

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Michael Brower)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2017-0207</u>
)	
Branson Cedars Resort Utility)	
Company, LLC)	
)	
Respondent.)	

**ORDER GRANTING LEAVE TO FILE ANSWER OUT OF TIME AND
SETTING PREHEARING CONFERENCE**

Issue Date: June 1, 2017

Effective Date: June 1, 2017

On March 8, 2017, the respondent, Branson Cedars Resort Utility Company, LLC (BCUC) filed its answer along with a motion for leave to file that answer out of time. No objection to the motion was filed and the Commission will grant it. As an affirmative defense, BCUC questioned whether, Michael Brower, the complainant, was the owner of the residence in question. However, BCUC offered no evidence to indicate that Mr. Brower was not the owner of the property.

Additionally, the Staff of the Missouri Public Service Commission (Staff) investigated the allegations in the complaint and filed a report on April 7, 2017. Staff opined that “there is a sound basis in fact and basis in the tariff for the Commission to determine that BCUC should bill Mr. Brower for only one customer charge.”

Having received the complaint, the answer, and the Staff’s report, this matter is ready to be set for hearing. In order to discuss a procedural schedule and possible

settlement of this matter, the Commission will set a prehearing conference. In addition, for the convenience of the parties, they may appear by telephone as set out below.

THE COMMISSION ORDERS THAT:

1. Branson Cedars Resort Utility Company is granted leave to file its answer out of time.

2. The parties shall appear at a prehearing conference to be held on June 29, 2017 at 9:00 a.m. Failure to appear at the conference without being excused may result in a default being issued in accordance with Commission Rule 4 CSR 240-2.090(5).

3. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711. Any party may participate in the prehearing conference by telephone by dialing **877-820-7831** and entering the access code **35666479#** at the start time of the conference.

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 1st day of June, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 1st day of June 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

June 1, 2017

File/Case No. WC-2017-0207

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.