

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Marcia Easton,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No. WC-2013-0010</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent	)	

**ORDER DIRECTING STAFF TO  
FILE A PROPOSED PROCEDURAL SCHEDULE**

Issue Date: December 19, 2012

Effective Date: December 19, 2012

Marcia Easton has filed a complaint against Missouri-American Water Company and the company has filed its answer. Although Complainant did not appear, the Commission held a prehearing conference. During the conference, the company stated that it would make a settlement offer to Complainant. The company did so but Complainant refused the offer and wishes to proceed to an evidentiary hearing.

The Commission will direct the Staff of the Commission to work with the parties to develop of procedural schedule. The Commission suggests that Staff propose several dates for an evidentiary hearing. Any questions during this process may be directed by e-mail to the Judge with a copy sent to all parties.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Commission shall work with the parties to develop a procedural schedule.
2. The Staff of the Commission shall file a proposed procedural schedule once the parties have agreed on a date for an evidentiary hearing.

3. This order shall become effective upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 19th day of December, 2012.