

*Missouri Public Service Commission*  
Data Center  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)

**FILED<sup>3</sup>**

OCT 11 2016

**Missouri Public  
Service Commission**

Rachel Hackman  
824 Ridgestop Circle  
Saint Charles, MO 63304

FIRST CLASS



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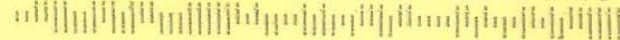
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65102036060



**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|  |   |                                     |
|--|---|-------------------------------------|
| The Staff of the Missouri Public Service Commission, | ) |                                     |
|  | ) |                                     |
|  | ) |                                     |
| Complainant,   | ) |                                     |
|  | ) |                                     |
| v.   | ) | <b><u>Case No. WC-2015-0330</u></b> |
|  | ) |                                     |
| Fawn Lake Water Corp. and Rachel Hackman,            | ) |                                     |
|  | ) |                                     |
|  | ) |                                     |
| Respondents.   | ) |                                     |

|  |   |                                     |
|--|---|-------------------------------------|
| The Office of the Public Counsel,<br>An agency of the State of Missouri,   | ) |                                     |
|  | ) |                                     |
|  | ) |                                     |
| Complainant,   | ) |                                     |
|  | ) |                                     |
| v.   | ) | <b><u>Case No. WC-2015-0340</u></b> |
|  | ) |                                     |
| Fawn Lake Water Corp.,<br>Rachel Hackman,<br>A Missouri Water Corporation, | ) |                                     |
|  | ) |                                     |
|  | ) |                                     |
| Respondents.   | ) |                                     |

**SECOND ORDER DIRECTING RESPONDENTS TO FILE AN ANSWER**

Issue Date: September 29, 2016

Effective Date: September 29, 2016

On July 27, 2016, the Commission issued an Order Directing Respondents to File an Answer after this case had been pending for some time. However, rather than filing an answer, the Respondents' attorney filed a motion to withdraw, noting that he had not had any communications with his clients. The Commission granted that motion. Now the Staff of the Missouri Public Service Commission (Staff) has requested that the

Commission allow an additional opportunity for the Respondents to answer the Complaint. Staff requests this additional time, so that it is clear that the Respondents are aware of the need to answer the Complaint or potentially have a default found against them. The Commission will grant the Staff's request.

The Commission notes that rule 4CSR 240-2.040 at section (5) states that a nonattorney may appear on her own behalf, but may not represent any other person or entity before the Commission.

**THE COMMISSION ORDERS THAT:**

1. The time for the Respondents to file an answer in this matter is extended.
2. Any answer to this Complaint shall be filed no later than October 31, 2016.
3. This order shall be effective when issued.



**BY THE COMMISSION**

*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Nancy Dippell, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.


Dated at Jefferson City, Missouri,  
on this 29<sup>th</sup> day of September, 2016.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 29<sup>th</sup> day of September 2016.

  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**September 29, 2016**

**File/Case No. WC-2015-0330 and WC-2015-0340**

**Missouri Public Service  
Commission**  
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**Office of the Public Counsel**  
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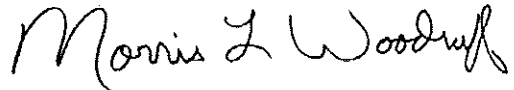
**Fawn Lake Water Corp.**  
Legal Department  
P.O. Box 1563  
O'Fallon, MO 63366

**Missouri Public Service  
Commission**  
Kevin Thompson  
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**Rachel Hackman**  
Rachel Hackman  
824 Ridgestop Circle  
Saint Charles, MO 63304

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.