

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

William B. Rilenge,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2021-0251</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**ORDER SETTING PROCEDURAL CONFERENCE**

Issue Date: June 28, 2021

Effective Date: June 28, 2021

On February 4, 2021, William B. Rilenge (Complainant) filed a complaint with the Missouri Public Service Commission (Commission) against Missouri-American Water Company (Company). The Company has filed an Answer to the Complaint, and the Staff of the Missouri Public Service Commission (Staff) has filed a Staff Report. The Commission will schedule a procedural conference. The parties may appear either in the WebEx application or by telephone.

**THE COMMISSION ORDERS THAT:**

1. A procedural conference is scheduled for July 9, 2021, at 10:00 a.m. via Webex. Those who require additional accommodations to participate in this conference may call the Public Service Commission’s hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.
  
2. All Parties shall appear. The telephone conference can be accessed by dialing, toll-free, 1 (855) 718-6621 and entering access code **177 641 2225**, followed by #, at the time set for the conference. Any party who is unable to connect via the toll-free

number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time set for the conference.

3. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 28<sup>th</sup> day of June, 2021.