

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Charles Harter,)	
)	
Complainant,)	
v.)	<u>File No. WC-2013-0468</u>
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: September 4, 2013

Effective Date: September 4, 2013

Charles A. Harter has filed a complaint against Missouri-American Water Company. The company has answered and the Staff of the Commission has filed a recommendation.

This matter is now at issue and a prehearing conference and procedural schedule are appropriate to ensure a resolution. At the prehearing conference, the parties or their representatives should be prepared to discuss the nature of any discovery each will conduct and the interval necessary for its completion; the number of witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; the anticipated length of the hearing; and, the current status of settlement negotiations. It is expected that the prehearing conference will provide an opportunity for the parties to further pursue settlement discussions.

THE COMMISSION ORDERS THAT:

1. A prehearing conference shall be held on September 20, 2013, at the Wainwright State Office Building, 111 North 7th Street, Suite 105, St. Louis, Missouri beginning at 10:00 a.m. The hearing will be held in a building that meets accessibility

standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this public hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

2. This order shall become effective upon issuance.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 4th day of September, 2013.