

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Marcia Easton,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2013-0010</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent	)	

**ORDER DIRECTING STAFF STATUS UPDATE**

Issue Date: August 13, 2012

Effective Date: August 13, 2012

Marcia Easton has filed a complaint against Missouri-American Water Company. The company has answered and the Commission will direct the Staff of the Commission to file a pleading informing the Commission of a date by which Staff will file a recommendation.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Commission shall file, no later than August 22, 2012, a statement informing the Commission of a date by which Staff will file a recommendation.
1. This order shall become effective upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 13th day of August, 2012.