

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant)	
)	<u>File No. WC-2020-0407</u>
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER DIRECTING FILING

Issue Date: September 8, 2020 Effective Date: September 8, 2020

On August 27, 2020, the parties met for a prehearing conference. During the conference, the regulatory law judge requested the parties file a joint procedural schedule. During the hearing, the judge requested that Staff file a proposed procedural schedule, or provide a status report, no later than September 3, 2020.

On September 3, 2020, Staff counsel advised, via e-mail copied to all parties, that the parties have consulted about a procedural schedule, but Staff counsel has been unable to confirm a final submission with the Complainant, Mr. Scott.

The Commission will order Staff to file a proposed procedural schedule that reflects the parties' agreement and discussions as of the time of filing.

THE COMMISSION ORDERS THAT:

1. Staff shall file a proposed procedural schedule no later than September 10, 2020, indicating the extent to which the parties were able to agree on a schedule. If Staff is unable to confirm a joint proposal with Mr. Scott, Staff's filing shall state the parties' attempts to contact Complainant.

2. The Commission's data center shall mail a copy of this order to Complainant by U.S. mail addressed to Complainant's address of record.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 8th day of September, 2020.