BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water) File No. WR-2011-0337
Company's Request for Authority to Implement	File No. SR-2011-0338
a General rate Increase for Water and Sewer)
Service Provided in Missouri Service Areas.)

ORDER SCHEDULING PRE-HEARING CONFERENCE

Issue Date: April 2, 2014 Effective Date: April 2, 2014

On July 30, 2011 Missouri-American Water Company ("MAWC") filed a tariff for general rate increases for its water and sewer services. On March 7, 2012, the Commission issued an order approving a non-unanimous stipulation and agreement whereby Missouri-American Water Company ("MAWC") is required to provide the Commission's Staff monthly and quarterly data identifying the number of bills issued outside the 26-35 day period for monthly billed customers and 100 days for quarterly billed customers (hereinafter referred to as "Reporting Requirements").

On March 5, 2014, MAWC filed a motion seeking a waiver/variance from the Reporting Requirements for the period of May 2013 to June 2014. On March 5th, the Commission issued an order setting a March 21st deadline for the Staff of the Commission to file a recommendation on MAWC's motion. On March 20th, Staff filed a recommendation for the Commission to deny MAWC's motion. On March 21st, the Office of the Public Counsel filed a response to Staff's recommendation, in which OPC also requested the Commission deny MAWC's motion.

Since a dispute exists on MAWC's motion, the Commission will schedule a conference, so that the parties may discuss a resolution of any dispute and if the parties determine a hearing is necessary, a procedural schedule will be set.

The Commission will schedule a pre-hearing conference.

THE COMMISSION ORDERS THAT:

- 1. A pre-hearing conference will be held at 12:30 p.m. on April 16, 2014, at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If additional accommodations are need to participate in this pre-hearing conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.
- 2. Parties may appear either in person or by telephone. Any appearance by telephone shall be made by dialing 573-526-5904 at the designated pre-hearing time.
 - 3. This order shall become effective upon issuance.

BY THE COMMISSION

STON OF THE OWNER OWN

Morris L. Woodruff Secretary

Morris Z Woodul

Kim S. Burton, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 2nd day of April, 2014.