" on the customer's "premises." The definition
- 4 of "customer" and "premises" are in particular relevant to residential service.

5 Q WHAT IS THE DEFINITION OF CUSTOMER UNDER MAWC'S TARIFF?

6 A Under MAWC's current tariff, customer is defined as the following:

10

11

12

- 6 "Customer": Any person, group of persons, firm, business, municipality, or other entity who has complied with all of the following:
- 9 a) Has applied for and has been accepted for water service, and
 - b) Has assumed the obligation for payment of water service covered under one or more of the applicable rate schedules of the Company, and
- 13 c) Is not in violation at the time accepted as a new Customer of any
 14 of the applicable Rules and Regulations of the Company,
 15 Federal and/or State regulatory agencies.
- 16d) If required, the Company has set a meter at the premises to be
served, and
- 18
 19
 20
 e) Water has been turned on by the Company for a metered water service line, or, when a tap is made for a private fire protection service.

21 Q DO SUNNYDALE'S INDIVIDUAL MANUFACTURED HOMES MEET THIS

22 DEFINITION OF CUSTOMER UNDER THE MAWC TARIFF?

- A No. In particular, each individual unit in the Sunnydale community has not assumed
- 24 the obligation for payment for water service to MAWC as required under part b. above.
- As a result, because each individual unit in the Sunnydale community does not receive
- 26 individually metered residential service from MAWC, each individual unit in the
- 27 Sunnydale community is not a residential customer of MAWC. In addition, none of the

- 1 nearly 300 manufactured homes have applied for service from MAWC. Sunnydale is
- 2 the sole applicant for service from MAWC.

Clearly, under this definition, Sunnydale, as the sole applicant and recipient of
 service from MAWC, takes responsibility for paying the bill for water service from
 MAWC.

6 Q WHAT IS THE DEFINITION OF PREMISES UNDER MAWC'S TARIFF?

- 7 A Under MAWC's current tariff, premises is defined, in part, as the following:
- 8 "Premises": The standard unit of service of the Company. A "premises"
 9 as used herein shall include the following:

10a) A building of one or more stories, owned or leased and occupied11as a single residence and served by its own separate water12meter.

13 Q DO SUNNYDALE'S INDIVIDUAL MANUFACTURED HOMES MEET THIS

- 14 **DEFINITION OF PREMISES?**
- A No, they do not. Each unit in the Sunnydale community is not individually metered
 under a separate water meter from MAWC and as a result, does not meet the definition
 of premises.

18 Q WHAT QUALIFICATIONS ARE REQUIRED FOR SERVICE UNDER EXISTING

- 19 **RATE J?**
- 20 A Rate J is a large user rate applicable to customers using more than 450,000 gallons
- 21 per month, where usage is fairly constant throughout the year, and usage is not for
- 22 residential, irrigation, or construction use.¹

¹Direct Testimony of Charles B. Rea at 32.

1 Q IS IT YOUR POSITION THAT ALL COMMUNITIES OF MANUFACTURED HOMES

2 SHOULD BE ON RATE J?

A No. Rate J is only available to large volume users with usage of at least 450,000
 gallons per month. Only customers with this large volume use would qualify for Rate J.²

5 Q SHOULD THE EXISTING RATE J CONTINUE, WOULD SUNNYDALE MEET THE 6 REQUIREMENTS FOR RATE J?

7 A Yes. Sunnydale's monthly usage is in excess of 1,200,000 gallons. In addition,
8 Sunnydale's average daily usage is fairly constant.

9 Q BASED ON YOUR REVIEW OF MAWC'S TARIFFS, SUNNYDALE'S USAGE AND

- 10THE CIRCUMSTANCES RELATED TO ITS WATER SERVICE FROM MAWC, DOES11SUNNYDALE QUALIFY FOR SERVICE UNDER EXISTING RATE J?
- 12 A Yes. Sunnydale's individual manufactured homes are not individually metered and fail 13 to meet the definition of either a customer or premises in order to receive residential 14 service. Sunnydale meets the usage characteristics required by MAWC for water 15 service under Rate J. As a result, Sunnydale qualifies as a Rate J customer and should 16 appropriately receive water service under Rate J from MAWC.

17 Q BASED ON YOUR REVIEW OF MAWC'S TARIFFS, SUNNYDALE'S USAGE AND

18 THE CIRCUMSTANCES RELATED TO ITS WATER SERVICE FROM MAWC, DOES

19 SUNNYDALE QUALIFY FOR SERVICE UNDER PROPOSED RATE J1?

A Yes. Sunnydale's individual manufactured homes are not individually metered and fail
to meet the definition of either a customer or premises in order to receive residential

1	service. Sunnydale meets the usage characteristics required by MAWC for water
2	service under existing Rate J, but not for Rate L. As a result, Sunnydale qualifies as a
3	Rate J1 customer and should appropriately receive water service under Rate J1 from
4	MAWC.

5 Q DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

6 A Yes, it does.

Qualifications of Brian C. Collins

1	Q	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
2	А	Brian C. Collins. My business address is 16690 Swingley Ridge Road, Suite 140,
3		Chesterfield, MO 63017.
4	Q	WHAT IS YOUR OCCUPATION AND BY WHOM ARE YOU EMPLOYED?
5	А	I am a consultant in the field of public utility regulation and a Principal with the firm of
6		Brubaker & Associates, Inc. ("BAI"), energy, economic and regulatory consultants.
7	Q	PLEASE STATE YOUR EDUCATIONAL BACKGROUND AND WORK
8		EXPERIENCE.
9	А	I graduated from Southern Illinois University Carbondale with a Bachelor of Science
10		degree in Electrical Engineering. I also graduated from the University of Illinois at
11		Springfield with a Master of Business Administration degree. Prior to joining BAI, I was
12		employed by the Illinois Commerce Commission and City Water Light & Power
13		("CWLP") in Springfield, Illinois.
14		My responsibilities at the Illinois Commerce Commission included the review of
15		the prudence of utilities' fuel costs in fuel adjustment reconciliation cases before the
16		Commission as well as the review of utilities' requests for certificates of public
17		convenience and necessity for new electric transmission lines. My responsibilities at
18		CWLP included generation and transmission system planning. While at CWLP, I
19		completed several thermal and voltage studies in support of CWLP's operating and
20		planning decisions. I also performed duties for CWLP's Operations Department,
21		including calculating CWLP's monthly cost of production. I also determined CWLP's

Brian C. Collins Appendix A Page 1 allocation of wholesale purchased power costs to retail and wholesale customers for
 use in the monthly fuel adjustment.

3 In June 2001, I joined BAI as a Consultant. Since that time, I have participated 4 in the analysis of various utility rate and other matters in several states and before the 5 Federal Energy Regulatory Commission ("FERC"). I have filed or presented testimony 6 before the Arkansas Public Service Commission, the California Public Utilities 7 Commission, the Delaware Public Service Commission, the Public Service 8 Commission of the District of Columbia, the Florida Public Service Commission, the 9 Georgia Public Service Commission, the Idaho Public Utilities Commission, the Illinois 10 Commerce Commission, the Indiana Utility Regulatory Commission, the Kentucky 11 Public Service Commission, the Public Utilities Board of Manitoba, the Minnesota 12 Public Utilities Commission, the Mississippi Public Service Commission, the Missouri 13 Public Service Commission, the Montana Public Service Commission, the North 14 Dakota Public Service Commission, the Public Utilities Commission of Ohio, the 15 Oregon Public Utility Commission, the Rhode Island Public Utilities Commission, the 16 Public Service Commission of Utah, the Virginia State Corporation Commission, the 17 Public Service Commission of Wisconsin, the Washington Utilities and Transportation 18 Commission, and the Wyoming Public Service Commission. I have also assisted in 19 the analysis of transmission line routes proposed in certificate of convenience and 20 necessity proceedings before the Public Utility Commission of Texas.

In 2009, I completed the University of Wisconsin – Madison High Voltage Direct
 Current ("HVDC") Transmission Course for Planners that was sponsored by the
 Midwest Independent Transmission System Operator, Inc. ("MISO").

BAI was formed in April 1995. BAI and its predecessor firm has participated in
 more than 700 regulatory proceedings in forty states and Canada.

BAI provides consulting services in the economic, technical, accounting, and financial aspects of public utility rates and in the acquisition of utility and energy services through RFPs and negotiations, in both regulated and unregulated markets. Our clients include large industrial and institutional customers, some utilities and, on occasion, state regulatory agencies. We also prepare special studies and reports, forecasts, surveys and siting studies, and present seminars on utility-related issues.

In general, we are engaged in energy and regulatory consulting, economic
analysis and contract negotiation. In addition to our main office in St. Louis, the firm
also has branch offices in Phoenix, Arizona and Corpus Christi, Texas.

404171.docx

Brian C. Collins Appendix A Page 3

BRUBAKER & ASSOCIATES, INC.