

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

The City of Houston Lake, Missouri,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2014-0260</u></b>
	)	
Missouri-American Water Company	)	
	)	
And	)	
	)	
The Missouri Public Service Commission	)	
	)	
Respondents.	)	

**NOTICE OF COMPLAINT AND ORDER ESTABLISHING TIME TO RESPOND**

Issue Date: April 3, 2014

Effective Date: April 3, 2014

On March 27, 2014, The City of Houston Lake, Missouri filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company and against the Missouri Public Service Commission. Pursuant to Commission Rule 4 CSR 240-2.070, the Respondents have thirty days from the date of this notice to file an answer or to file notice that the complaint has been satisfied. Since this notice is being issued on April 3, the thirty-day period will expire on Saturday May 3. That means the Respondents' answers are due no later than Monday, May 5, 2014.

As an alternative to the formal complaint process, the Commission offers voluntary mediation. If the parties agree to mediation, the Commission may suspend the answer date while the mediation proceeds.

This is a contested case. As required by Section 536.067(2)(f), RSMo 2000, the Commission informs the parties that the Commission's provisions governing procedures

before the Commission, including provisions relating to discovery, are found at Commission Rule 4 CSR 240-2.090.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to Missouri-American Water Company at:

Missouri-American Water Company  
727 Craig Road  
St. Louis, Missouri 63141

2. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to the Missouri Public Service Commission at:

Joshua Harden – General Counsel  
Missouri Public Service Commission  
200 Madison Street, P.O. Box 360  
Jefferson City, Missouri 65102

3. Missouri-American Water Company shall file its answer to this complaint no later than May 5, 2014. All pleadings shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

or shall be filed using the Commission's electronic filing and information service.

4. The Missouri Public Service Commission shall file its answer to this complaint no later than May 5, 2014. All pleadings shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

or shall be filed using the Commission's electronic filing and information service.

5. This order shall become effective upon issuance.

**BY THE COMMISSION**



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 3<sup>rd</sup> day of April, 2014.