BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

In the Matter of Missouri-American Water Company's)	File No. WR-2010-0131
Request for Authority to Implement a	Tracking No. YW-2010-0310
General Rate Increase for Water Service	YS-2010-0311,YS-2010-0312
Provided in Missouri Service Areas	YS-2010-0313, YS-2010-0314

CHAIRMAN'S REQUEST FOR INFORMATION

Issue Date: June 14, 2010 Effective Date: June 14, 2010

The Chairman of the Missouri Public Service Commission is requesting Missouri American Water Company ("MAWC"), Utility Workers Union Local 335 ("Union"), and any other party, to file a report as follows.

Information has come to the Commission's attention that MAWC's contract with Union expires on July 31, 2010, and that the Union has voted to strike. This development is of great concern because the Commission must ensure that the company continues to provide safe and adequate service to its customers. Further, this development raises questions regarding the pending unanimous Stipulation and Agreement.

Therefore, the Chairman will request MAWC to file a report stating:

- a. The status of the relationship between MAWC and the Union.
- b. A summary of the issues and positions of the parties which has led to the vote to strike.
- c. A strike's anticipated effect on any service that MAWC provides in any MAWC service territory.
- d. A strike's anticipated effect on rates of MAWC customers.

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¹ See KMOX June 23, 2010 report – attached.

e. A strike's anticipated effect on issues addressed by the Stipulation and

Agreement.

f. How MAWC intends to address issues c, d and e above.

The Chairman will also request the Union to file a report regarding issues a, b, c, d,

and e above. Other parties may file companion reports, supplemental reports or responses

at their discretion.

THE CHAIRMAN REQUESTS THAT:

1. No later than 8:00 am June 16, 2010, Missouri American Water Company and

the Utility Workers Union Local 335 shall each file a report described in the body of this

order.

2. This order shall become effective immediately upon issuance.

Respectfully submitted,

Robert M. Clayton III

Chairman

Dated at Jefferson City, Missouri on this 14th day of June 2010.

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Attachment

KMOX.com

Posted: Sunday, 13 June 2010 1:47PM

Maria Keena Reporting maria.keena@cbsradio.com

ST. LOUIS (KMOX) -- It's unanimous, *Missouri American Water* utility workers have voted to strike. Utility Workers Union local 335 President Thomas Schneider says the new contract leaves few benefits.

Schneider tells KMOX News the company is attempting to gut the contract, while charging customers more and requesting a 21 percent rate hike.

The next step is to go back to the table with national union reps....Schneider says he hopes today's vote, gives the union some leverage in negotiations.

The union has a negotiating session scheduled for June 22nd and 23rd with American Water. The current contract runs out July 31st.

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