## <u>Summary of Tour</u> <u>Jefferson City Distribution Dispatch Center</u> <u>101 Madison Street, Jefferson City</u> <u>December 1, 2010</u> <u>2:45 p.m. to 3:45 p.m.</u>

Attendees from the Missouri Public Service Commission (MPSC): Commissioner Robert Kenney Advisor Joshua Harden PSC Staff member Mike Scheperle PSC Staff member Curt Wells PSC Staff member Walt Cecil PSC Staff member Seoung Jon Won

Attendees from Ameren Missouri: Vice President Energy Delivery-Distribution Services Dave Wakeman Supervisor Distribution Control Roger Sears Distribution System Operations Supervisor Rick Adams State Regulatory Liaison Gaye Suggett

On December 1, the above individuals from the MPSC were given a tour and explanation of the operations of the Jefferson City Distribution Dispatch Center by Dave Wakeman. Rick Adams demonstrated the importance of technology used every day to provide customers safe, reliable service.

Mr. Wakeman stressed the importance Ameren Missouri places on customer reliability, customer service and safety for our employees and the public.