BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Charles Harter,)
Complainar	nt,
V.) <u>File No. WC-2015-0311</u>
Missouri-American Water Company,)
Responden) t.)

ORDER SETTING PRE-HEARING CONFERENCE

Issue Date: July 15, 2015 Effective Date: July 15, 2015

On May 21, 2015, Charles Harter filed a complaint with the Missouri Public Service Commission against Missouri American Water Company ("Missouri American"). Missouri American filed an Answer, Motion for Summary Determination, and Suggestions in Support of the Motion for Summary Determination.

A pre-hearing conference is necessary for the Commission to schedule a time and place for a hearing on the complaint and to discuss the potential resolution of any unresolved procedural issues, inlucluding Missouri-American's Motion for Summary Determination. Parties may elect to either appear in person or telephonically.

THE COMMISSION ORDERS THAT:

1. A pre-hearing conference will be held at 2:00 p.m. on August 5, 2015, at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If additional accommodations are needed to participate in this pre-

hearing conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

- 2. Parties may appear either in person or by telephone. Any appearance by telephone shall be made by dialing 573-526-5402 or toll free 1-866-630-9346 at the designated pre-hearing time.
 - 3. This order shall be effective when issued.



BY THE COMMISSION

Morris I Wooduff

Morris L. Woodruff Secretary

Kim S. Burton, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 15th day of July, 2015.