BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water) File No. WR-2011-0337
Company's Request for Authority to Implement	File No. SR-2011-0338
a General rate Increase for Water and Sewer)
Service Provided in Missouri Service Areas.	

ORDER SETTING DEADLINE FOR FILING

Issue Date: March 5, 2014 Effective Date: March 5, 2014

On July 30, 2011 Missouri-American Water Company ("MAWC") filed a tariff for general rate increases for its water and sewer services. On March 7, 2012, the Commission issued an order approving a non-unanimous stipulation and agreement. Under the terms of the Commission approved agreement, MAWC is required to provide the Commission's Staff monthly and quarterly data identifying the number of bills issued outside the 26-35 day period for monthly billed customers and 100 days for quarterly billed customers (hereinafter referred to as "Reporting Requirements").

On March 5, 2014, MAWC filed a motion seeking a waiver/variance from the Reporting Requirements for the period of May 2013 to June 2014.¹ In its motion, MAWC states it is unable to comply with the Reporting Requirements due to the transition to a new of a new billing system.

The Commission will set a deadline for interested parties to file objections to MAWC's motion and for Staff to file a recommendation.

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¹ On October 30, 2013, the Commission issued an *Order Granting Waiver*, which waived MAWC's Reporting Requirements for monthly billed customers for the month of May 2013.

THE COMMISSION ORDERS THAT:

- 1. Objections to Missouri-American Water Company's motion for a waiver/variance shall be filed no later than March 21, 2014.
- 2. Commission's Staff shall file a recommendation on Missouri-American Water Company's request for a waiver/variance no later than March 21, 2014.
 - 3. This order is effective when issued.

BY THE COMMISSION



Morris L. Woodruff Secretary

Kim S. Burton, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 5th day of March, 2014.