

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water Company's)
Request for Authority to Implement A General Rate) File No. WR-2011-0337, et al.
Increase for Water and Sewer Service Provided in)
Missouri Service Areas)

ORDER CANCELING AND RESCHEDULING LOCAL PUBLIC HEARING

Issue Date: January 12, 2012

Effective Date: January 12, 2012

The local public hearing scheduled to begin at 5:30 p.m. today in Jefferson City, Missouri will be canceled due to inclement weather. The Commission will reschedule this hearing. The Commission will also direct notice of the hearings.

THE COMMISSION ORDERS THAT:

1. The local public hearing scheduled to begin at 5:30 p.m. on January 12, 2012 in Jefferson City, Missouri is canceled.
2. The Commission shall hold a local public hearing on Monday, January 23, 2012, beginning at 5:30 p.m., and continuing until all persons who wish to testify have done so, at the Public Service Commission's Office, Room 310, 200 Madison Street, Jefferson City, Missouri 65102.
3. At the local public hearing:
 - a.) The Commission's Public Information Office shall make an informational presentation and conduct a question-and-answer session for the public beginning 30 minutes prior to the taking of public testimony.
 - b.) Missouri-American Water Company, the Commission's Staff, and the Office of the Public Counsel shall bring sufficient copies of a one-page statement outlining their current assessment of the case for distribution at the question-and-answer session.

- c.) Missouri-American Water Company, the Commission's Staff, and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer session.
- d.) Any other party, at its discretion, may prepare a statement and make a representative available to address substantive issues during the question and answer session.

4. The local public hearings shall be held in facilities that meet the accessibility requirements of the Americans with Disabilities Act. Any person who needs additional accommodation to participate in the hearings shall call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearings.

5. The Data Center of the Missouri Public Service Commission shall serve a copy of this order upon the county commission of each county in Missouri American Water Company's service area, as well as upon the governing body for the City of St. Louis.

6. The Public Information Office of the Missouri Public Service Commission shall send a copy of this order to members of the General Assembly and to the media that serve Missouri American Water Company's service area.

7. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Harold Stearley, Deputy Chief RLJ, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 12th day of January, 2012.