

**NOTICE RE: LOCAL PUBLIC HEARING**

**October 17, 2012**

**NOTICE OF LOCAL PUBLIC HEARING REGARDING PROPOSED RATE INCREASE**

Based upon a request by the Office of the Public Counsel (OPC), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding local public hearings regarding proposed changes to the customer rates and charges of Lakeland Heights Water Company (Company). The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rates and charges, and to bring service-related problems to the Commission's attention.

**The local public hearings will be held October 29, 2012, in Room 203, 200 E.K. Porter Building, Three Rivers Community College, located at 2080 Three Rivers Boulevard, Poplar Bluff, MO, and, October 30, 2012, at the Bootheel Regional Planning Commission, Old Armory, 105 East North Main Street, Dexter, MO. The night's activities for the Poplar Bluff, MO local public hearing will begin with an informal question-and-answer session starting at 5:30 p.m. – with the local public hearing expected to begin at 6:00 p.m. The day's activities for the Dexter, MO local public hearing will begin with an informal question-and-answer session starting at 11:30 a.m. – with the local public hearing expected to begin at 12:00 p.m.** The facility at which this local public hearing is being held meets the accessibility standards required by the Americans With Disabilities Act. Any person that needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on October 26, 2012.

As the Company notified you by a letter dated September 7, 2012, the Company has filed revised tariff provisions to implement new rates for its water services, and to implement certain new and revised service. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 6,000 gallons of water, is set out at the end of this notice. In addition, the table corrects the total monthly bill for the current and proposed rates for a customer using 6,000 gallons monthly. The totals provided in the September 7, 2012 notice were for a customer using 5,200 gallons monthly.

Any customer that has questions about the local public hearings, that has comments about the Company's proposed revisions to its rates and charges, or that has comments regarding service-related problems should contact the Commission Staff and/or the OPC no later than the end of business on October 30, 2012. To do so, please use the telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2012-0266.

Public Service Commission	Office of the Public Counsel
Phone: 800/392-4211	Phone: 866/922-2959
Fax: 573/751-1847 (Attn: Water/Sewer Dept)	Fax: 573/751-5562(Attn:Water/Sewer Dept.)
E-Mail: <a href="mailto:pscisd@psc.mo.gov">pscisd@psc.mo.gov</a>	E-Mail: <a href="mailto:mopco@ded.mo.gov">mopco@ded.mo.gov</a>

Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows, and please also note that this information will be updated as the case moves forward.

- \* Go to <http://www.psc.mo.gov>
- \* On that page, click on the "EFIS" button near the top on the right side of the page

- \* On the next page, after reading the disclaimer, click on "I agree to terms above"
- \* On the next page, click on "Resources" near the top right of the page
- \* On the next page, click on "Case Information"
- \* On the next page, click on "Case Filing/Submission"
- \* On the next page, click "Yes" when asked if you want to display the unsecured information
- \* On the next page, check the box to the left of "Case No."; enter WR-2012-0266 in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
- \* On the next page, click on "WR-2012-0266" and this will bring up a screen that contains all of the documents that have been filed in the case to date
- \* To view a document, click on the number in the left column

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (573) 293-5792.

Sincerely,

*/s/ Rodger Owens*

Rodger Owens  
President  
Lakeland Heights Water Company, Inc.

<b>Type of Charge</b>	<b>Current Rates</b>	<b>Proposed Rates</b>
Monthly Minimum Charge (includes 2,000 gallons)	\$12.29	\$16.43
Usage Over 2,000 gallons (per 1,000 gallons)	\$4.46	\$5.32
Total Monthly Bill (at 6,000 gallons usage)	\$30.13	\$37.71