BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water Company's Request for Authority to Implement A General Rate Increase for Water and Sewer Service Provided in Missouri Service Areas

File No. WR-2011-0337, et al.

ORDER SUSPENDING PROCEDURAL SCHEDULE AND SETTING AN ON-THE-RECORD PROCEEDING

Issue Date: February 24, 2012

Effective Date: February 24, 2012

The parties anticipate filing a stipulation and agreement ("Agreement") that resolves all issues in this matter today. The Commission has been informed that while all the parties may not be signatories to the Agreement, no party intends to oppose it. Additionally, the Commission set a deadline for any party to request a hearing on any unresolved issue and that deadline has passed. No party has requested a hearing on any outstanding issue. Consequently, the Commission will suspend the remainder of the procedural schedule and will tentatively schedule an on-the-record proceeding for the Commissioners to inquire into the terms of the Agreement. Once the Commission has an opportunity to fully review the proposed settlement Agreement, it will make a final determination on whether the on-therecord proceeding is required.

THE COMMISSION ORDERS THAT:

- 1. The evidentiary hearing is suspended.
- 2. The remainder of the procedural schedule is suspended.

3. The Commission will hold an on-the-record proceeding on Tuesday, March 6, 2012, beginning at 1:30 p.m. The proceeding will be held in Room 305 at the Commission's offices in the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, a building that meets the accessibility standards required by the Americans with Disabilities Act. Any person requiring additional accommodations to participate in this prehearing conference shall call the Public Service Commission's Hotline at 1-800-392-4211 or dial Relay Missouri at 711 prior to the conference. The parties shall be prepared to provide a complete explanation of the settlement Agreement. If any party intends to tender expert witnesses at the on-the-record proceeding they shall file a notice disclosing the identity and professional background of those experts no later than March 2, 2012.

4. Any party wishing to participate in the on-the-record proceeding by phone shall call 573-526-5402 or 866-630-9346 at the time of the proceeding.

5. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Harold Stearley, Senior Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 24th day of February, 2012.