

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Gene Koverman,)	
)	
Complainant,)	
v.)	<u>File No. WC-2014-0358</u>
)	
Missouri-American Water Company,)	
)	
Respondent)	

**ORDER DIRECTING COMPLAINANT
TO FILE A RESPONSE**

Issue Date: July 10, 2014

Effective Date: July 10, 2014

On July 9, 2014, Missouri-American Water Company filed its answer to this complaint. The company states that the subject of the complaint are bills for service provided at 10952 Whitehall Manor, Bridgeton, and that the Complainant, Mr. Koverman, is not the customer at that address; rather, the customer is Gene's Properties, L.L.C.

The Commission will direct Complainant to file a statement, informing the Commission of whether he or Gene's Properties, L.L.C. is the customer at 10952 Whitehall Manor.

THE COMMISSION ORDERS THAT:

1. Gene Koverman shall file a statement, no later than July 21, 2014, as described in the body of this order.

2. This order is effective upon issuance.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 10th day of July, 2014.