

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water Company's)
Request for Authority to Implement A General Rate) **File No. WR-2011-0337**
Increase for Water and Sewer Service Provided in)
Missouri Service Areas)

ORDER GRANTING REQUEST

Issue Date: December 20, 2011

Effective Date: December 20, 2011

On December 19, 2011, the Commission directed the Office of the Public Counsel to respond to Staff's status report concerning customer comment cards. Public Counsel now requests that Staff be directed to provide specific information in relation to Staff's assertion regarding routing public comments to Public Counsel only to have those comments returned. The Commission will direct it Staff to provide any information it has in relation to this issue to Public Counsel.

THE COMMISSION ORDERS THAT:

1. The Office of the Public Counsel's request for additional information is granted. To the extent the Commission's Staff has the information that Public Counsel seeks, it shall provide that information so that Public Counsel may more fully respond to the Commission's order directing filing issued on December 19, 2011.
2. This order shall become effective immediately upon issuance.

(S E A L)

BY THE COMMISSION



Steven C. Reed
Secretary

Harold Stearley, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 20th day of December, 2011.