

## **FINAL CUSTOMER NOTICE**

November 5, 2012

Filed  
November 08, 2012  
Data Center  
Missouri Public  
Service Commission

Dear Customer:

On October 31, 2012, the Missouri Public Service Commission (Commission) approved an increase in the annual water operating revenues of The Empire District Electric Company (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided an increase of \$450,000 in the Company's annual water operating revenues is warranted, effective November 23, 2012. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a residential customer using 5,000 gallons of water.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417) 625-5100.

Sincerely,



Kelly S. Walters  
Vice President and Chief Operating Officer – Electric

Type of Charge	Current Rates	Approved Rates Effective 11/23/12
Monthly Minimum Charge	\$10.22	\$12.93
Usage per 1,000 gallons	\$3.40	\$4.30
Total Monthly Bill (at 5,000 gallons usage)	\$27.22	\$34.43