

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water )  
Company's Request for Authority to )  
Implement a General Rate Increase for )  
Water and Sewer Services Provided in )  
Missouri Service Areas. )

**Case Nos.   WR-2011-0337**  
**SR-2011-0338**

**STAFF'S REQUEST FOR EXTENSION OF TIME TO FILE COMMENT CARD**

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through the undersigned counsel, and submits to the Missouri Public Service Commission (Commission) the following *Request for Extension of Time (Request)*:

1. On August 24, 2011, the Commission issued an *Order Directing Filing (Order)* directing Staff, the Office of the Public Counsel (Public Counsel) and Missouri-American Water Company (MAWC) to jointly file an agreed-upon, proposed customer comment card no later than September 6, 2011.

2. Staff, Public Counsel and MAWC are working together to make such a filing, but do not find that it can be adequately accomplished by September 6, 2011.

3. Staff hereby seeks an extension of time, until no later than September 16, 2011, for the agreed-upon proposed customer comment card to be filed, if possible.

4. This request for more time is not meant as a delay tactic, but rather to provide the parties adequate time to create an agreed-upon proposed customer comment card for the Commission's review.

5. The undersigned counsel has obtained permission to file this *Request* from counsel of both Public Counsel and MAWC.

**WHEREFORE**, Staff, on behalf of Public Counsel and MAWC, respectfully submits this *Request* and respectfully asks the Commission to grant until no later than September 16, 2011, to file the agreed-upon proposed customer comment card as described in the Commission's *Order*.

Respectfully submitted,

/s/ Rachel M. Lewis

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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or by electronic mail to all counsel of record on this 1st day of September, 2011.

/s/ Rachel M. Lewis