

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Gene Koverman,)	
Complainant,)	
v.)	<u>File No. WC-2014-0118</u>
)	
Missouri-American Water Company,)	
)	
Respondent)	

**NOTICE OF COMPLAINT
AND ORDER DIRECTING STAFF RECOMMENDATION**

Issue Date: October 31, 2013

Effective Date: October 31, 2013

On October 30, 2013, Gene Koverman filed a complaint against Missouri American Water Company. Under Commission rule 4 CSR 240-2.070(15)(A), Missouri American shall have 30 days from the date of this notice to file a response to the complaint. Particularly, the Commission will require the company to inform the Commission of whether Complainant holds the relevant account under his name, Gene Koverman, or under a different name, Gene's Properties, LLC.

The Commission herein notifies Mr. Koverman of Commission rule 4 CSR 240-2.040(5), which states:

“a natural person may represent himself or herself. Such practice is strictly limited to the appearance of a natural person on his or her own behalf and shall not be made for any other person or entity.”

Mr. Koverman's participation in this matter must be consistent with the Commission's rules.

Under Commission rule 4 CSR 240-2.070(15)(D), the Commission will also direct the Staff of the Commission to file a recommendation.

THE COMMISSION ORDERS THAT

1. Missouri American Water Company shall file a response to this complaint no later than November 29, 2013.
2. The Staff of the Commission shall file a recommendation no later than December 16, 2013.
3. This order shall become effective upon issuance.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 31st day of October, 2013.