BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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In the Matter of Missouri-American Water Company's Request for Authority to Implement a General rate Increase for Water and Sewer Service Provided in Missouri Service Areas. File No. WR-2011-0337 File No. SR-2011-0338

ORDER SETTING DEADLINE FOR FILING

Issue Date: October 2, 2013 Effective Date: October 2, 2013

On July 30, 2011 Missouri-American Water Company ("MAWC") filed a tariff for general rate increases for its water and sewer services. On March 7, 2012, the Commission issued an order approving a non-unanimous stipulation and agreement. Under the terms of the Commission approved agreement, MAWC is required to provide the Commission's Staff monthly and quarterly data identifying the number of bills issued outside the 26-35 day period for monthly billed customers.

On October 1, 2013, MAWC filed *MAWC'S Motion for Wavier/Variance*. MAWC states that the implementation of a new billing system prevents it from providing the "number of bills issued outside the 26-35 day period for monthly billed customers" for May 2013. MAWC is requesting a variance/waiver from its obligation to report this information, as required in the Commission's March 7, 2012 order.

The Commission will set a deadline for interested parties to file objections to MAWC's motion and for Staff to file a recommendation.

THE COMMISSION ORDERS THAT:

1. Objections to Missouri-American Water Company's motion for a waiver/variance shall be filed no later than October 21, 2013.

2. Commission's Staff shall file a recommendation on Missouri-American Water

Company's request for a waiver/variance no later than October 21, 2013.

3. This order is effective when issued.



BY THE COMMISSION

Morris I Woodulf

Morris L. Woodruff Secretary

Kim S. Burton, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 2nd day of October, 2013.