

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water)	
Company's Request for Authority to Implement)	Case No. WR-2011-0337
A General Rate Increase for Water and Sewer)	SR-2011-0338
Service Provided in Missouri Service Areas.)	

MAWC'S WITHDRAWAL OF ITS MOTION FOR WAIVER/VARIANCE

Comes now Missouri-American Water Company (MAWC), and, for its withdrawal of its Motion for Waiver/Variance, states as follows to the Missouri Public Service Commission (Commission):

1. On February 24, 2012, the majority of the parties in this case filed a Non-Unanimous Stipulation and Agreement (Stipulation) purporting to resolve all issues. Thereafter, on March 7, 2012, the Commission issued its Order Approving Non-Unanimous Stipulation and Agreement (Order).

2. The Stipulation, among other things, directed that MAWC provide certain reports described as follows:

The Company will provide to Staff monthly and quarterly data to the Manager of the Engineering and Management Services Unit (corresponding with its monthly and quarterly billed customers) identifying the number of bills issued outside the 26-35 day period for monthly billed customers and no more than 100 days for a quarterly billed customer.

3. MAWC underwent a business transformation process last year where it implemented new billing and customer service programs that went live on May 23, 2013. That caused a delay in the reports for a period of time while the information technology department worked on creating reports in the new systems that contained the information requested.

4. MAWC now has the ability to create and provide the reports and has provided the reports to Staff for the months in question. As a result, MAWC believes that the Motion for Waiver/Variance is now moot.

WHEREFORE, MAWC withdraws its Motion for Waiver/Variance.

Respectfully submitted,

/s/ Timothy W. Luft

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CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 15th day of July, 2014, to:

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